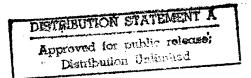
## DOCUMENTED BRIEFING



## Measurement of USMC Logistics Processes

Creating a Baseline to Support Precision Logistics Implementation

Marc L. Robbins, Patricia M. Boren, Rick Eden, Daniel A. Relles



National Defense Research Institute

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The research described in this report was sponsored by the United States Marine Corps. The research was conducted in RAND's National Defense Research Institute, a federally funded research and development center supported by the Office of the Secretary of Defense, the Joint Staff, the unified commands, and the defense agencies under contract No. USMC-96-609.1.

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### **RAND**

Measurement of USMC Logistics Processes

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Prepared for the United States Marine Corps

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### **PREFACE**

Marine Corps leaders recognize the need to improve support to expeditionary forces. To help explore options for improving logistics, the Marine Corps asked RAND to undertake a two-pronged research effort. One perspective explores options for improving the Marine Corps' logistics through a "top-down" analysis of the totality of logistics processes. The second, bottom-up, perspective evaluates options for improving Marine logistics by helping with the development, measurement, and assessment of specific initiatives. Bottom-up analyses are (1) measuring order and ship and repair cycle times and (2) examining outsourcing options. By analyzing improvement options from two perspectives, the research aims to achieve both a broad and integrated overview and detailed evaluations of selected initiatives undertaken in the field.

Results from the top-down analysis and the outsourcing options study are being documented elsewhere. This documented briefing provides evidence on Marine Corps logistics process performance. It lays down baseline measurements of Marine repair cycle and order and ship times, the latter including both retail and wholesale support, with calendar year 1996 selected as the baseline from which to judge the benefits of future changes. It shows an initial diagnosis of the reasons for the baseline performance. An earlier version of this briefing was originally presented to the quarterly meeting of the Marine Corps logistics generals, at Camp Lejeune, NC, on November 19, 1996.

This research is sponsored by the Deputy Chief of Staff for Installations and Logistics (I&L). The results of this project, documented herein, are intended to support implementation of Marine Corps logistics improvements. It should be of interest to Marine Corps logisticians and others interested in logistics and performance measurement. Comments may be sent to the principal author by email (Marc\_Robbins@rand.org) or to the principal investigators leading this project (Nancy\_Moore@rand.org and David\_Kassing@rand.org), or by post at:

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The research reported here was conducted within the Forces and Resources Policy Center of RAND's National Defense Research Institute, a federally funded research and development center sponsored by the Office of the Secretary of Defense, the Joint Staff, the Unified Commands, and the defense agencies.

#### **SUMMARY**

This documented briefing provides a baseline measurement of current Marine repair cycle times (RCT) and order and ship times (OST), the latter including both retail and wholesale support. Its primary goal is to provide USMC leaders with the information they need to evaluate recent Marine logistics response times (LRT) and to assess the need for improvement. A secondary goal is to help the Marine Corps understand the capabilities and limitations of its current data systems. An early version of this briefing was originally presented to the quarterly meeting of the Marine Corps logistics generals, at Camp Lejeune, NC, on November 19, 1996.

To measure logistics response times, it is important to define each logistics process and the subprocesses that comprise it. We measured logistics response times for three processes—on-base repair, order and ship from retail supplies, and order and ship from wholesale supplies. Figure S.1 depicts graphically how these processes interrelate.

### REPAIR CYCLE TIMES

### Defining the On-base Repair Process

The repair process includes all actions required to return an inoperative weapon system (principal end item, or PEI) or secondary reparable (secrep) to serviceable status. This includes all repair actions at each maintenance echelon involved and the retrograde of the item between echelons at the retail level, that is, within the Marine Expeditionary Force (MEF).

### Data for Measuring RCT

The Marine Corps has a nationally archived database of Marine Corps Integrated Maintenance Management System (MIMMS) data collected from equipment repair orders (EROs) which, when closed, are transmitted to the Marine Data Analysis Center at MARCORLOGBASE-Albany (MCLB-Albany). This database provided the data for our analysis of Marine on-base repair cycle times. We

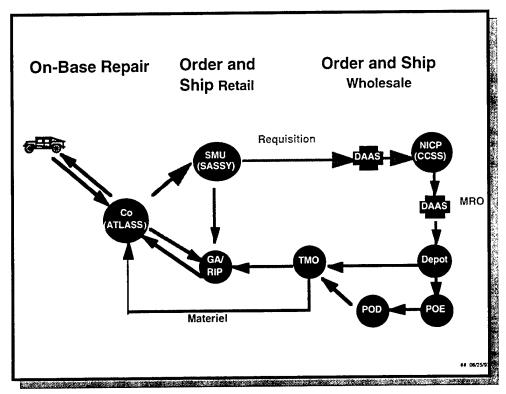


Figure S.1—We Measured the Current Performance of Three Interlinked Logistics Processes

obtained data on all EROs that closed in calendar year 1996 for maintenance echelons 2 through 4.

#### **RCT** Performance

Figure S.2 illustrates our general finding that RCTs are slow and variable. It presents the example of "M"-category repairs, those for deadlined MARES-reportable items, that closed in a one-month period at 1 FSSG, Camp Pendleton. The 50th, 75th, and 95th percentiles of the RCTs for these M-category repairs are approximately 20, 40, and 110 days, respectively.

By analyzing the status histories of these repairs,<sup>1</sup> we gained insight into possible drivers of long and variable RCTs. We found that the slowest quartile of these repairs took, on average, 17 times as long to

<sup>&</sup>lt;sup>1</sup>Obtained through a special data collection. Status histories are not maintained in the archived MIMMS database.

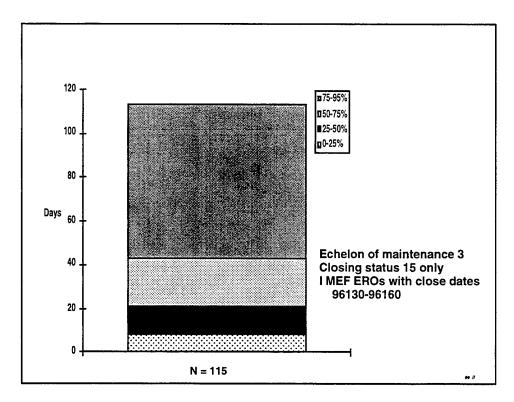


Figure S.2—RCTs for Critical (MARES-Reportable) Systems Are Long and Variable

complete as the fastest quartile. What accounted for that large difference was not wrench-turning, nor was it shortages in space or technician availability. Overwhelmingly, the slowest M-category repairs were driven by unavailability of parts.

### ORDER AND SHIP TIMES FROM RETAIL SUPPLY

We turn now to the supply of parts, beginning with measurement of the order and ship (O&S) process for parts actually available on the shelf in retail supply (that is, these measurements do not include backorders). Retail stocks are critical in supporting repair: approximately 70 to 80 percent of parts used in repairs are filled either by the General Account or the Reparable Issue Point, according to archived supply data.

### Defining the Order and Ship Process from Retail Supply

The retail O&S process begins with the identification of the repair part(s) required, its validation and documentation through varying

levels of authority, and then the formal creation of the requisition itself in the Asset Tracking for Logistics and Supply System (ATLASS). Requisitions are passed from ATLASS to the Supported Activities Supply Support System (SASSY) either directly (e.g., through email) or through the "sneaker net" (driving or walking requisition-filled diskettes). At the SASSY Management Unit (SMU), SASSY cycles are run typically on a daily basis (three to five days a week), part availability is determined, high-priority requisitions for backordered items are passed on to wholesale supply, and materiel release orders (MROs) are cut for local stocks. The MROs are printed and distributed to warehouses, where items are retrieved from supply bins and readied for customer pickup or direct delivery. Once received, the item is either delivered directly to the mechanic or put into the layette (that is, parts bin for the item in repair) for the carcass in repair. A receipt acknowledgment is entered into ATLASS, with a D6T being passed to SASSY to close out the supply record, and the information is passed to MIMMS and the parts receipt is recorded for the mechanic in the next daily progress report.

### Data for Measuring Retail OST

We measured retail OSTs with the same MIMMS database used to baseline RCTs. The archived MIMMS database maintained at MCLB-Albany includes abbreviated histories of all parts used in executing a repair. These records include part used, requisition document number, date received or canceled, the source of supply, and latest status of the requisition. For this analysis, we selected only those requisitions satisfied out of the MEF's Supply Battalion (the General Account for consumables and the Reparable Issue Point for repairables). We calculated OSTs for parts received in CY96 and show end-to-end times. The data do not permit us to measure the time incurred in subsegments of the retail order and ship process.

### OST Performance from Retail Supply

Figure S.3 shows that retail OSTs are slow and variable for each active MEF—remarkably so, given that these times are for parts that

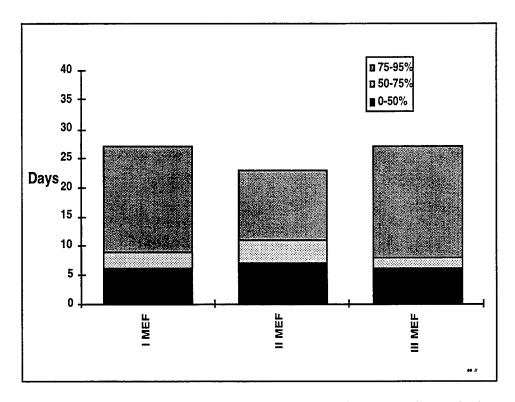


Figure S.3—Each MEF Shows Substantial Delays in Filling Orders from Local Stocks

may be no more than a few miles away from the customer. Half take upward of a week to be filled; many take more than two weeks for the entire O&S process, even though backorders are not at issue here. What is not clear from these results is what accounts for the time incurred: the order and ship process has many steps and many actors, any or all of which may cause delays.

## ORDER AND SHIP TIMES FROM WHOLESALE SUPPLY Defining the Wholesale Order and Ship Process

The order and ship process for items from wholesale supply has several branches, not all shown in Figure S.1. Requisitions for wholesale supply can come both from the maintenance shop or from retail supply, from the former if the item is not held (or is in zero balance) at retail supply and the requisition has high enough priority, and for the latter for standard (often automated) replenishment requisitions. Requisitions from the maintenance shop follow the same procedure as described previously until they reach the SMU. If the

item is not available locally and the requisition has a high priority, it will be reviewed and approved at the Supply Battalion based on a financial value threshold.

All requisitions are then passed via SASSY to the wholesale system, first entering that system via the Defense Automated Addressing System (DAAS) computer at Dayton, OH. Requisitions are routed via the DAAS system to the appropriate national inventory control point (NICP) where item managers handle requisitions and manage stockage levels for specific groups of items. At the NICP, a materiel release order (MRO) is cut, usually automatically; in certain circumstances, a requisition will be bounced out of the system for further review by the inventory manager.

MROs will be sourced to a DLA supply depot for processing and shipping of the materiel. The MRO will be transmitted via the DAAS system and be entered into the depot's computer system where it will be pulled down, typically at midnight, for processing the next day. MROs are prioritized by the depot for picking and packing, and the mode of shipment—determined by the requisition's priority and its required delivery date—will be selected. The package will be offered for shipment and then transported to the installation, often to the Traffic Management Office, unless another address is specified. It is then sent to the Supply Battalion or to other customers, or deposited in a marked bin for pickup by customers. Upon receipt by the customer, such as a maintenance shop, it follows the same procedure as before, with a D6T (acknowledgment of receipt) being posted through ATLASS to SASSY. When the SASSY cycle is run, a D6S is posted to DAAS, which completes the requisition history and closes out the record.

### Data for Measuring Wholesale OST

We measured USMC OSTs for wholesale supply using the archived requisition histories maintained in DLA's Logistics Response Time (LRT) database. The LRT currently tracks most time segments for the services for items managed by DLA and the Navy. For the Marine

Corps, this includes over one million requisitions for CY96 alone. As with retail OST, we limit our analysis to non-backordered requisitions.

Because the LRT captures five time-stamps for the wholesale O&S process, we are able to measure not only overall OST but also four segments:

- on-base processing times until the requisition is received at the wholesale level;
- the processing time at the NICP required to issue an MRO;
- the depot handling time, including picking, packing, and delivering to the shipper;
- the time from when the item leaves the depot, is transported to the installation, and then is distributed to the ultimate customer and the record is closed out.

### OST Performance from Wholesale Supply

Our measurements revealed that, as with on-base RCT and retail OST, wholesale OST performance is also slow and variable. Figure S.4

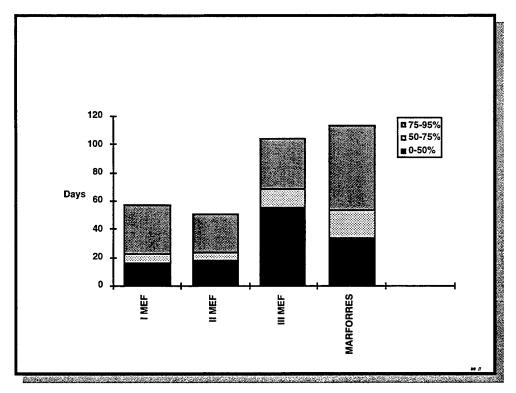


Figure S.4—OST from Wholesale Supply for Corps and by MEF

illustrates this finding by displaying wholesale OSTs for each MEF. The differences between CONUS (I and II) and OCONUS (III) active MEFs are clearly driven by the need to transport materiel across the Pacific; the longer time associated with the Reserve (MARFORRES) MEF requisitions arises from the interrupted nature of Reserve operations. The LRT data do not provide additional time-stamps to further analyze the extended OCONUS transit segment.

Average Marine OSTs fall far short of current UMMIPS standards—which themselves tend to be far more lax than current practices in the commercial sector. Figure S.5 illustrates this point with the example of wholesale OSTs from I MEF. It shows that high-priority (IPG 1) requisitions took on average about three times the UMMIPS standard for CONUS of five days.

When we analyzed the four segments of wholesale OST (not shown), we found that OSTs tended to be driven by ship-to-receive times and by requisition processing time on base, both of which were

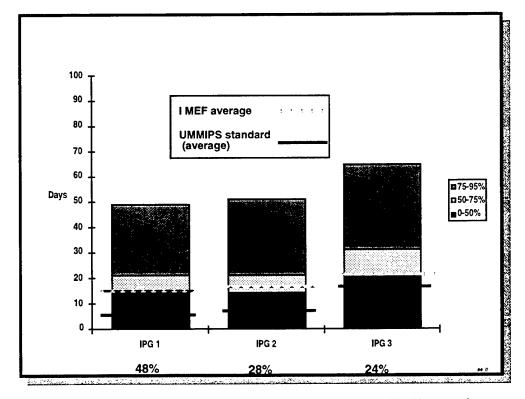


Figure S.5—OST from Wholesale Supply Falls Short of UMMIPS Standards

significantly affected by on-base processes. Moreover, requisitions passed through from repair activities take longer to leave the installation than lower-priority repairs that are merely needed to replenish local stocks.

## OBSERVATIONS ON LRT PERFORMANCE AND MEASUREMENT

Each of the three processes measured here—repair, retail order and ship, and order and ship from wholesale supply—suffers from delays and high variability. Because these and other processes are interlinked, performance deficits in one can worsen the performance of others. Some of these negative interactions are depicted in Figure S.6.

For example, as the figure suggests, slow repair will reduce the number of serviceable items at the RIP, slowing up other repairs depending on those items and impacting the stockage allocation for these often expensive components. Poor parts identification and bad requisitioning procedures will fill the pipelines with requisitions for

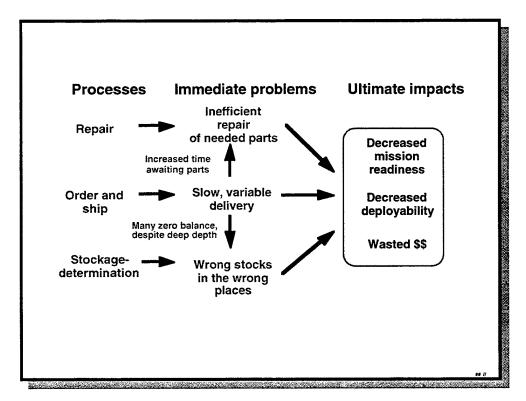


Figure S.6—Poorly Performing Processes Have Many Bad Effects

unneeded parts, both at the retail and wholesale level, and will absorb space and resources better used by more critical items. Slow OSTs from wholesale supply will impact RCTs and drive up the level of stockage requirements at the retail level, while narrowing the breadth of items that can be carried. Finally, slow and variable retail OSTs will have a direct link to slow and variable RCTs.

## IMPLICATIONS FOR MARINE LOGISTICS PROCESS IMPROVEMENT

The Marine Corps is aggressively pursuing improvement in its logistics processes, most recently under the umbrella of the "Precision Logistics" initiative. These baseline performance measures suggest several implications and recommendations for these efforts:

- Performance measurement is critical to process improvement strategies; in particular, logisticians need to be sensitive to both the length and high variability of the Corps' logistics processes.
- Diagnostic information is vital for detecting core problems and directing improvement efforts.
- Recurrent performance reporting to persons who can make changes is vital, especially to determine whether changes are having the desired effect. These reports must also be available to the Marines who do the repair, ordering, shipping, and receiving.
- Many parts of the processes are controlled by the Marines and can be fixed by Marines; for example, the longest delays in order and ship times from wholesale supply can be found on the installations themselves.
- For parts of the processes outside their control, the Marines need to form partnerships with suppliers and other customers. Especially in wholesale supply, where much is held and controlled by other organizations and services, the Marine Corps needs to work closely with the Defense Logistics Agency, the General Support Administration, the

Military Traffic Management Command, and the other Services to help the Department of Defense build a more effective logistics system, thus ensuring better support of the Marine in the field.

### A BASELINE FOR MEASURING PROCESS IMPROVEMENT

Appendices A, B, and C present a performance baseline, a kind of "sourcebook," against which to compare later performance.

Improvements can only be acknowledged through comparison to some given standard, whether in time or against similar organizations. These appendices attempt to supply both types of information. They present baseline performance measures for each of the three logistics processes for a selected period in time, calendar year 1996. The appendices also present data on the performance of different organizations, from the MEF down to the individual unit level, for each of the three processes. While comparisons, both across organizations and time, should be done carefully, given frequent incompatibilities, these appendices may serve to some degree as a common yardstick as the Marine Corps proceeds on the challenging path of achieving logistics performance that is faster, better, and cheaper.

### **ACKNOWLEDGMENTS**

This document represents the fruits of a joint effort between RAND researchers and a large number of Marine logisticians invested in performance measurement and committed to process improvement.

We benefited from the strong and continuing support of our project sponsor, Major General Joe Stewart, Deputy Chief of Staff for Installations and Logistics. At DC/S I&L we are grateful for the continuing help we received from Colonel Mark Lott, then-Colonel Rick Kelly, and from the "Turtles": Major Mark Laviolette, Major Mark Adams, Major Dave Kunzman, and Captain Steve Pellegrino. This work could not have been done without the day-to-day supervision and help we received from another "Turtle," Major George Pointon. We owe a special debt of gratitude to Laurel Abraham for her superhuman efforts in acquiring and transmitting to us much of the data that are central to the analysis and measurement presented here.

At 1 FSSG, Camp Pendleton, we were fortunate to receive expert advice and constructive criticism of our early analyses. We are particularly grateful for the strong interest and support this work received there from then-Brigadier General Gary McKissock and members of the 1 FSSG, in particular Colonel Dale Town, Lieutenant Colonel Jerry Calleros, Lieutenant Colonel Mike Kampsen, Lieutenant Colonel Jim Kessler, and Lieutenant Colonel Steve Dodd. At II MEF, we wish to acknowledge the strong support and direction we received from Colonel Ed Dillard, Lieutenant Colonel Roy Truba, and Major Frank Payne. At III MEF, Colonel Mark Lott, in his new incarnation, was of great help to us, as was Staff Sergeant Steven Parker.

This data-intensive analysis could not have been executed without the aid, responsiveness, and enthusiasm of personnel at the Marine Data Analysis Center, MARCORLOGBASE-Albany. In particular, we are grateful to Captain Mike Lepson, Fred Day, Mike Carroll, and Staff Sergeant Morrison. Again, we with to thank these and all other Marines and Marine civilians who helped make this a better product.

To analyze order and ship time from wholesale support, we used the Logistics Response Time database maintained by the Defense Logistics Agency. We are grateful to Captain (USN) Steve Morris for facilitating our access to this database and sharing his deep expertise; we also wish to thank David Raber for patiently enduring our many questions on the LRT database. We also wish to acknowledge assistance we received from Jimmy Tucker and Mary Maurer at DAASC.

Lastly, we appreciate the contributions made by our RAND colleagues to this analysis, in particular John Dumond and our reviewers Lionel Galway and Ken Girardini. This work has also benefited from the insights and support of the project leadership, Nancy Moore and David Kassing. We owe a special debt of gratitude to Bari Whitbeck, who managed the production of both briefing and document under severe time constraints, and did so professionally and with grace and humor.

### ACRONYMS AND ABBREVIATIONS

ATLASS Asset Tracking for Logistics and Supply System

CONUS Continental United States

CY Calendar year

DAAS Defense Automated Addressing System

DAASC Defense Automated Addressing System Center DC/S I&L Deputy Chief of Staff (Installation and Logistics)

DLA Defense Logistics Agency
DRIS Date Received in Shop
ERO Equipment Repair Order

EROSL Equipment Repair Order Shopping List

FMF Fleet Marine Force FORSCOM Forces Command

FSSG Force Service Support Group

FY Fiscal year

GA General Account

GSM General Support Maintenance

ICP Inventory Control Point
IPG Issue Priority Group
LIF Logistics Intelligence File
LRT Logistics Response time
LTL Less than Truckload

MARCORLOGBASE Marine Corps Logistics Base

MARDIV Marine Division

MARES Marine Automated Readiness Execution System

MARFORRES Marine Forces—Reserves

MAW Marine Air Wing

MCLB Marine Corps Logistics Base
MEF Marine Expeditionary Force

MIMMS Marine Corps Integrated Maintenance

Management System

MRO Materiel Release Order

MSC Major Supported Command
MTM Motor Transport Maintenance
NICP National Inventory Control Point
NIIN National Item Identification Number

O&S Order and Ship

OCONUS Outside of Continental United States

OST Order and Ship Time
PEI Principal End Item
RCT Repair Cycle Time

RDD Required Delivery Date
RIP Reparable Issue Point
RUC Receiving Unit Code

SASSY Supported Activity Supply System

Secrep Secondary reparable

SMU SASSY Management Unit
SSA Supply Support Activity
TAM Table of Authorized Materiel

TAMCN Table of Authorized Materiel Control Number

TL Truckload

UAC Unit Activity Code

UMMIPS Uniform Military Movement and Issue Priority

System

USFK United States Forces—Korea USMC United States Marine Corps

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# Measurement of USMC Logistics Processes

Creating a Baseline to Support Precision Logistics Implementation

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This is an expanded version of a presentation to the US Marine Corps logistics generals' off-site meeting held at Camp Lejeune, NC, November 19, 1996. The briefing was part of a day-long session on Marine efforts to begin implementation of "Precision Logistics," a concept described by USMC DC/S I&L (Deputy Chief of Staff (Installations and Logistics)) MajGen Joseph Stewart as the gateway by which the Marine Corps will seek a complete overhaul of the way logistics is provided at the tactical, operational, and strategic levels. Although the process cuts across many facets of logistics, it focuses initially on attacking logistics response times. From improvement in logistics response times, further benefits should follow, such as higher materiel readiness, leaner deployment and employment signatures, lower inventory levels, and reduced costs.

### **Background of RAND Project**

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- RAND tasked by DCS I&L to assist USMC Vanguard efforts
  - Evaluate and integrate initiatives
  - Help improve USMC outsourcing capabilities
  - Evaluate and assist logistics process improvements
- Last task has been expanded to help develop performance metrics and performance reporting system
  - Assist efforts to implement Precision Logistics
  - Leverage off RAND efforts supporting the Army's Velocity Management initiative

The RAND Corporation, through its National Defense Research Institute, was asked by the DC/S I&L to evaluate ongoing Marine Corps efforts to improve logistics processes and to help build structures and strategies for enhancing their effectiveness. One element of the RAND project has been to evaluate logistics response times, especially repair cycle and order and ship. The intent of this effort was to evaluate and assist initiatives being pursued in the Force Service Support Groups (FSSG) at I and II Marine Expeditionary Forces (MEFs), located at Camps Pendleton and Lejeune, respectively. The project's focus was expanded to help the Marine Corps conduct a Corps-wide baseline measurement of current repair cycle times (RCT) and order and ship times (OST) at the base and wholesale levels. These results may be used to form the basis for an institutionalized Marine Corps logistics response time reporting system, to be used to assist ongoing Precision Logistics efforts. In many ways, this RAND effort is similar to work being done in a related process improvement initiative pursued by the Army under the name Velocity Management. RAND's efforts are configured, however, to adapt to the different nature, structure, and practices of the Marine Corps.

### **Purposes of Presentation**

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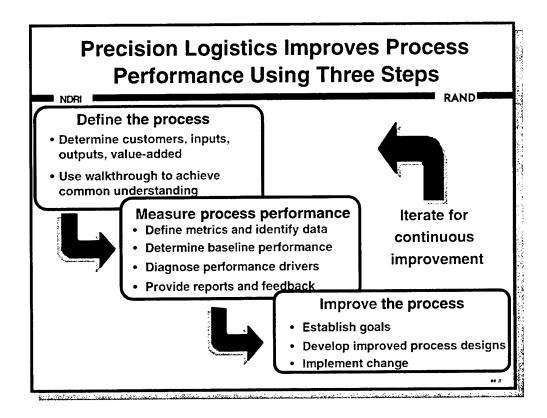
- Illustrate application of "Define-Measure-Improve" methodology to Marine Corps logistics processes
- Provide basis for creating a set of baseline measures for key logistics processes
- Present preliminary diagnostics of logistics performance

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This chart lays out the agenda of the briefing.

This briefing demonstrates measurement capability and provides a baseline measurement of Marine Corps logistics process performance.

With the intent of helping the Marine Corps build a permanent performance reporting system, the briefing attempts to show both the strengths and weaknesses of existing information systems, suggesting ways to make performance reporting a more valuable tool to support continuing process improvement.



The underlying philosophy of Precision Logistics is that logistics processes can be improved continuously by rigorous application of a simple methodology: the "Define-Measure-Improve" technique. By this method, process improvement teams seek first to *define* the process they aim to improve; typically, this means "walking" the process of interest to understand, step by step, precisely how a repair or a retrograde is accomplished. It means identifying the customers, inputs, and outputs of the process, and defining the value added at each step.

Next, having created a detailed laydown of the process of interest, the process improvement team seeks to measure process performance. An obvious measure is time (which this document emphasizes) but the scope need not be limited to that. It could be that the process measure is money used efficiently in a value-adding way, or used for non-value-adding functions, or it could be flaws in quality of the process, such as high numbers of components with no evidence of failure being sent to repair, or components that fail well before the mean time between failure coming out of repair. As the chart shows, measurement serves

three principal functions, each placing different demands on data collection and processing systems. Understanding performance requires a broad-based database, covering all parts of the process and in as seamless a fashion as possible. The diagnostic function requires highly detailed data on individual parts of the process, such as requisition histories to explain short parts problems or test equipment availability to explain delays while awaiting shop. The monitoring function, by which performance measures are reported to the repair facilities in the field, requires a standard format meaningful to all customers of these reports and that is produced in a timely enough fashion to be useful yet also covers enough of the repair histories to uncover general trends.

Finally, the critical part of this methodology, after the first two steps have prepared the way, is to *improve* the process. Many of the process improvements will "fall out" of the first steps, or at least should be strongly suggested by them. At the least, the process laydowns and measurements will point out the long poles and low-hanging fruit; they will reduce attention paid to side concerns (which may have been critical to other processes or at another time). The measurement system will capture and provide feedback on the effect of these improvements; then, in an iterative process, the whole cycle will begin again and repeat indefinitely.

## There Are Three Reasons to Measure Process Performance

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- Understand current performance
  - For planning
- Diagnose drivers of poor performance
  - For targeting improvement efforts
- Monitor improvement
  - For providing feedback to implementors

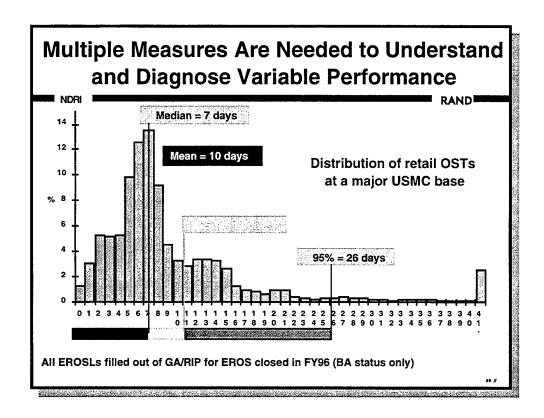
The performance measurements presented here emphasize the first two reasons.

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Performance measurement is a powerful tool for making the processes that support the warfighter operate faster, better, and cheaper. Process improvement without measurement depends on anecdotal evidence for confirmation; quite often, it can lead to a frittering away of effort with little information about whether interventions are valuable or useless.

Performance measurement carries the three benefits captured in the chart above. It is critical simply to understand how your processes are performing (especially against some standard or comparable organization). But performance measurement is limited in value unless it includes diagnostic measures, which give some sense of the "why" of performance: Is bad performance inherent and unlikely to change? or Is it due to a flawed process that might be easily and quickly improved? Finally, regular reporting of performance is required to show whether interventions have had the desired effect, and to motivate continued improvement.

Because a new initiative like Precision Logistics must begin with an understanding of how the system currently performs, this briefing focuses primarily on baseline measurement.



Many analytical results in this document are presented in a form that may be unfamiliar to most readers, using "medians," "percentiles," and the like. This chart briefly explains this mode of presentation.

Time-based performance metrics for logistics processes are typically reported with a single measure, that being the mean, or average. While means can convey useful information, they offer little insight into the performance of processes that are extremely variable.

The above chart offers an example of this. It presents the distribution of order and ship times at a major Marine installation (one of the active MEFs) for items from local supply being sent to customers on the installation. The horizontal axis represents the order and ship time (from document creation date until the requisition is closed out with a receipt) in days; the vertical axis shows what percentage of all orders were completed in a given number of days. (For example, about 13 percent of all requisitions were filled on the seventh day, and about 4 percent on the ninth day.)

The mean, or average, order and ship time is ten days. However, only about 3 percent of all requisitions were actually filled on the tenth

day; all the rest took more or fewer days. In fact, no single number adequately describes how long it took to order and deliver these items: many took just a couple days, while a large percentage took several weeks.<sup>2</sup>

Not only the *length* of process times but also their *variability* are particular concerns for an efficient and effective logistics system. The chart shows that OSTs for these items are quite long—e.g., an average of ten days for an item on the shelf for a customer no more than a few miles away. Even worse from the customer's perspective is the unpredictability of the system. Some items are shipped and received almost immediately; others, mysteriously, may take several weeks.

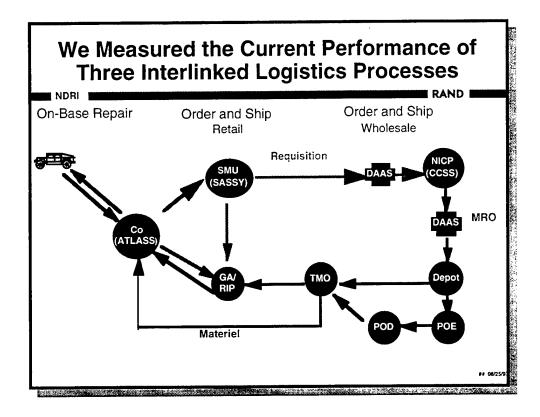
Consider the effect on critical repair actions. Typically, more than one part is required for a repair; quite often, a dozen or more separate requisitions may be made. Given the distribution of OSTs above, the order and ship process becomes a lottery. Some number of items may be delivered quickly, but the distribution suggests that at least one requisition will take two, three, or four weeks. If all requisitions are important to the repair, it doesn't matter that some parts are received quickly; the repair action will depend on the part that takes the longest to arrive.

To better convey both the length and unpredictability of logistics processes, we use a different form of measurement, expressed in terms of percentiles. The chart above shows measures for the median, 75th, and 95th percentiles. The median is the value that is at the midpoint: half the cases are faster and half slower (thus, one half of all requisitions were filled in a week or less). The 75th percentile shows how long it takes to fill three-quarters of all requisitions, and the 95th percentile shows the time at that level (e.g., in the case above, the slowest remaining 5 percent of the requisitions took more than 26 days to be filled).

One way of showing these measures graphically is with bar charts. An example of a bar associated with the distribution is represented at the bottom of the chart, with shaded coding for the median, the 75th,

<sup>&</sup>lt;sup>2</sup>This analysis excluded backordered items.

and the 95th percentile. We adopt this as a standard representation of logistics response time (though we will tilt the bar to the vertical in the following pages).



We look at performance in terms of logistics response times for three interlinked processes; repair, order and ship from retail supplies, and order and ship from wholesale supplies.

This chart, which also serves as the roadmap for this briefing, depicts graphically how these processes interrelate.

The repair cycle includes all actions required to return an inoperative weapon system (principal end item, or PEI) or secondary reparable (secrep) to serviceable status. This includes all repair actions at each maintenance echelon involved and the retrograde of the item between echelons.

Many factors affect the repair process (and several of those will be discussed later), but availability of repair parts is especially critical. The nearest potential source for needed repair parts (outside of pre-expended bin materiel) is retail supply, typically the General Account (consumables) or the Reparable Issue Point (for reparable items). The probability of getting repair parts from these sources in a timely manner depends on several factors, including the accuracy of the stockage determination process, the consistency with which stocks are

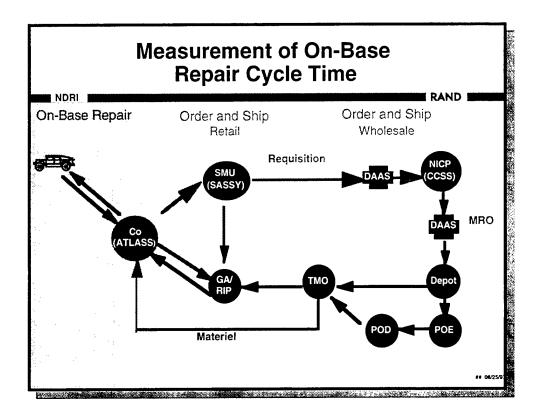
maintained, and the time taken to create and process parts requisitions, and to deliver the parts to the customer.<sup>3</sup>

For those parts not available at the retail level, wholesale supply provides the nearest source. National-level parts stockpiles are maintained in supply depots operated by DoD's Defense Logistics Agency; the parts themselves are managed by inventory managers at national inventory control points. Just as for retail stockage (though in a more complicated fashion), success in getting needed parts to mechanics depends on wholesale stockage policies, the maintaining of stockage levels themselves, and the execution of the order and ship process.

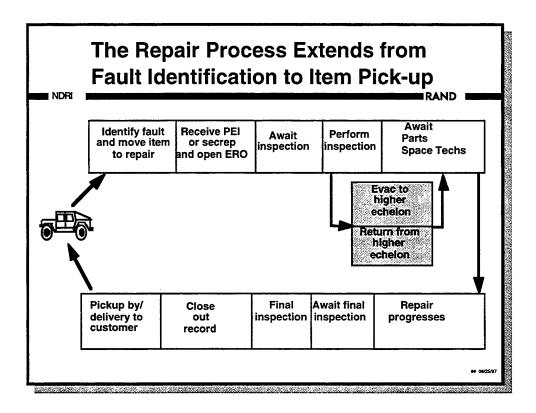
In the remainder of this briefing, we examine the performance of three important logistics processes: repair cycle, order and ship from retail supply, and order and ship from wholesale supply.<sup>4</sup> In each case, we focus on the measurement of logistics response time.

<sup>&</sup>lt;sup>3</sup>We did not examine the performance of alternative sources of supply at the local level, such as local purchases, scrounging, etc.

<sup>&</sup>lt;sup>4</sup>These are not the only logistics processes we could (or should) focus on. Others include, for example, stockage determination, financial management, and logistics elements of the deployment process.



We begin by examining current Marine repair cycle times at the retail level (that is, repairs within the MEF).



To measure logistics response time, it is important to define the underlying process and the subprocesses that comprise it. This can be a complicated task: most logistics processes involve many actors, multiple steps and handoffs, and different branches and forking points.

The chart above presents a simplified breakdown of the repair process. Repair begins with the identification of a fault, whether by the equipment owner or by mechanics at any echelon. The repair cycle also includes retrograde of the broken equipment, whether an end item hauled back to the Motor Transport Maintenance Company, a radio returned to the Electronics Maintenance Company, or an unserviceable component removed from a vehicle and sent back to the General Support Maintenance Company. At the maintenance facility, all steps of the repair process are tracked, including those we can call "value-adding," in which work is actually being done (e.g., initial and final inspections, and actual wrench turning repair time) and those which merely involve waiting and thus are not truly "value-adding." The repair cycle is finally closed when the item is fixed, the paperwork

closed, the owner identified, and the equipment either picked up or delivered to the ultimate customer.<sup>5</sup>

<sup>&</sup>lt;sup>5</sup>For simplicity, we do not discuss cases when the decision is made not to repair, or the repair cannot be completed, and the item is retrograded to the fifth echelon of repair in the wholesale system.

## Repair Cycle Times Were Measured Using MIMMS Data

NDR

RAND

- Acquired MIMMS database of all Corps EROs closed in CY96
  - Echelons of maintenance 2-4, all MSCs
- Database includes 305K EROs from FMF
- Analysis of RCT is limited
  - No diagnosis of performance by segment possible due to stripping of ERO status

\*\*

The Marine Corps has a nationally archived database of Marine Corps Integrated Maintenance Management System (MIMMS) data collected from equipment repair orders (EROs) which, when closed, are transmitted to the Marine Data Analysis Center at MARCORLOGBASE Albany (MCLB-Albany). This database provided the data for our analysis of Marine on-base repair cycle times.

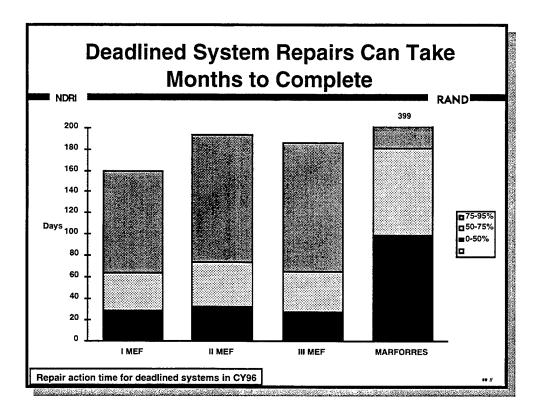
We obtained data on all closed EROs for echelon 2 through 4 work during calendar year 1996. The archived records cover all retail echelons (1–4) but information on and usefulness of echelon 1 EROs are limited, so we restrict the analysis to echelons 2 (motor pool level end item repair), 3 (intermediate level end item repair), and 4 (component level repair).

This analysis looks, insofar as possible, at end-to-end repair time. For example (as illustrated in the process laydown chart), a 2-echelon ERO on a vehicle may be opened by the motor pool, followed by the evacuation of the item to a higher echelon (e.g., Motor Transport Maintenance Company) which then opens a 3-echelon ERO. After finishing its work, MTM closes its ERO and the vehicle is picked up by

the customer, who then finishes 2-echelon work and the final ERO is closed. Our measures capture this complete time and therefore reflect the duration that the vehicle is out of service, and not just the time an ERO is open. (See App. A for a more extended discussion of this point as well as more complete presentation of base-year RCT results.)

Nonetheless, there is considerably more that can and should be done. We have not yet developed and analyzed diagnostics of the repair process that would tell, across the Marine Corps for all types of repairs, how long items stay in short parts status, what the delay is from receipt in shop until the inspection begins, how long it takes to evacuate items to higher echelons of repair, and so forth.<sup>6</sup>

<sup>&</sup>lt;sup>6</sup> It is anticipated that these and other issues will be dealt with in a future expanded USMC retail repair cycle time report.

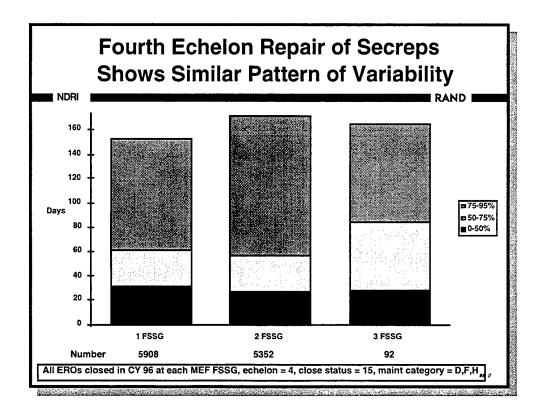


This chart represents the first of many baseline measurements presented in this document. Most of the data for these and following charts can be found in App. A, which also lays out in great detail Marine Corps baseline logistics performance.

This chart presents evidence on Marine Corps performance in principal end item (PEI) repair at the retail level (echelons 2-3). As just described, the measurement captures the time from the first (typically 2-echelon) ERO opened up on a PEI until the last ERO associated with that particular end item is closed. This may include several EROs at either second or third echelon and one or more organizations doing repairs. The EROs in our analysis are linked by TAMCN (Table of Authorized Materiel Control Number) and serial number or bumper number of the PEI. To limit this to only the most important repairs, this chart reports on repair actions for both deadlined MARES-reportable and non-MARES reportable.<sup>7</sup>

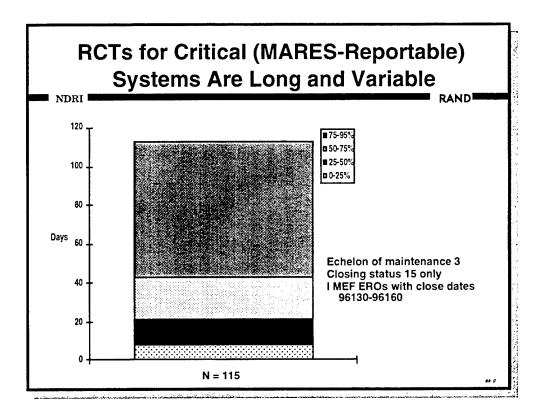
<sup>&</sup>lt;sup>7</sup>MARES stands for Marine Automated Readiness Execution System. It includes all end items whose availability status is tracked to feed measures of FMF readiness to go to war.

This chart and virtually all that follow use the bar chart format described earlier, showing the distribution of logistics response times from the median performance level to the figures for the 75th and 95th percentiles. These measures are shown above in vertically overlaid bars. For example, in I MEF repairs, the median value is about 29—that is, half the repairs took up to 29 days to complete. The 75th percentile of 63 means that three-quarters of PEI repairs took up to 63 days to finish; or one-quarter took between 29 and 63 days to finish. We also see, with a 95th percentile of 159 days, that 5 percent of all PEI repairs took more than five months, from first date received in shop (DRIS) until final record closeout date.



Component repairs are simpler in concept. There is no cross-echelon movement (all are fourth echelon) and very few organizations do them. In fact, the large majority are done by the General Support Maintenance Company in the MEF Force Service Support Group. Furthermore, typically only one ERO is used per repair action.

The chart above shows the performance of each MEF (meaning mostly, each GSM company) in performing secrep repairs in the 1996 baseline year. Again, the standard percentile metrics are used.



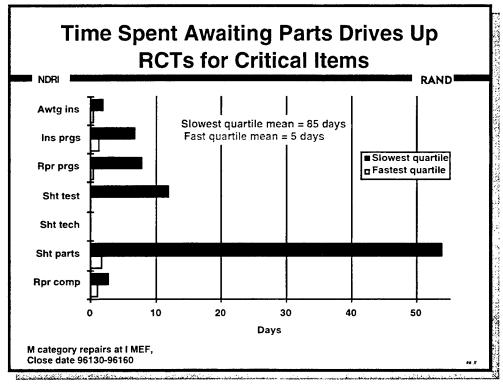
This and the next chart present an illustrative analysis of M-category RCTs and what tends to drive them, based on a specialized data collection from 1st FSSG, I MEF.

For this analysis we analyzed a small subset of all M-category repairs, those executed at the 1 FSSGs, with EROs closing between 96130 and 96160. We wished to examine the delays involved in each repair action and for technical reasons were limited to this small population.<sup>8</sup>

This chart shows RCT for these M-category repairs. Note that again times tend to be long and highly variable, even for these critical items: the 50th, 75th, and 95th percentiles are about 20, 40, and 110 days,

<sup>&</sup>lt;sup>8</sup>The archived MIMMS database does not retain the detailed status information on an ERO that is entered during the course of the repair and is kept in the local MIMMS system for the duration of the repair. Through the support of the 1 FSSG, we obtained information on all EROs at the 1 FSSG that were open as of 96160. We later obtained the archived database from MDAC for all EROs closing in FY96 (including those from 1 FSSG that were open as of 96160). By combining the two databases, we could get detailed status histories for some EROs, but only those that were within 30 days of closing as of 96160.

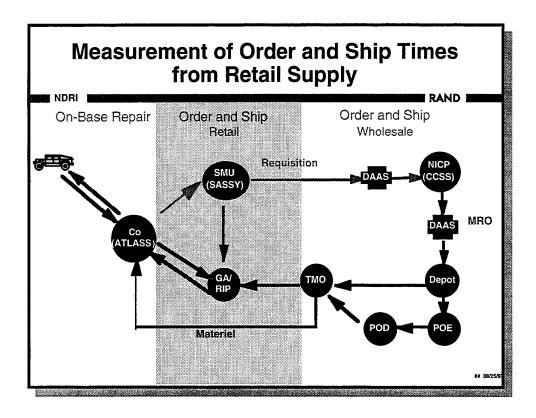
respectively. Note that we also include the 25th percentile time of eight days, signifying that one-quarter of all M-category repairs were completed in eight days or less.



This chart presents some evidence on the drivers of length and variability of RCTs. It does so by focusing on the fastest and slowest of the M-category repairs and examining in particular their status histories. In the above chart, the vertical axis represents the separate status typical repairs go through (awaiting inspection, repair progresses, etc.). The x-axis signifies the time spent in each status on average for two quartiles of M-category repairs: the fastest 25 percent and the slowest 25 percent.

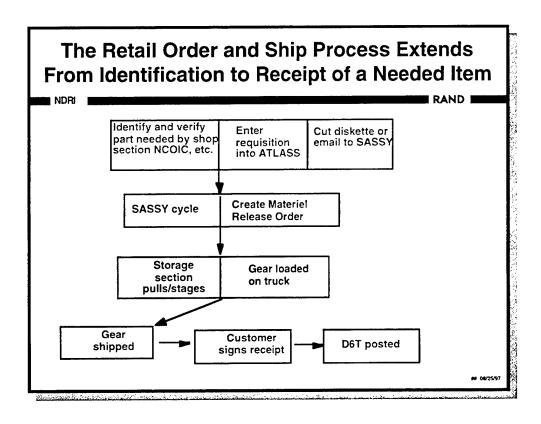
Note that the slowest quartile of repairs takes, on average, 17 times as long to complete as the fastest quartile. What accounts for that large difference? As the chart shows, it is not wrench-turning, or "value-added," time. The difference in "repair progresses" (status code 12) times is about seven days on average, far less than the 80-day difference. Nor do shortages in space or technician availability account for the difference. Overwhelmingly, the slowest M-category repairs are driven by unavailability of parts.9

<sup>&</sup>lt;sup>9</sup>The explanations for length and variability will differ by type of repair and will change over time. We have found in other cases, however, that acquisition of repair parts tends to be a prevalent factor in driving poor RCT performance.



In the next section of the briefing we turn to the retail order and ship process, that is, the steps required to requisition and receive parts available from local supplies.

In this analysis, we look at the order and ship (O&S) process for parts actually available on the shelf (that is, we do not examine backorders). The vital, but separate, logistics process of stock determination is responsible for stocking and maintaining parts on the shelf. In future research, we plan to expand our measurements to include the quality of the stockage determination process.



As in the measurement of the repair process, we begin with a simplified laydown to define the retail O&S process. The process begins with the identification of the repair part(s) required, its validation and documentation through varying levels of authority, and then the formal creation of the requisition itself in the Asset Tracking for Logistics and Supply System (ATLASS). Requisitions are passed from ATLASS to the Supported Activities Supply Support System (SASSY) either directly (e.g., through email) or through the "sneaker net" (driving or walking requisition-filled diskettes) on a scheduled basis. At the SASSY Management Unit (SMU), SASSY cycles are run typically on a daily basis (three to five days a week), part availability is determined, high-priority requisitions for backordered items are passed to wholesale supply, and material release orders (MROs) are cut for local stocks.

The MROs are printed and distributed to warehouses, where items are retrieved from supply bins and readied for customer pickup or direct delivery. Once received, the item is either delivered directly to the mechanic or put into the layette for the carcass in repair. A

receipt acknowledgment is entered into ATLASS, with a D6T being passed to SASSY to close out the supply record, and the information is passed to MIMMS and the parts receipt is recorded for the mechanic in the next daily progress report.

## MIMMS Data Permit Measurement of OST for Orders Filled from Retail Stocks

**NDRI** 

RAND

- Retail OST information derived from EROSLs of closed ERO database
  - all EROSLs filled in CY96 from EROs closed in that year
- Eliminate backordered items, local purchase, scrounge
- 188K requisitions filled out of stock on shelf at SMU
- Track OST from creation of requisition document to closeout in MIMMS
  - does not capture part identification to document creation time or actual time mechanic receives part

...

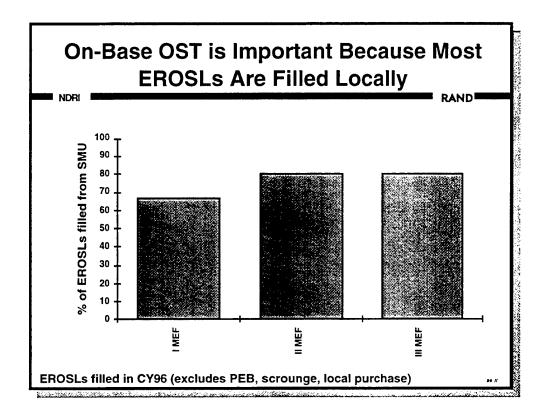
We measured retail OSTs using the same MIMMS database used to baseline RCTs. The archived MIMMS database maintained at MCLB-Albany includes abbreviated histories of all parts used in executing a repair. These records include part used requisition document number, date received or canceled, the source of supply, and latest status of the requisition.

For this analysis, we selected only those requisitions satisfied out of the MEF's Supply Battalion (the General Account for consumables and the Reparable Issue Point for repairables). We excluded all parts that were received via local purchase and scrounge (as well as those obtained from wholesale supply). To focus on the O&S process itself (as opposed to the stockage determination process), we attempted to limit the analysis to items immediately available on the shelf by selecting only requisitions with a "BA" status.<sup>10</sup>

<sup>&</sup>lt;sup>10</sup>At the time this analysis was originally performed, archived MIMMS data allowed separation of immediate issue from backordered items. The MIMMS trailer records, which capture snapshot EROSL (ERO shopping list, or parts requisition) histories, show the final status appending to a requisition. A "BA" status signifies immediate issue; an "M8" supply status indicates a backordered item now available

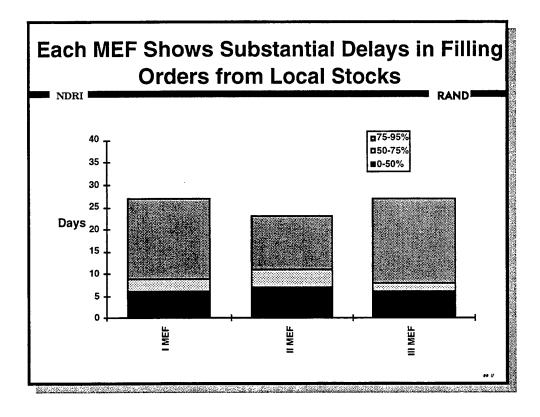
The following charts present examples of order and ship time performance for each MEF in the baseline year (1996). A more complete presentation of OSTs can be found in App. B. In all cases, we present one number: the overall order and ship time. In these data, order and ship time is measured from the document date (created in ATLASS) to the date received as posted in MIMMS (the D6T, also created in ATLASS).

for release. Using these supply statuses, we were able to limit the results presented to non-backordered items only. Some time after this, MIMMS data became unusable for such measurement due to change in procedures by several of the MEF SMUs. Instead of posting a final supply status (BA or M8), the SMU would include a shipping status (AS1 or AS2) that would overwrite the BA or M8 and so eliminate the backorder indicator from the archived MIMMS records.

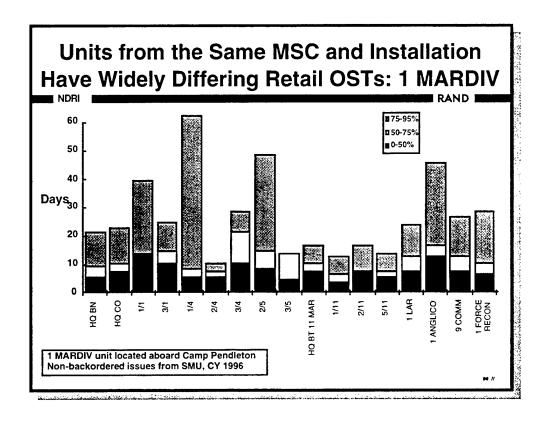


This chart gives some indication of the importance of retail stockage in supporting repair. It shows, by MEF, the percentage of ERO shopping lists (EROSLs) that were filled either by the General Account or the Reparable Issue Point. As the chart shows, this ranges from almost 70 percent to over 80 percent. Clearly, retail stocks as "the first line of defense" are vitally important in supporting repair. To the extent that retail O&S is flawed and filled with delays, RCTs can be expected to be substantially affected.

<sup>&</sup>lt;sup>11</sup>This chart shows fill rates, i.e., the percentage of all requisitions (minus scrounge, local purchase, or those satisfied out of shop stocks (previously expended bin, or PEB)) that were filled by the SMU.

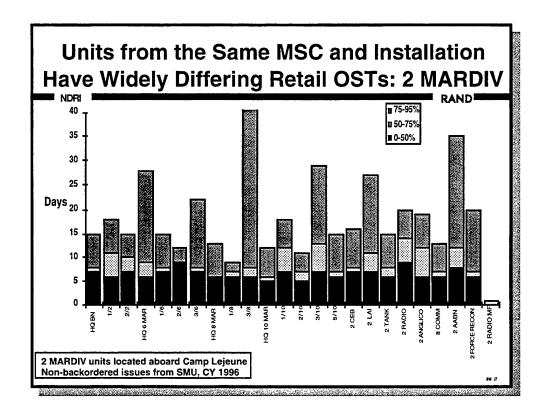


This chart shows aggregate retail OSTs for each active MEF. As one can see, despite some variation across the MEFs, a standard conclusion emerges: retail OSTs—for parts that may be more than a few miles away from the customer—are long and variable. Half take upward of a week to be filled, and many take more than two weeks for the entire O&S process, even though backorders are not included here. It is not clear from these results what accounts for the time incurred; as shown previously, the order and ship process has many steps and many actors, any one of which may be a source of delay; the data available for baseline performance measurement (the MIMMS archives) do not permit more than end-to-end measurement of the O&S process.

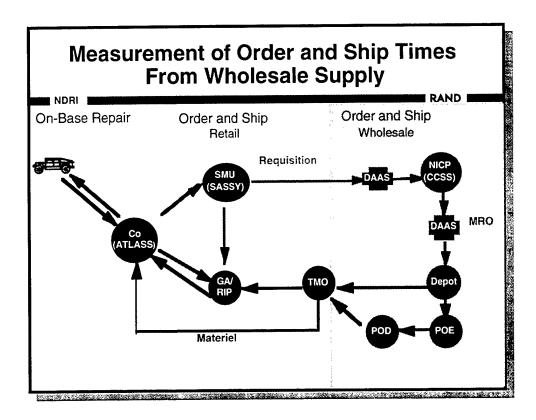


That there is high variability in the order and ship process is demonstrated by this chart. It shows retail OST for major elements of 1 Marine Division located at Camp Pendleton itself (i.e., no units located outside Pendleton are included). Although distances from the source of supply may differ, they typically do not exceed a few miles.

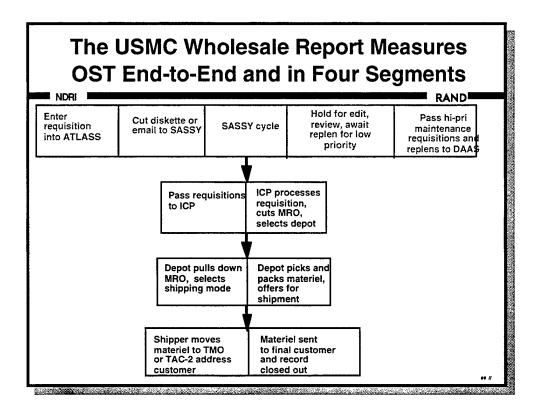
Order and ship times range all over the map for these combat units even though all are close to the supply warehouses. Median times range from 4 to 13 days and 75th percentiles range as well, from 5 to over 20. Assuming that the Supply Battalion does not discriminate levels of service among these units, then sources of delay may need to be sought in unit processes themselves, including requisition validation, processing, and transmission, pickup or delivery, and the close-out process.



This chart repeats the example of the previous one, using 2 Marine Division units located at Camp Lejeune itself. It demonstrates the same delays and high variability across units that were just seen in the Camp Pendleton case. (More complete results for all MSCs in each of the three active MEFs can be found in App. B.)



In this section of the briefing, we investigate order and ship time performance for items requisitioned from the wholesale supply system.



The above chart presents a highly simplified view of the order and ship process for items from wholesale supply.

Several branches are not shown here. Requisitions to wholesale supply can come from the maintenance shop if the item is not stocked and, for high priority requisitions if the item is in zero-balance, and from retail supply for standard (often automated) replenishment requisitions. Requisitions from a maintenance shop follow the same procedure described previously until they reach the SMU. If the item is not available locally (and meets the criteria above), it will be reviewed and approved at the Supply Battalion (based on a financial value threshold) and then be reassigned a new document indicator code (typically as an A3\_, or passing action).

All requisitions are then passed via SASSY to the wholesale system, first entering it via the Defense Automated Addressing System (DAAS) computer at Dayton, OH. Requisitions are routed via the DAAS system and made available to the appropriate national inventory control point (NICP) where item managers handle requisitions and manage stockage levels for specific groups of items.

At the NICP, a materiel release order (MRO) is cut, usually automatically; in certain circumstances, a requisition will be delayed for review by the inventory manager.

MROs are then sourced to a DLA supply depot for processing and shipping of the materiel. The MRO will be transmitted via the DAAS system and be entered into the depot's computer system where it will be pulled down, typically at midnight, for processing the next day. Priorities for picking and packing at the depot and the mode of shipment are both largely determined by the requisition's priority and required delivery date. The package will be offered for shipment and then transported to the installation, often to the Traffic Management Office, unless another address is specified. It is then sent to the Supply Battalion or to other customers, or deposited in a marked bin for pickup by customers. When a customer, such as a maintenance shop, receives the package, the same procedure is followed, with a D6T (acknowledgment of receipt) being posted through ATLASS to SASSY. When the SASSY cycle is run, a D6S is posted to DAAS, which completes the requisition history and closes out the record.

## The Logistics Response Time Database Permits Measurement of Wholesale OST

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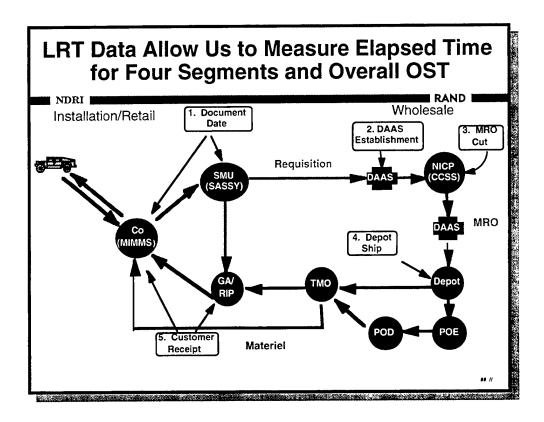
- Maintained by DLA's LRT Process Action Team
- All Marine requisitions of DLA and Navy managed items
- Approximately 1 million requisitions opened in CY96
- Captures many, but not all, major steps of O&S process
  - missing initial receipt on base, intermediate shipment points OCONUS
- Accuracy/validity can be calibrated using MIMMS
- Analysis focuses on non-backordered requisitions

.

USMC OSTs for wholesale supply were measured using the archived requisition histories maintained in DLA's Logistics Response Time (LRT) database. This relatively new effort is expanding its coverage of requisition tracking for all managed items of all the Services. In the baseline year, it tracked most time segments for items managed by DLA and the Navy. For the Marine Corps, this includes over one million closed requisitions for CY96 alone.

The LRT database effectively captures major parts of the O&S process, if not all; this will be discussed on the next page. While it is the sole source for detailed information on USMC requisitions on the wholesale system, it is not the only source; the MIMMS database includes limited but relevant information on wholesale OSTs, as will be discussed presently.

Finally, we again limit our analysis to non-backordered requisitions, as our aim at this stage of the analysis is to understand the performance of the order and ship process, i.e., for items available for immediate issue. In later stages of the research, we intend to measure the performance of the stockage determination process.



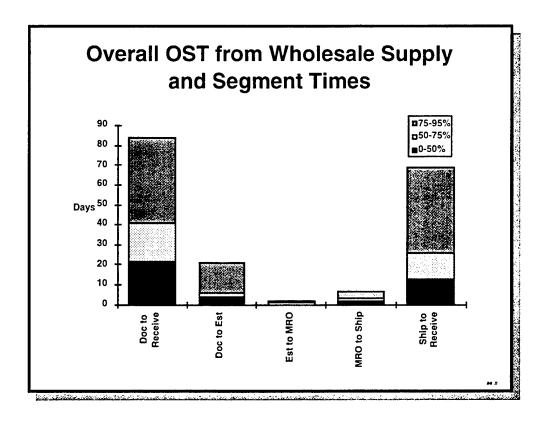
This chart illustrates which segments of the wholesale OST can be measured with the LRT database. That database has five time stamps that yield four time segments, as well as an overall measure of OST. The five dates are:

- the document date (when the requisition was first created),
   which is extracted from the document number;
- the document establishment (or "birth") date, which is the date the requisition first enters the DAAS system (typically, with an A0\_ or A3\_ document identifier code);
- the MRO date, when the NICP issues permission to the depot to release the item and that information is transmitted to the appropriate DLA supply depot;
- the depot ship date, at which time the item is picked up by the contracted shipper and leaves the depot; and
- the D6S date, when the received item is posted to the supply account acknowledging receipt by the ultimate customer and the record is closed out.

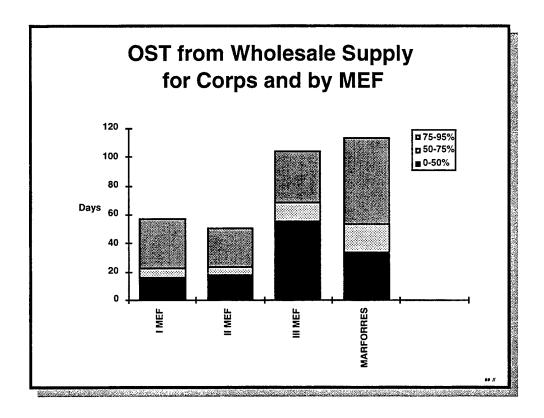
This then yields four time segments, as well as the overall OST:

- docdate to establish: on-base processing times until the requisition is received at the wholesale level;
- establish to MRO: the processing time at the NICP required to issue an MRO;
- MRO to depot ship time: the depot handling time, including picking, packing, and making available to the shipper;
- depot ship to receipt time: the time from when the item leaves the depot, is transported to the installation, and then is distributed to the ultimate customer and the record is closed out.
- docdate to receipt time: the overall order and ship time of the requisition.

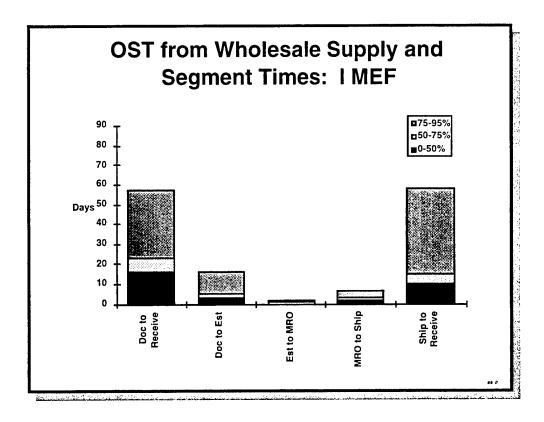
Some time stamps are not yet included in the LRT database of Marine requisition histories. The TK\_ acknowledging initial receipt at an installation (say, at TMO) is not yet included, making it difficult to separate transit time from on-base receipt takeup time. Few measurements are captured in the overseas segments of the ship process, such as receipt at the port of embarkation, receipt at the port of debarkation, or intra-theater distribution to units.



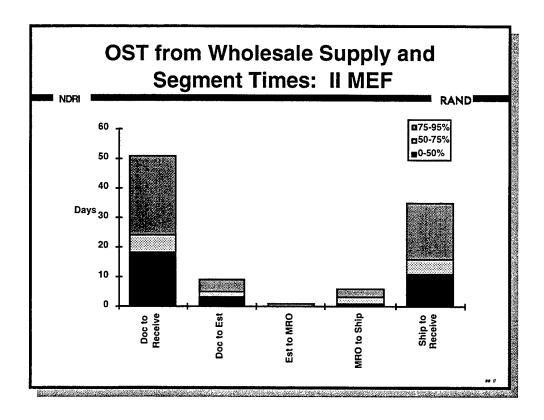
This chart presents overall wholesale OST performance for the USMC as a whole, including all four MEFs. Data are from the LRT and include all requisitions closed in CY96, for all classes of supply managed by DLA and the Navy (again, backorders are excluded). The first bar shows the percentile breakdown for the overall OST, with a median just over 20 days, the 75th percentile at around 40, and the 95th at 85 days. The other bars show similar breakdowns for each of the four segments captured in the LRT. Note that the longest segment by far is the final one, including transit and receipt takeup time. Detailed base year performance statistics for wholesale OST can be found in App. C.



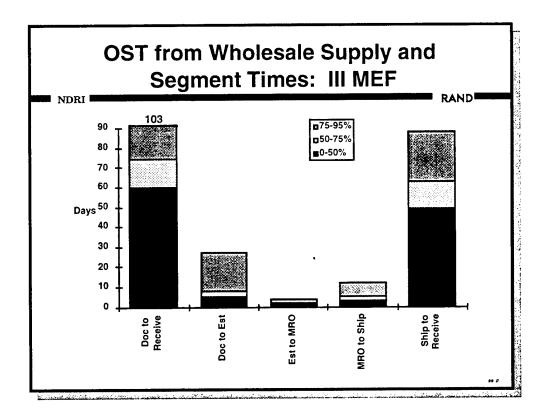
This chart breaks out aggregate OSTs by MEF. Note the differences between CONUS (I and II) and OCONUS (III) MEFs, the latter's long times clearly driven by the need to transport materiel across the Pacific, and also the longer time associated with the Reserve MEF (MARFORRES) requisitions. Note as well the nearly identical OSTs for I and II MEFs: each has a median of 16–18 days, a 75th percentile of just under 25, and a 95th percentile between 50 and 57 days.



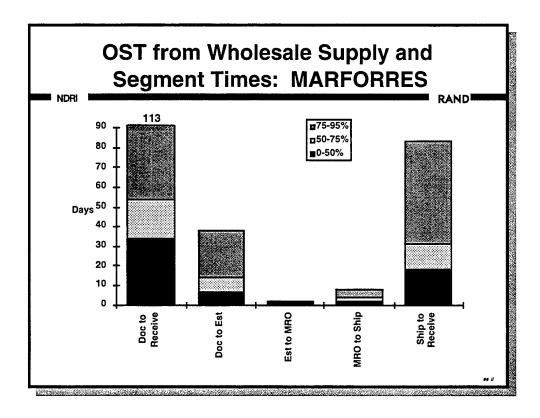
In the next four charts, we present OST breakouts for each MEF. This chart shows the performance of I MEF. The first bar repeats end-to-end performance. The four bars to the right break down OSTs by process segment. Again, we see that ship-to-receive time dominates OST, with requisition processing time on base (doc to est time) as the next driver. Relatively speaking, time spent at the ICP and time in the depot itself are minor contributors to OST.



This chart shows equivalent results for II MEF, at Camp Lejeune, NC. The pattern, and most measures, are very similar to I MEF. The front and back end of the process—which to a considerable extent take place on base—are again the biggest contributors to order and ship time length and variability.

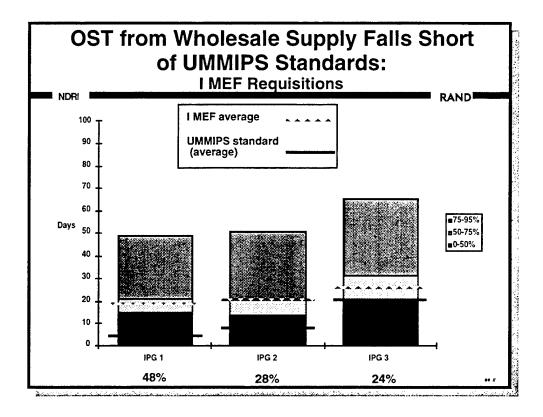


This chart presents similar results for III MEF. The obvious difference from the previous charts for II MEF is the final segment. Clearly, transportation time dominates OSTs for items going to OCONUS forces. Nonetheless, on-base requisition processing time is still a significant driver of OST, somewhat more so than for the other active MEFs.



Finally, we see the same pattern, with more length and variability, reported for the reserve MEF, the MARFORRES. Times are much longer, even than for the OCONUS III MEF, and the amount of variability is much greater (in part due to the interrupted nature of Reserve rotations). Note as well the even greater time required to establish requisitions, in part due to the dispersed nature of Reserve units and, again, the separation of rotations.

In the next series of charts, we take a more analytical view of the O&S process from wholesale supply, in an attempt to understand some of the drivers of long and variable performance.

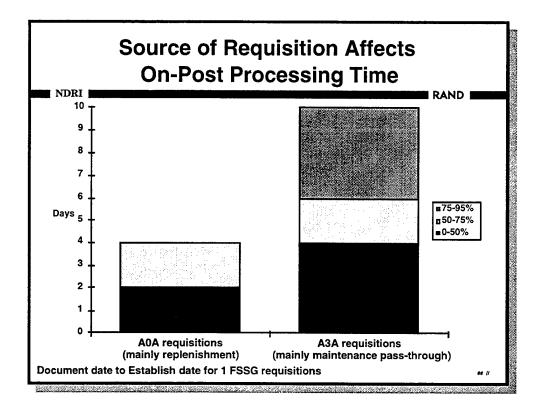


Our diagnostic analysis begins with an examination of the effect of priority on OST. This chart breaks out overall OST, for I MEF requisitions, by issue priority group (IPG). The bars show the OST performance for each IPG. The light line higher on the bar shows current average performance for each IPG. The darker line lower on the bar shows current UMMIPS standards (as of 1993), expressed again in averages.

Next, the chart makes clear that average Marine OSTs fall far short of current UMMIPS standards, which themselves tend to be far more lax than current practices in the commercial sector. For example, high-priority (IPG 1) requisitions take on average about three times the UMMIPS standard of five days.

Note that there is little difference between IPG 1 and IPG 2 (even though UMMIPS standards do call for faster support of IPG 1 than IPG 2, with respective goals of five and nine days). The average OSTs and each percentile are virtually the same.

In the next series of charts, we take a diagnostic look at the separate O&S segments in sequence.



Earlier charts showed that OSTs tended to be driven by ship-to-receive times and by requisition processing time on base, both of which are significantly affected by on-base processes. In this chart, we briefly examine the first segment of the O&S process, the time spent for on-base requisition processing, from the time of document creation through all subsequent reviews and edits, until the requisition is transmitted by SASSY to DAAS.

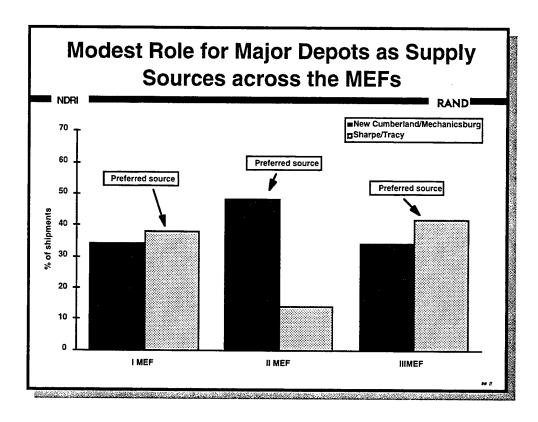
This chart shows the document creation to DAAS establish time for two types of requisitions: A0As (or straightforward requisitions) and A3As (or passing actions on original requisitions). These results are drawn from requisitions issued out of 1 FSSG; similar results would be seen from other organizations as well. A0As are predominantly issued from the Supply Battalion and are typically used for acquiring replenishment stocks for material held in Supply Battalion warehouses. A3As come overwhelmingly from maintenance activities and represent pass-throughs for zero-balanced or non-stocked items for parts needed on specific repairs. As we discussed earlier, A3As tend to be higher-priority requisitions for which the decision was

made not to hold up the requisition until the zero-balance could be filled via replenishment.

The bars show that the time for A3As to be processed on-base is roughly twice that for A0As; at the 95th percentile, in fact, it's two and a half times as long. Some preliminary analysis suggests that reviews account for this large difference. A0As for replenishments are mostly automated; A3As pass through various reviews and stoppages, such as approvals at the maintenance activity and then "sneaker net" transmission to the SMU; at the SMU, documents are often delayed to permit the review of high dollar requisitions.

These measurements reveal that the most important requisitions—those directly impacting critical repairs—take longer to leave the installation than lower-priority repairs that are merely needed to fill thinning shelves.

<sup>&</sup>lt;sup>12</sup>The 95th percentile for A0As is the same as the 75th percentile value.



We next move to the depot processing segment.13

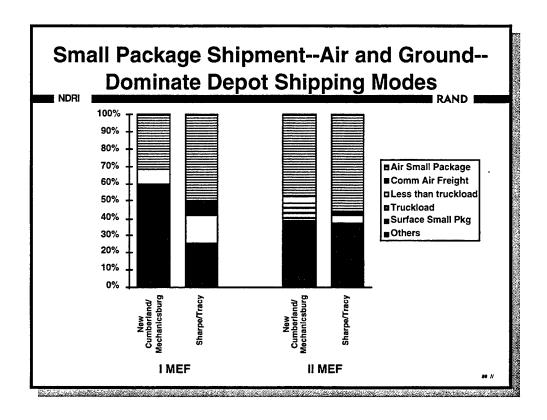
One important factor influencing depot processing and shipping time is which depot the requisition is sourced to. Ideally, better service will tend to come from large, fully modernized depots that are located near the customer. This chart shows how the largest depots are servicing Marine customers.

It shows for requisitions in CY96 the percentage of requisitions filled by each of the major DLA supply depots, broken out by MEF. The chart shows the two "West Coast" (I and III MEFs) and the East Coast (II MEF).

The two major DLA depot complexes, New Cumberland/Mechanicsburg (in Pennsylvania) and Sharpe/Tracy (in central California) dominate the workload. Of the two, however, New Cumberland/Mechanicsburg accounts for more of the filled

<sup>&</sup>lt;sup>13</sup>We skip the ICP processing segment. As shown before, processing times in that segment for non-backordered items are exceedingly short. Overall, 89 percent of Marine requisitions were not backordered. For the 11 percent that were backordered, the percentile ICP processing times were 35, 82, and 182 (median, 75th, and 95th percentiles).

requisitions. II MEF has about 50 percent of its requisitions filled from this nearby major depot, while I and III MEFs receive less than 40 percent of their material from the closest major depot (Sharpe/Tracy, in central California). I and II MEFs receive a substantial level of support from the Pennsylvania depot, whereas relatively little is sent from California to North Carolina and II MEF.



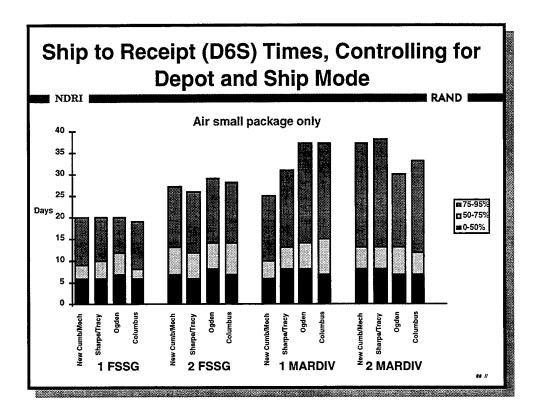
Geographical proximity of major suppliers is important because of the transportation efficiencies it allows, as will be discussed shortly. In the baseline year of 1996, a set of inefficient and expensive methods for shipping supplies were being used, as this chart illustrates.

Part of the depot processing segment involves deciding the requisite shipping mode to the customer. This decision typically is a function of the priority and the required delivery date. High-priority requisitions (IPG 1 and 2) that have a valid RDD (999, 777, NMCS or expected NMCS and the requested days until delivery) typically are assigned faster shipping modes, such as air small package delivery (i.e., FedEx-like service). Lower-priority repairs (IPG 1 and 2 without a valid RDD or IPG 3) are treated as routine and typically delivered through slower modes, such as small package ground (e.g., UPS Ground-Trak), less than truckload (LTL), and unscheduled truckload (TL).

The chart above suggests how much expedited, high-priority shipping service the Marine Corps receives. It shows the distribution of shipping modes to I and II MEF for the two major depots serving

them, as introduced in the previous chart.<sup>14</sup> I and II MEFs get roughly half of their shipments sent expedited (FedEx-like service) and another third small package ground. Obviously the expedited shipments, with one-day transportation, spend much less time in transit than the small package ground, even though all parts may be needed to complete a repair.

<sup>&</sup>lt;sup>14</sup>We exclude III MEF from this part of the presentation because shipping mode information is incomplete. The available data only describe how the item leaves the depot, and not how it arrives at the customer.



While choice of shipping mode will make a substantial difference in times for this segment of the O&S process, further delays may be experienced once the shipment has reached the installation. Unfortunately, the LRT database does not allow us to separate these two segments of the shipping/receipt takeup process. However, we can infer the length of the on-base takeup portion as this chart illustrates. It concentrates solely on high-priority, air small package deliveries (FedEx-type service) which typically have one to two business-day guaranteed delivery.

The chart shows ship-to-receipt times for air small package shipments by major subordinate command and selected depots. Several points are noteworthy. First, shipping and receipt takeup times are remarkably uniform for a given major subordinate command, even across depots (since these are using FedEx-like delivery, this may not be surprising). The second notable aspect is the large variation across major subordinate commands. While median times are roughly similar, there are substantial differences in the 75th and 95th percentiles. The third notable point is the absolute value of times for

this segment. Even in the best case, half the shipping and receipt takeup times exceed five days—sometimes by a lot more. Given guaranteed delivery of one to two days, and even accounting for weekends and holidays, the inferred delays in receipt takeup times once the item has been received on the installation seem quite long.

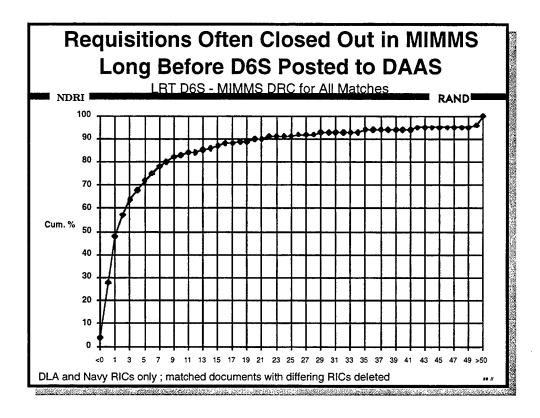
| SG<br>RDIV<br>W |   | S posted by 9/s<br>D6S date as % of s<br>83<br>60          | 30/96  | AND ===  |
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|                 |   | 12   |  |  |
| SG              |   | 86   | <del>_</del>   |  |
| RDIV            |   | 31   |  |  |
| W               |   | 3  |  |  |
| 3G              |   | 77   |  |  |
| RDIV            |   | 39   |  |  |
| W               |   | 8  |  |  |
| SG .            |   | 35   | _  |  |
| RDIV            |   | 46   |  |  |
| W               |   | 35   |  |  |
| (I MEF)         |   | 42   |  |  |
|                 |   | 27   |  |  |
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|                 | RDIV W SG RDIV W (I MEF) (III MEF) PEN LEJ BUTLER | RDIV W SG RDIV W SG RDIV W (I MEF) (II MEF) PEN LEJ BUTLER | RDIV 31 W 3 SG 77 RDIV 39 W 8 SG 35 RDIV 46 W 35 (I MEF) 42 (II MEF) 27 (III MEF) 55 BUTLER 69 | RDIV 31 W 3 SG 77 RDIV 39 W 8 SG 35 RDIV 46 W 35 (I MEF) 42 (II MEF) 27 (III MEF) 1 PEN 8 LEJ 55 BUTLER 69 |

Performance measurement relies on the quality and comprehensiveness of the data. As the next three charts suggest, there are some serious issues regarding data quality that the Marine Corps may wish to address.

Order and ship time in the LRT database is calculated from beginning to end times, from the document date (in the document itself) and the date the D6S (acknowledging customer receipt) is posted to DAAS. Quite often, however, the D6S is never posted to DAAS and the record is not closed out with a customer acknowledgment. In fact, less than 40 percent of Marine requisitions are ever officially closed out this way in the LRT. The chart above shows how D6S use varies across major USMC organizations. The lines separate the MEFs, with the base operations and MEUs listed below. Some organizations, such as the active Force Service Support Groups, close out most requisitions; Marine divisions, on the other hand, vary substantially in their reporting rate. The air wings, however, barely vary at all: they post

few record closeouts.<sup>15</sup> In some cases, different policies may be in effect; for example there are striking differences in reporting among the three base operations.

<sup>&</sup>lt;sup>15</sup>MAW requisition histories apply only to ground support units, those whose requisitions begin with "M."

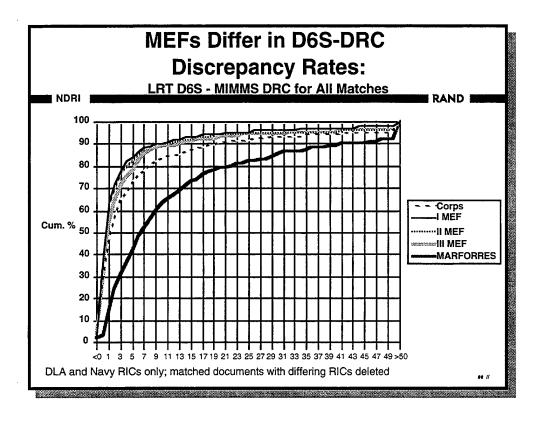


Another concern about data quality regarding D6S posting is when the record closure makes it to DAAS. This chart shows that the D6S is often posted long after the customer has received the needed part.

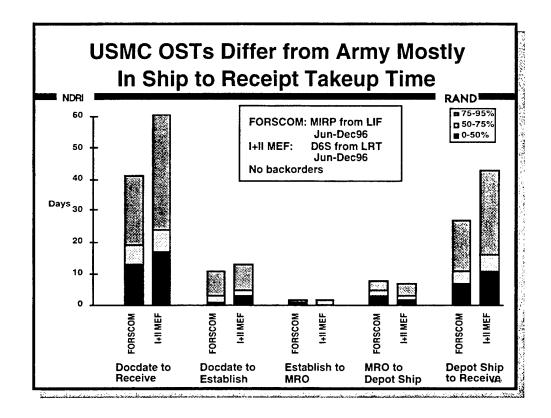
To measure this discrepancy, we "calibrated" the LRT database by comparing it to wholesale requisition data resident in the MIMMS requisition histories. In particular, we used the MIMMS records to evaluate the quality of D6S posting. For matched requisitions, we compared the receipt date in MIMMS to the D6S date in the LRT. The figure above shows the difference between the D6S date and the MIMMS date.<sup>16</sup>

<sup>&</sup>lt;sup>16</sup>In certain cases, the MIMMS may show an earlier receipt date if the required part is acquired through some other means, as might happen if delays occur in the receipt of the item from wholesale or if it remained backordered. In those cases, procedures call for changing the source of supply in MIMMS. In a small percentage of the cases of matched requisitions, we noted that indeed the MIMMS record showed a local source of supply for a requisition that also appeared in the LRT. We excluded these cases from our analysis.

The chart gives substantial evidence of discrepancies between when the mechanic apparently received the required part and when that fact was recorded in the LRT. In about 4 percent of the cases, the D6S date actually precedes the MIMMS date. In another 24 percent of the cases, the D6S and MIMMS dates were the same, and in 20 percent of the cases, the D6S followed one day after the MIMMS receipt. However, in many cases, the D6S date occurs well after the MIMMS date. In fact, in 10 percent of the cases, the D6S date is posted three weeks or more later than the MIMMS date.



This chart repeats the result for the entire Marine Corps we saw on the preceding chart and adds cumulative percentage curves for each of the MEFs. We see that most D6S-MIMMS discrepancies are found in the reserve MEF; indeed, one-third of all cases have at least a 14-day difference; 10 percent of the cases for this MEF show a 45+ day difference. While not as extreme, discrepancies occur for the active MEFs as well. Ten percent of those cases show at least an 11-day difference between LRT closeout and MIMMS receipt date. These discrepancies indicate that in many cases OSTs shown in the LRT do not necessarily reflect the time it actually takes for Marines to receive the parts they need.



For more than a year the Army has been aggressively pursuing improving its O&S process from wholesale supply. Since Army operations are in many ways similar to those in the Marine Corps (apart from obvious exceptions, such as the deployed Marine Expeditionary Units), it may be instructive to compare OSTs between the Army and the Marine Corps.

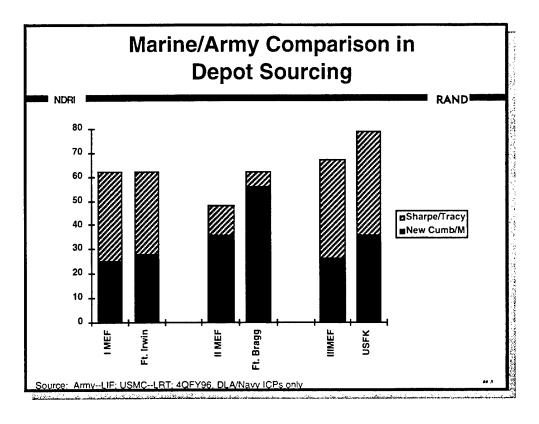
Army performance data are pulled from a database called the Logistics Intelligence File (LIF), similar in many ways to the LRT. The LIF is maintained at the Army's Logistics Support Activity in Huntsville, AL.<sup>17</sup> Some differences exist in the data elements contained in the two databases; of most relevance for our concerns is that the Army data cut off both the front end and back end of the order and ship process. The Army data include only time from the supply support activity (SSA, roughly equivalent to the SASSY Management Unit, or SMU) to the wholesale system and ending back at the SSA. For

<sup>&</sup>lt;sup>17</sup>Army data cover the period June-December 1996 to match wholesale OST data available for the Marine Corps. We have been calling this period in which data were available "calendar year 1996."

non-replenishment requisitions Marine OSTs count time from the final customer, through the SMU, to the wholesale system and then finally back to the ultimate customer.

The chart above compares OSTs both overall and by segment for comparable parts of the Marines and the Army: I and II MEF combined versus Forces Command (FORSCOM) Army units stationed in CONUS. The chart reveals somewhat longer OSTs for the MEFs compared to the Army (exaggerated by the incompatible process measurements discussed above), slightly longer on-base requisition processing time for the Marines, no significant differences in the wholesale segments of the process (ICP and depot processing), and fairly substantial differences between the Army and the Marines in the ship to receipt segment.

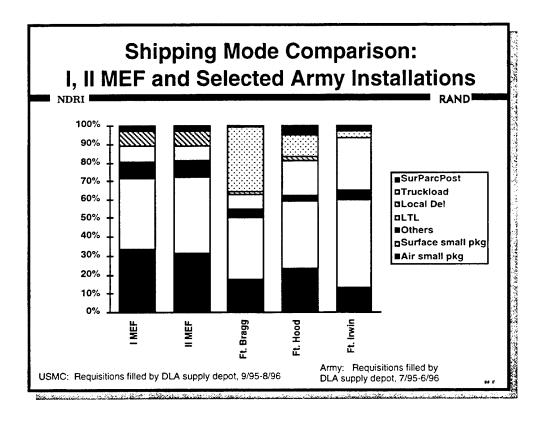
<sup>&</sup>lt;sup>18</sup>The shorter processing time for Marine requisitions at the depot may be accounted for by higher priorities used by the Marines or more consistent use of valid RDDs than the Army used in this time period.



This chart shows how some major Army locations and the active Marine Corps MEFs compare in choice of depots serving their customers. It presents results from 4Q FY96 for the active MEFs and comparable Army installations. It shows the percentage of all requisitions filled for a location by the two major DLA depot complexes of Sharpe/Tracy (California) and New Cumberland/Mechanicsburg (Pennsylvania). As argued before, concentrating support of a customer at a nearby large depot can lead to overall process efficiencies (as shown on the next chart). To a significant extent back in mid-1996, the Marines and the Army often were not routinely supported by local major depots.

I MEF and the Army's Ft. Irwin, near Barstow, CA, received roughly comparable service, with I MEF receiving slightly more support from its nearby major depot, Sharpe/Tracy. III MEF and US Army's forces in Korea (USFK) tended to get similar levels of support from Sharpe/Tracy; USFK tended to get more shipments from the East Coast depot at New Cumberland/Mechanicsburg.

The most distinctive difference between the Marine and Army experience is shown in the middle set of bars, comparing Ft. Bragg, NC, and II MEF at Camp Lejeune, NC. Ft. Bragg received considerably more support from the closest major depot, New Cumberland/Mechanicsburg, while II MEF less from the East Coast and more from the West Coast than did its nearby Army neighbor.



This chart compares shipping modes used to send materiel to Marine and Army customers. It shows the distribution of modes used during FY96 for the two active CONUS MEFs and three selected Army installations. Two things stand out. One is that the Marines benefit from a higher use of the premium shipping mode, air small package, relative to the Army.<sup>19</sup>

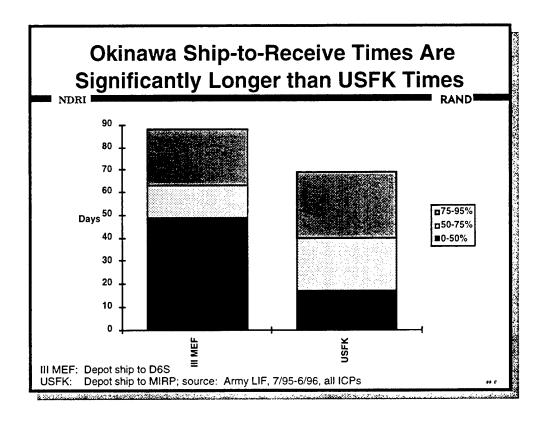
The other notable point relates again to Ft. Bragg. The previous chart showed that Ft. Bragg got unusually high levels of service from a single major depot. This chart shows that Ft. Bragg, while getting little air small package service, received a large portion of materiel by truckload.

The two are related. Ft. Bragg has aggressively worked with DLA to improve the level of service it receives. One result of this effort has

<sup>&</sup>lt;sup>19</sup>This may indicate more consistent use of RDDs on Marine Corps requisitioners. RAND research for the Army has revealed that many in the Army do not know about or understand the role of RDDs in securing higher-priority treatment of requisitions; many believe the use of the priority designator alone is sufficient. Furthermore, in some cases, Army information systems do not support the propagation of RDDs.

been scheduled truck deliveries from the New Cumberland/ Mechanicsburg complex. This innovation has both reduced the costs for DLA (by avoiding the use of expensive services like small package carriers) and made deliveries to Ft. Bragg more dependable and faster overall: trucks arrived at an agreed-upon scheduled time and all materiel—not just high-priority items—receive the same fast shipment.<sup>20</sup>

<sup>&</sup>lt;sup>20</sup>Since the time period of the data analyzed here, scheduled trucking arrangements have become extensive for most major Army customers of DLA. Partly as a consequence of Precision Logistics implementation, more Marine customers have started to benefit from scheduled trucking as well.



The final comparison between the Army and the Marines examines the long ship-to-receive times we saw for III MEF. Those times are compared to US Army Forces in Korea (USFK). The chart shows a dramatic difference in the overall time.<sup>21</sup> The difference in support for these two OCONUS locations is so striking as to demand further exploration and explanation. At this time, we can offer no accounting for the difference, but aim to pursue the issue in follow-on research.

Finally, we close the briefing with some observations.

<sup>&</sup>lt;sup>21</sup>Although again it should be noted that Army OST ends at the supply support activity and Marine OST ends, sometimes, at maintenance shop receipt.

# Observations on the Current Performance of Repair and Order & Ship Processes

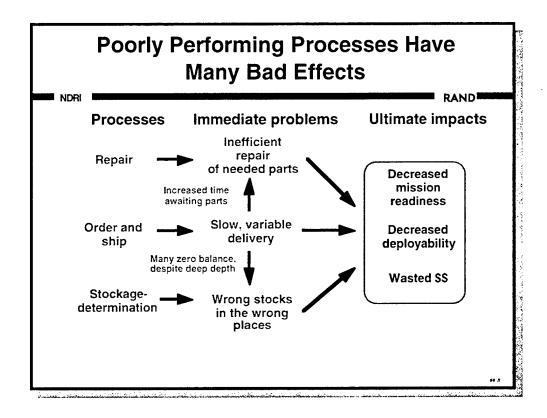
NDRI

RAND

- Cycle times for all three processes are long and extremely variable
  - RCTs tend to be driven by "waiting" steps and nonvalue-added activities
  - Retail OST long and highly variable across units
  - Wholesale OSTs tend to be driven by on-base processes
- Because these three processes are linked, performance deficits in one can hurt others

.

The constant refrain of this analysis is that LRTs are long and variable, as observed in the above chart. Each of the three processes measured here—repair, retail order and ship, and order and ship from wholesale supply—suffered from delays and high variability. While there will always be inherent variability in logistics processes (e.g., overhauling an engine will typically take longer than replacing a cracked rearview mirror), much of the length and variability arises from "non-value-added" activities, or processes that are not well controlled. We see this, for example, in the widely varying retail OSTs among the units of 1 MARDIV and the different receipt takeup times for air small package deliveries across the major subordinate commands.



As shown in the above chart, and as we indicated at the beginning of this document, logistics processes are highly interlinked. Repair depends on the supply of parts coming mostly from retail stocks; sometimes it depends on the availability of repairable items whose availability itself depends on quality of the repair process. That availability follows from stockage determination policies and practices which dictate what should be and is held in stocks, and on the O&S process from wholesale supply, which determines how quickly replenishment stocks can be received (and also influences the depth and breadth of stockage at the retail level).

If any one of these processes performs poorly, the other processes will be affected. Slow repair will reduce the number of serviceable items at the RIP, slowing up other repairs depending on those items and impacting the stockage allocation for these often expensive components. Poor parts identification and bad requisitioning procedures will fill the pipelines with requisitions for unneeded parts, both at the retail and wholesale level, and will absorb space and resources better used by more critical items. Slow OSTs from

wholesale supply will impact RCTs and drive up the level of stockage requirements at the retail level, while narrowing the breadth of items that can be carried. Finally, slow and variable retail OSTs will have a direct link to slow and variable RCTs.

In short, it is important not to look at these critical logistics processes in isolation. They depend on and are linked to each other. An effective logistics response time reduction effort must target all of these processes (and others as well) to achieve the goals the Marine Corps strives for: better, faster, cheaper logistics in support of the warfighter.

# Better Performance Measurement/Reporting Is One Key to Precision Logistics

NDRI

RAND

- Multiple metrics (50/75/95) are needed to understand the variable performance of the processes
  - Means alone not very useful as metric
- Baseline measurement critical to create reference point for future improvements
- Continued measurement valuable for monitoring and reporting performance
  - requirement for enhanced reporting systems and more detailed and informative databases

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In summary, as emphasized in the above chart and throughout this briefing, both the length and the variability of LRTs are important to understand. We believe that single metrics, like averages, hide as much as they reveal and that true understanding of processes and what drives them requires multiple metrics. In this briefing we offered medians, and 75th and 95th percentiles as a way of capturing the full distribution of OST performance.

Another observation is that while much can be done with current information systems, more could be done with more capable systems to help diagnose the reasons for poor performance. Some of these systems are in the control of the Marine Corps; others are not. MIMMS in particular might be modified to make it a more powerful tool for measuring and analyzing RCT performance. Useful information such as repair statuses, entered painstakingly by Marines, is stripped off before archiving. The archival policy should be modified to permit retention of status histories for each ERO.

The LRT database is continually evolving and its capabilities will expand as all Service-managed items are brought into it. The LRT

database will be a more powerful tool for supporting process improvement if it includes more segments of the O&S process. These include (but are not limited to) receipt of material at the installation (TK\_), and receipt at the port of embarkation and port of debarkation.

LRT performance measurement and diagnostics are critical parts of a process improvement initiative like Precision Logistics. High-quality and comprehensive databases are needed to support measurement. To answer this need the Marine Corps should strive to collect detailed data on the performance of logistics processes and to make sure that data being entered are correct and complete.

## APPENDICES. BASELINE CYCLE TIME MEASURES

This document makes the argument that measurement is one critical part of a logistics process improvement strategy, along with detailed knowledge of process characteristics and a straightforward mechanism to seek improvement and try out new techniques and ideas. To tell that improvements are real, feedback is critical, and the more quantitative the better. But for that feedback to have meaning, there needs to be some benchmark—a baseline—to refer back to and compare the implemented change to.

The main text of this document has laid out in graphical form some elements of a logistics process performance baseline. The following three appendices attempt to present a performance baseline more rigorously, formally, and comprehensively.

Currently, Precision Logistics seeks to improve three critical logistics processes: retail (echelons 2-4) repair cycle, retail order and ship, and order and ship from wholesale supply. Three overarching metrics are needed to assess performance: time, quality, and cost. The initial focus is on the time metric: how long do each of these processes take?

The following three appendices lay out baseline performance in cycle time for each of the three processes. In each case, unless otherwise noted, the base year is calendar year (CY) 1996. Appendix A presents results for retail repair cycle time (RCT); App. B does so for retail (SMU-supplied) order and ship time (OST); App. C does so for wholesale OST. Each appendix begins with a short description of the methodology used, some of the constraints involved, and implications for future performance measurement. Each then presents baseline performance results in tabular form. The tables are organized, insofar as possible, in generally hierarchical form, beginning at the grossest level and then moving to smaller units (e.g., to maintenance shops) or to more diagnostic slices (e.g., time for segments of the process).

#### APPENDIX A. RETAIL REPAIR CYCLE TIME

#### **DATA SELECTION**

The data source for the retail repair cycle time baseline is MIMMS, extracted from the Headquarters MIMMS archive, maintained by MARCORLOGBASE-Albany. While all MIMMS records in that database were obtained by RAND, the following conditions, or parameters, applied:

- Close dates for repair actions (for definition, see below) in CY96
- Echelon of maintenance 2, 3, and 4
- Close status of repair action (see below) = 15 (completed repair)
- Maintenance categories used:
  - Deadlined MARES-reportable PEI
  - Deadlined non-MARES-reportable PEI
  - Maintenance categories D, F, and H for secreps
- For echelon of maintenance 4 (secreps) only repairs done in the Force Service Support Group of the MEF
- TAM (Table of Authorized Materiel) groups (first character of the TAM control number):
  - A: Communications/electronic
  - B: Engineering
  - D: Motor transport
  - E: Ordnance.

The baseline report is in two parts: PEI repair and secrep repair. PEI repair actions are limited to those for critical maintenance, i.e., returning a deadlined end item to usable status. There is a separate report for each MEF, and no overall USMC report. Only FMF results are reported here. The logic of the report (if not the format of

presentation) generally follows that of the USMC retail RCT report first issued November 1997.<sup>1</sup>

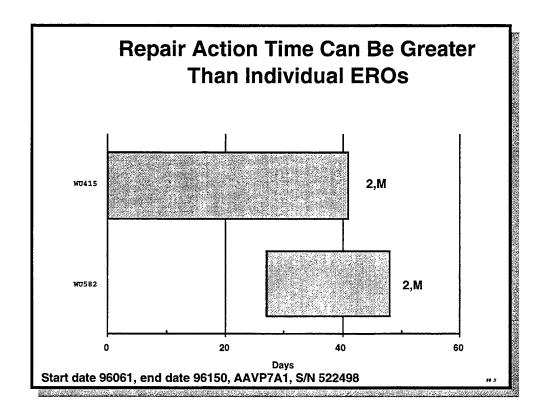
#### REPORT LOGIC

The logic of the first report (for PEIs) needs some explanation, for it differs from the way RCT is usually thought of in the Marine Corps.

Process performance measurement in Precision Logistics has two aims in aiding performance improvement. One is to capture an end-to-end action; the other is to provide information at the right level and in the right form to the organizations and individuals who own the relevant part of the process. The retail RCT report attempts to meet both those aims.

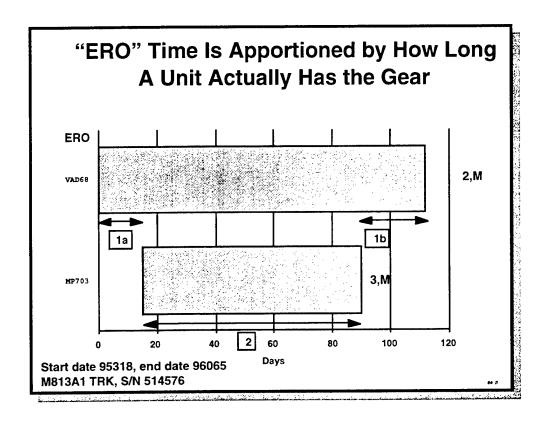
Toward the first aim, the retail RCT report focuses on repair actions, instead of ERO time. That is, to the extent possible, it focuses on the time from when a piece of equipment is known to be faulty until it is repaired and available to the user again (or as close as we can get to those beginning and end points). We call this time—from identification until final repair complete—a "repair action." A repair action may be totally contained within a single ERO (in fact, for secreps, we treat EROs and repair actions as the same). However, a repair action can, and often does, stretch over two or more EROs. The repair action time in such cases begins with the date received in shop (DRIS) for the first ERO and ends with the close-date (with close status 15) of the last ERO. For multiple-ERO repair actions, the linking mechanism is obviously critical; we link EROs in a repair action when there is a match by TAMCN, NIIN, serial number of the PEI, and time overlap among the EROs. Consider the following real case, drawn from the MIMMS archive:

<sup>&</sup>lt;sup>1</sup>For differences in methodology between the baseline measures reported here and the recurrent USMC retail RCT report, see below.



The chart above shows two EROs—both echelon 2, category M—for the same PEI (AAVP7A1, with bumper number 522498) overlapped in time. While the first ERO was open for 41 days and the second (which opened up 27 days into the first one) was open for 21 days, we calculate the *repair action time* as 48 days, which is the time from the first DRIS to the final close date. Also, for counting the number of repair actions, we count the above two EROs as one repair action: only one item was repaired.

The second consideration in a repair action is how much time to assign to a particular unit, especially if more than one unit is involved in a repair action (e.g., a second echelon repair unit in the MARDIV evacuates a PEI to the FSSG for third echelon repair). The following chart demonstrates another real world case.



We argue that repair time should only be assigned to a unit for the time when it actually has control over the non-operable equipment. For example, in the case illustrated above, the repair action time for this truck was 112 days, divided between a second echelon (maintenance category M) ERO and a third echelon (category M) ERO. The third echelon repair facility held the truck for 75 days (segment 2), and, while the second echelon ERO was open for the full 112 days, the time it had the truck, independent of third echelon repair, was instead 37 days (15 days at the beginning and 22 days at the end—segments 1a and 1b). The "ERO times" for the two units then are 37 days and 75 days, while the repair action time for the vehicle is 112 days.

What we report, then, is "repair action time" where feasible, and for units doing the repairs we report their "ERO time" as illustrated above. In practical terms, what this means is that at the MEF level we will report repair action times, whereas at any level below MEF (MSC or unit) we report aggregated ERO time, because a repair action can cut across MSCs or units, but not across MEFs.

### **DEFINING CRITICAL REPAIR ACTIONS**

The baseline PEI repair action times are intended to cover only critical repairs, that is, those maintenance actions that bring a deadlined system back into operation. Other maintenance action—on degraded systems, or for general non-critical work—should be excluded.

Unfortunately, there is no simple way to determine what repair action time is on a deadlined system and what time is spent in less critical repair. The problem exists in current USMC MIMMS data and is even worse for the data used to build this 1996 baseline report.

All EROs in the MIMMS system contain maintenance category codes ("catcodes") describing the type of maintenance (e.g., M is for deadlined MARES-reportable systems). However, while the catcode can be changed at any time while the ERO is open, only the final catcode is kept in the MIMMS archive. Thus, an ERO with catcode of M may have included work on a deadlined system for only part of the time the ERO was open.

In the official USMC retail RCT report, developed by RAND, this problem was solved in part by combining catcode information with two other data fields: "catmdays" and "deadlined date." The former captures how long a MARES-reportable system was in deadlined status. The latter, used for both MARES and non-MARES systems, shows the date the PEI became deadlined. This allowed a fairly good approximation of which repair actions were on deadlined PEIs:

- if catmdays was equal to or greater than 90 percent of the repair action time (first DRIS to last close date);
- if the time between deadlined date and final close date was at least 90 percent of the time between first DRIS and final close date, and the catcode associated with that final close date was P or M (i.e., the PEI ended its repair in deadlined status).

MARES-reportable PEIs tend to include catmday values but not deadlined dates (though sometimes they do) and non-MARES-reportable PEI repair actions, while obviously not showing values for catmdays, typically will show a value for deadlined date. The 90 percent value (the deadline time should be at least 90 percent of the

repair action time) was chosen arbitrarily to exclude repairs where a significant time was spent in non-critical work.

While this logic works well for the existing USMC retail RCT report, it does not apply as well to the baseline measures reported here. The former is drawn from MISCO MIMMS data resident at each MEF, data that are purged on a recurrent basis. The baseline measures are based on archived MIMMS data held at MARCORLOGBASE-Albany. Unfortunately, the catmday field is not retained in the archived database, while the deadlined date is. That is, the logic for non-MARES PEI repair actions can be duplicated, but the MARES-reportable PEI repair actions are only consistent across the two methodologies if a deadlined date appears, which it does frequently but not universally.

Fortunately, the use of catmdays, while useful, does not appear to be absolutely critical. To measure the impact of not using catmdays we compared MARES repairs for I MEF for the period July-September 1997. It turns out that the difference is minor:

| Category             | Number | Average<br>RCT | Median | 75th<br>percentile | 95th<br>percentile |
|----------------------|--------|----------------|--------|--------------------|--------------------|
| Catmdays<br>used     | 2679   | 33.3           | 19     | 40                 | 112                |
| Catmdays<br>not used | 2590   | 34.0           | 20     | 42                 | 112                |

The first row uses the logic laid out above. The second logic includes all repair actions where the final catcode is M. Apparently, not having catmdays available does not greatly bias our estimate of MARES-reportable PEI repair actions.

The same is not true for non-MARES-reportable PEI repair actions if we pay no attention to deadlined date:

| Category  | Number | Average | Median | 75th       | 95th       |
|-----------|--------|---------|--------|------------|------------|
|           |        | RCT     |        | percentile | percentile |
| Deadlined | 1281   | 30.0    | 21     | 38         | 94         |
| date used |        |         |        |            |            |
| Deadlined | 2534   | 36.8    | 22     | 49         | 105        |
| date not  |        |         |        |            |            |
| used      |        |         |        |            |            |

Including all repairs with final catcode P, irrespective of the deadlined date, greatly inflates the number of repair actions and the RCT. Clearly, using the deadlined date, as described above, *is* important for identifying critical non-MARES-reportable PEI repairs.

This baseline report, then, uses the standard method for calculating non-MARES-reportable RCTs and for MARES-reportables includes all repair actions that have a final catcode of M.

#### REPORT STRUCTURE

There are reports for each MEF divided into PEI and secrep repair, presented in tabular form. Each table uses generally the same format. Results are presented in terms of numbers in each case (e.g., number of repairs for the MEF), average repair cycle time for this case, and percentiles to show the distribution of repair times: median, 75th percentile, and 95th percentile. The records of the table are organized generally in a descending hierarchy.

# **PEI Report**

The PEI report first shows overall MEF repair action times for the baseline period, then reports at the MEF level for each TAM group, then by maintenance category (M or P). After that it shows ERO time at the MEF level by echelon of maintenance (note that this is "ERO time" and not "repair action time" because a repair action can and often does cross echelons of maintenance but never crosses MEFs, TAM, or maintenance category as we have selected them).

Next the table reports at a finer level of disaggregation.<sup>2</sup> Here "ERO times" are being reported instead of repair action times, as a repair action may go across MSCs (e.g., a repair started in the division may end in the FSSG). The same structure is used here as for the MEF:

- MSC
- MSC and TAM group
- MSC and maintenance category
- MSC and echelon of maintenance

Finally, ERO times are shown by individual unit performing the repair (shown by UAC and unit name). No further disaggregation is done at this level.

### Secrep Report

Secrep repair is reported only at echelon of maintenance 4 and at the FSSG, most typically at the General Support Maintenance Company. While secrep repairs are sometimes reported using echelon 3 and another MSC, this report will be limited to that echelon and MSC; also, only maintenance categories D, F, and H are considered.

Since repairs for secreps are typically accomplished on a single ERO (and in any case, secreps are not generally tracked by serial number, making linking across EROs impossible), the logic of secrep repair action time is simple: it is the same as ERO time, with each secrep/echelon 4 ERO being treated as a single unique repair. Repair times are broken out in this report as follows:

- Overall FSSG RCT
- RCT by maintenance category
- RCT by unit
- RCT by unit and maintenance category
- RCT by unit and shop
- RCT by unit, shop, and subshop.

<sup>&</sup>lt;sup>2</sup> In this case, and in all cases, a level is reported if there are at least 50 cases in the reporting period that meet the criteria.

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|                   |      |        | PEI REPAII | R CYCLI | E TIME F( | PEI REPAIR CYCLE TIME FOR I MEF CALENDAR YEAR 1996 | ENDAR Y | <b>EAR 19</b> | 96  |     |      |
|-------------------|------|--------|------------|---------|-----------|--|---------|---------------|-----|-----|------|
|                   |      | 1      |            |         | (         | 1  |         | 0,74          | Č   | i i | Č    |
| Label             | IAMC | ECHMIN | MNICAL     | 3       | OAC       |  | NOWBER  | AVG           | %00 | %6/ | %c6  |
| I MEF overall RCT |      |        |            |         |           |  | 11426   | 49.5          | 29  | 93  | 159  |
| DOT by TAMO       | <    |        |            |         |           |  | 2007    | 7.07          | 27  | 6.0 | 164  |
| בואיני לט וכר     | כ מ  |        |            |         |           |  | 1026    | л<br>5        | 24  |     | 2 0  |
|                   | ם כ  |        |            |         |           |  | 0100    | 1             | 0   | 1 0 | 2 5  |
|                   | ם    |        |            |         |           |  | 3903    | 51.           | 30  |     | 164  |
|                   | ш    |        |            |         |           |  | 3390    | 42.7          | 27  | 20  | 135  |
|                   |      |        |            |         |           |  | 1       | •             |     | (   | 0    |
| RCT by MINICA!    |      |        | MAHES      |         |           |  | //38    | 48.8          | 28  | 63  | 160  |
|                   |      |        | Non-MARES  |         |           |  | 3688    | 51            | 32  | 64  | 158  |
|                   |      |        |            |         |           |  |         |               |     |     |      |
| RCT by ECHMNT     |      | 2      |            |         |           |  | 11358   | 35.5          | 20  | 45  | 120  |
|                   |      | 3      |            |         |           |  | 4103    | 34.8          | 20  | 42  | 119  |
|                   |      |        |            |         |           |  |         |               |     | -   |      |
| RCT by MSC        |      |        |            | 1:CAX   |           |  | 361     | 15            | 13  | 19  | 38   |
|                   |      |        |            | 1:FSSG  |           |  | 6117    | 34            | 19  | 42  | 116  |
|                   |      |        |            | 1:MDIV  |           |  | 6829    | 35.4          | 21  | 47  | 120  |
|                   |      |        |            | 1:MEU   |           |  | 318     | 41.9          | 22  | 49  | 160  |
|                   |      |        |            | 1:SRIG  |           |  | 139     | 43.7          |     | 49  | 133  |
|                   |      |        |            | 3:MAW   |           |  | 1667    | 42.2          | 22  | 53  | 142  |
| CMAT COM FOC      |      |        |            | > (     |           |  | 7.0     | 47.6          | 4   | 0   | CC   |
|                   | נ מ  |        |            | 1.CAX   |           |  | 5 6     | 14.7          | 13  |     | 0 e  |
|                   | ۵    |        |            | 1:CAX   |           |  | 175     | 14.9          | 12  | 20  | 37   |
|                   | Ш    |        |            | 1:CAX   |           |  | 93      | 14.2          | 10  | 18  | 39   |
|                   | ¥    |        |            | 1:FSSG  |           |  | 873     | 30.7          | 16  | 37  | 113  |
|                   | В    |        |            | 1:FSSG  |           |  | 1447    | 43.9          | 24  | 56  | 151  |
|                   | ٥    |        |            | 1:FSSG  |           |  | 2019    | 35            | 20  | 48  | 110  |
|                   | ш    |        |            | 1:FSSG  |           |  | 1778    | 26.3          | 16  | 31  | 87   |
|                   | ⋖    |        |            | 1:MDIV  |           |  | 1223    | 42.8          | 24  | 56  | 147  |
|                   | В    |        |            | 1:MDIV  |           |  | 009     | 28.7          | 16  | 34  | 99.5 |

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| Label  | TAMC     | ECHMINT | MNTCAT    | WSC.                                    | NAC | LINIT | NUMBER         | AVG   | 20%    | 75%  | 95% |
|--|----------|---------|-----------|---|-----|-------|----------------|-------|--------|------|-----|
| RCT by MSC TAMC                              | ۵        |         |           | 1:MDIV                                  |     |       | 25             | 40.5  |        | 56   | 118 |
|  | ш        |         |           | 1:MDIV                                  |     |       | 2786           | 29.6  | 16     | 36   | 115 |
|  | A        |         |           | 1:MEU                                   |     |       |                | 50.9  |        | 59   | 193 |
|  | В        |         |           | 1:MEU                                   |     |       |                | 39.7  | 19.5   | 41   | 142 |
|  | ۵        |         |           | 1:MEU                                   |     |       |                | 25.1  | 17     | 39   | 7.9 |
|  | Ш        |         |           | 1:MEU                                   |     |       | 96             | 49.3  | 28     | 79   | 132 |
|  | ⋖        |         |           | 1:SRIG                                  |     |       |                | 161.6 | 19     | 06   | 662 |
|  | മ        |         |           | 1:SRIG                                  |     |       |                |       | 9.5    | 20   | 83  |
|  | ۵        |         |           | 1:SRIG                                  |     |       |                | 29    | 17     | 40   | 98  |
|  | ш        |         |           | 1:SRIG                                  |     |       | rv.            | 17.8  | 22     | 30   | 32  |
| 200  | 4        |         |           | 3:MAW                                   |     |       | Ω:             |       | 20     | 45.5 | 168 |
|  | <b>a</b> |         |           | 3:MAW                                   |     |       | 1              | 33    | 15     | 43   | 114 |
|  | _        | :       |           | 3:MAW                                   |     |       | 522            |       | 30     | 63   | 144 |
|  | ш        |         |           | 3:MAW                                   | -   |       | <del>-</del> ; |       | 31     | 7.1  | 142 |
| BCT by MSC MNTCAT                            |          |         | MADEC     | 4.0 A X                                 |     |       |                | - 1   | C<br>T |      |     |
|  | :        |         | Non-MARES | 7 \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | :   |       | -∶ -           | 10.6  | 2 5    |      | 0 0 |
|  |          |         | MARES     | 1.500                                   |     |       | t α            | ., ∠  | ) C    |      |     |
| 1797 800 800 100 100 100 100 100 100 100 100 |          |         | Non-MARES | 1.FSSG                                  |     |       | · 4            | 30.40 | 6 0    |      | 1 3 |
|  |          |         | MARES     | 1:MDIV                                  |     |       | 7. 1.          | i LC  | , ,    |      | 1 1 |
|  |          |         | Non-MARES | 1:MDIV                                  |     |       | 2279           | 34.9  | 1 -    | 4 4  | 128 |
|  | ,        |         | MARES     | 1:MEU                                   |     |       | -              | ω.    | 22     |      | 164 |
|  |          |         | Non-MARES | 1:MEU                                   |     | !     | 0              |       | 27.5   |      | 142 |
|  |          |         | MARES     | 1:SRIG                                  |     |       | -              | 44    | -      |      | 105 |
|  |          | _       | Non-MARES | 1:SRIG                                  |     | :     | 24             | 42.1  | 24.5   |      | 220 |
|  | 1        |         | WARES     | 3:MAW                                   | 1   |       | 1165           | 40    | 22     |      | 135 |
|  |          |         | Non-MARES | 3:MAW                                   | :   |       | 505            | 47.5  | 24.5   |      | 175 |
| RCT by MSC ECHMNT                            |          | 2       |           | 1:CAX                                   |     |       | 322            |       | 13     | 19   |     |
|  |          | က       |           | 1:CAX                                   |     |       | 39             | 16.9  | 15     | 23   | 44  |
|  |          | 2       |           | 1:FSSG                                  |     |       | 39             | က     | 19     |      |     |
|  |          | 3       |           | 1:FSSG                                  |     |       | 2              | 34.5  | 20     | 42   | 116 |

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| Label  | TAMC | ECHMNT | MINTCAT MSC | MSC    | NAC    | LINIT       | NUMBER | AVG  | 20%  | 75%  | 95% |
|--|------|--------|-------------|--------|--------|-------------|--------|------|------|------|-----|
| RCT by MSC ECHMNT  |      | 7      |             | 1:MDIV |        |             | 6701   | 35.4 | 21   | 47   | 120 |
|  |      | က      |             | 1:MDIV |        |             | 158    | 34.2 | 18.5 | 39   | 112 |
|  |      | 2      |             | 1:MEU  |        |             | 171    | 40.1 | 22   | 47   | 178 |
|  |      | က      |             | 1:MEU  |        |             | 147    | 43.9 | 24   | 62   | 131 |
|  |      | 2      |             | 1:SRIG |        |             | 139    | 43.7 | 17   | 49   | 133 |
|  |      | 2      |             | 3:MAW  |        |             | 1631   | 42   | 22   | 53   | 143 |
|  |      | က      |             | 3:MAW  |        |             | 36     | 51.6 | 33.5 | 70.5 | 124 |
| O 4 1 1 FOO  |      |        |             | 240    | 100    |             |        | i    |      |      |     |
| HC! By UAC   |      |        |             | I.CAX  | M35031 | CAX 1&2     | 361    | -    | 13   |      | 38  |
| The state of the s |      |        |             | 1:FSSG | M11020 | 1 MED       | 43     | 27.7 | 21   | 33   | 46  |
|  |      |        |             | 1:FSSG | M11650 | 7 MOTORS    | 233    | 49.9 | 22   | 68   | 151 |
|  |      |        |             | 1:FSSG | M21300 | 7 ESB       | 275    | 37.2 | 21   | 46   | 138 |
|  |      |        |             | 1:FSSG | M28280 | 7 MOTORS    | 325    | 43.4 | 31   | 58   | 145 |
|  |      |        |             | 1:FSSG | M28290 | 1 MED       | 31     | 27.1 | 19   | 41   | 91  |
|  |      |        |             | 1:FSSG | M28301 | H&S BN      | 101    | 51.4 | 36   | 73   | 146 |
|  |      |        |             | 1:FSSG | M28304 | 1 FSSG FWD  | 10     | 68.8 | 58   | 107  | 165 |
|  |      |        |             | 1:FSSG | M28310 | 1 SUP       | 27     | 13.3 | ھ    | 20   | 37  |
|  |      |        |             | 1:FSSG | M28321 | 1 MNT       | 227    | 26.8 | 6    | 41   | 103 |
|  |      |        |             | 1:FSSG | M28324 | ELMACO      | 401    | 39.5 | 25   | 49   | 130 |
|  |      |        |             | 1:FSSG | M28325 | EMC         | 466    | 50.6 |      | 67   | 176 |
|  |      |        |             | 1:FSSG | M28326 | MTM         | 580    | 28.5 | 14   | 42   | 92  |
|  |      |        |             | 1:FSSG | M28327 | ORDCO       | 661    | 27.2 | 16   | 29   | 107 |
|  |      |        |             | 1:FSSG | M28328 | GSM         | 48     | 20.4 | 12.5 | 26   | 56  |
|  |      |        |             | 1:FSSG | M28339 | CSSG 1 IX   | 987    | 32.2 | 21   | 41   | 100 |
|  |      |        |             | 1:FSSG | M28349 | CSSD 12     | 95     | 28.3 | 14   | 35   | 80  |
|  |      |        |             | 1:FSSG | M28355 | CSSD 14 ORG | 176    | 49.6 | 39.5 | 92   | 136 |
|  |      |        |             | 1:FSSG | M28357 | CSSD 16 MIP | 213    | 52.4 | 22   | 7.1  | 189 |
|  |      |        |             | 1:FSSG | M28370 | 1 LSB       | 77     | 54.8 | 29   | 97   | 171 |
|  |      |        |             | 1:FSSG | M28392 | CSSD 27     | 22     | 35.1 | 32   | 50   | 7.0 |
|  |      |        |             | 1:FSSG | M28401 | DSO         | 26     | ß    | 3.5  | 7    | 18  |
|  |      |        |             | 1:FSSG | M28403 | nsa         | 158    | 14.7 | -    | 22   | 40  |
|  |      | [      |             | 1:FSSG | M28407 | SMU         | -      | 2    | 2    | 2    | 2   |

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| Label                                   | TAMC | ECHMNT | MNTCAT MSC   | MSC    | UAC    | UNIT           | NUMBER   | AVG  | 20%      | 75%  | 95%   |
|---|------|--------|--|--------|--------|----------------|----------|------|----------|------|-------|
| RCT by UAC                              |      |        |  | 1:FSSG | M28409 | SMU            | <b>/</b> | 13.1 | 8        |      | 38    |
|   |      |        |  | 1:FSSG | M28410 | SMU            | 296      | 14.1 | 12       | 22   | 35    |
|   |      |        |  | 1:FSSG | M28411 | DSU            | က        | 14.2 | 13       |      | 37    |
|   |      |        |  | 1:FSSG | M34014 | EEAP C MCAGCC  | 2        |      | 23       |      | 66    |
|   | 1    |        |  | 1:MDIV | M11001 | HQ BN 1 MARDIV | 364      |      | 24       |      | 134   |
|   |      |        |  | 1:MDIV | M11104 | HQ CO 1 MAR    | 86       | 32.8 | <u>+</u> | 47   | 122   |
|   |      |        |  | 1:MDIV | M11120 | 1/1            | 9        | 55.  | 27       | 06   | 157   |
|   |      |        |  | 1:MDIV | M11130 | 2/1 DEPL       | 265      | 46.  |          |      | 140   |
|   |      |        |  | 1:MDIV | M11170 | 3/1            | 2        | 40.  |          | 49.5 | 133.5 |
|   |      | 1      |  | 1:MDIV | M13210 | 2/1            | 6        | 7    |          | 42   | 77    |
|   |      |        |  | 1:MDIV | M11140 | 1/4            | 2        | 4    |          | 71   | 138   |
|   |      |        |  | 1:MDIV | M11180 | 2/4            | 265      | 36.4 | 23       | 42   | 126   |
|   |      |        |  | 1:MDIV | M11210 | 3/4            | 4        | 43.  |          | 25   | 167   |
|   |      |        |  | 1:MDIV | M13230 | 3/4            | 6        | 26.  |          | 28   | 72    |
|   |      |        |  | 1:MDIV | M11110 | 3/5            | 9        | 43.  |          | 56   | 128   |
|   |      |        |  | 1:MDIV | M11154 | 5 MAR          | 4        | 29.  |          | 44.5 | 86    |
|   |      |        |  | 1:MDIV | M11160 | 2/5            | 9        | -    |          | 26   | 55    |
|   |      |        |  | 1:MDIV | M11204 | 7 MAR          | 2        | 32.  | 15       | 44   | 105   |
|   |      |        |  | 1:MDIV | M11220 | 2/7 H&S        | 53       | _    | 80       | -    | 22    |
|   |      |        |  | 1:MDIV | M11230 | 1/7            | 86       | 23.  | 16       | 32   | 75    |
|   |      |        |  | 1:MDIV | M13160 | 2/7            | 639      | 28.  | 17       | 38   | 105   |
|   |      |        | ,  | 1:MDIV | M11303 | HQ BT 11 MAR   | 8        | 33.  | 19       | 42   | 107   |
|   |      |        |  | 1:MDIV | M11310 | 1/11           | 158      |      | 21       | 45   | 135   |
|   |      |        | and the second s | 1:MDIV | M11320 | 2/11           | 191      | 37.  | 22       | 48   |       |
|   |      | 1      |  | 1:MDIV | M11330 | 3/11           | 178      | က    | 21.5     | 48   | 106   |
|   |      |        | 1 mm   | 1:MDIV | M11340 | 5/11           | 161      | 49.  | 37       | 69   |       |
| !!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! |      |        |  | 1:MDIV | M11400 | 1 CEB          | 302      | 36.  | 27       | 52   |       |
|   |      |        |  | 1:MDIV | M11700 | 1 LAR          | 130      | S)   | 14       |      | 102   |
|   |      |        |  | 1:MDIV | M13700 | 3 LAR          | 86       | က    | 27.5     | 51   | 125   |
|   |      |        |  | 1:MDIV | M20450 | 1 LAR          | 117      | 41.  | 15       | 47   | 160   |
|   |      |        |  | 1:MDIV | M20470 | 3 LAR          | 101      | က    | 22       | 43   | 95    |
|   |      |        |  | 1:MDIV | M21410 | 1 TANKS        | 319      | 30.  | 16       | 34   |       |

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| Label      | TAMC | ECHMINT | MNTCAT MSC | MSC    | UAC    | UNIT          | NUMBER | AVG  | 20%  | 75%  | 95%   |
|------------|------|---------|------------|--------|--------|---------------|--------|------|------|------|-------|
| RCT by UAC |      |         |            | 1:MDIV | M21610 | 1 ANGLICO     | 102    | 55.6 | 39   | 65   | 159   |
|            |      |         |            | 1:MDIV | M21670 | 9 COMM        | 320    | 37.4 | 16.5 | 56.5 | 119.5 |
|            |      |         |            | 1:MDIV | M21820 | 3 AABN SUP    | 289    | 35.4 | 22   | 49   | 66    |
|            |      |         |            | 1:MDIV | M21825 | 3 AABN D CO   | 63     | 31.1 | 21   | 37   | 72    |
|            |      |         |            | 1:MDIV | M28350 | 1 FORCE RECON | 59     | 41.4 | 30   | 43   | 160   |
|            |      |         |            | 1:MDIV | M35014 | EAP           | 335    | 34.1 | 24   | 46   | 103   |
|            |      |         |            | 1:MDIV | M92280 | LAV TEST BR   | 4      | 9    | 5.5  | 8.5  | 11    |
|            |      |         |            | 1:MEU  | M20173 | 13 MEU        | 29     | 71   | 47   | 102  | 208   |
|            |      |         |            | 1:MEU  | M20195 | MSSG 11 ORG   | 58     | 35.9 | 16   | 78   | 120   |
|            |      |         |            | 1:MEU  | M20196 | MSSG 15 ORG   | 93     | 44   | 17   | 48   | 191   |
|            |      |         |            | 1:MEU  | M20310 | 15 MEU        | 10     | 67.5 | 21   | 135  | 265   |
|            |      |         |            | 1:MEU  | M28391 | MSSG 13 ORG   | 128    | 34.4 | 25.5 | 42   | 124   |
|            |      |         |            | 1:SRIG | M20371 | 1 SRIG        | 139    | 43.7 | 17   | 49   | 133   |
|            |      |         |            | 3:MAW  | M00011 | MAG 11        | 4      | 394  | 394  | 456  | 456   |
|            |      |         |            | 3:MAW  | M00016 | MAG 16        | -      | 356  | 356  | 356  | 356   |
|            |      |         |            | 3:MAW  | M00039 | MAG 39        | -      | 61   | 61   | 61   | 61    |
|            |      |         |            | 3:MAW  | M00307 | MWCS 38       | 123    | 33.6 | 20   | 39   | 112   |
|            |      |         |            | 3:MAW  | M00371 | MWSS 371      | 161    | 27.7 | 15   | 42   | 86    |
|            |      |         |            | 3:MAW  | M00372 | MWSS 372      | 165    | 35.7 | 22   | 45   | 105   |
|            |      |         |            | 3:MAW  | M00373 | MWSS 373      | 129    | 48   | 31   | 64   | 160   |
|            |      |         |            | 3:MAW  | M00374 | MWSS 374      | 75     | 51.4 | 29   | 92   | 208   |
|            |      |         |            | 3:MAW  | M00376 | MWSG 37 AGSE  | 130    | 36.1 | 20   | 55   | 115   |
|            |      |         |            | 3:MAW  | M00830 | MASS 3        | 84     | 29   | 17.5 | 45   | 71    |
|            |      |         |            | 3:MAW  | M00840 | MACS 1        | 132    | 45.8 | 34.5 | 74   | 112   |
|            |      |         |            | 3:MAW  | M00880 | MACS 7        | 103    | 36.3 | 25   | 49   | 102   |
|            |      |         |            | 3:MAW  | M00930 | 3 LAAD BN     | 75     | 53.5 | 26   | 80   | 190   |
|            |      |         |            | 3:MAW  | M01079 | MWHS 3        | 4      | 49.8 | 14   | 86   | 158   |
|            |      |         |            | 3:MAW  | M01144 | MTACS 38      | 32     | 58.3 | 36   | 92   | 199   |
|            |      |         |            | 3:MAW  | M01480 | VMU 1         | 56     | 70.6 | 21   | 102  | 289   |
|            |      |         |            | 3:MAW  | M22960 | 1 LAAM BN     | 294    | 31.6 | 20   | 37   | 102   |
|            |      |         |            | 3:MAW  | M35100 | MCAGCC        | 06     | 77.5 | 22   | 63   | 298   |
|            |      |         |            | 3:MAW  | M97104 | 1 LAAM BN     | 8      | 83.9 | 84   | 134  | 161   |

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|                                       | SECREP RE   | REPAIR CYCLE TIME FOR I MEF | IE FO   | I          | <b>CALENDAR YEAR 1996</b> | R YEAR  | 1996 |     |       |
|---------------------------------------|-------------|-----------------------------|---------|------------|---------------------------|---------|------|-----|-------|
|                                       |             |                             |         |            |                           |         |      |     |       |
| Label                                 | Unit        | Shop number                 | Subshop | Maint Cat  | Numbe                     | Average | 20%  | 75% | 95%   |
| 1 FSSG                                |             |                             |         |            | 5903                      | 49      | 32   | 61  | 153   |
| RCT by MAINT CATEGORY                 |             |                             |         | Оп         | 7.1                       | 75.4    | 56   | 111 | 203   |
|                                       |             |                             |         | - <b>I</b> | 3021                      |         |      | 4   |       |
| RCT by UNIT                           | CSSD-14 ORG |                             |         |            |                           |         | 7.9  |     |       |
|                                       | CSSG 1 IX   |                             | :       |            |                           | 6.99    | 48   | 98  | 191   |
|                                       | GSM         |                             | ,       |            | 5191                      | 5       | 3.1  |     |       |
| RCT by UNIT AND MAINT CATEGORY CSSD-1 | CSSD-14 ORG |                             | :       | ۵          | 51                        | 151.4   |      | . ෆ | 5     |
|                                       | CSSD-14 ORG |                             |         | 1          | /                         | 84.5    |      | 113 | 8     |
|                                       | CSSG 1 IX   |                             |         | ۵          | 538                       | 69.1    | 49   | 104 | 195   |
|                                       | GSM         |                             | :       | ۵          | 12                        | 74.9    |      | 109 | 0     |
|                                       | GSM         |                             |         | ш          | _                         | ć,      |      | 52  | 91    |
|                                       | GSM         |                             |         | I          | 66                        | ۲.      |      | 47  | 105   |
| RCT by UNIT SHOP                      | CSSD-14 ORG | 8                           |         | !          |                           | 102     |      | 136 | 282   |
|                                       | CSSG 1 IX   | က                           |         |            | 237                       | 50.3    | 36   |     |       |
|                                       | CSSG 1 IX   | 9                           |         |            | 4                         | 78.8    |      | 117 | 206.5 |
| :                                     | GSM         | 2                           |         | . !        | _                         | 35.8    |      |     |       |
|                                       | GSM         | က                           |         |            |                           | 74.4    |      | 112 | 217   |
|                                       | GSM         | 4                           | :       |            | 6                         | 63.4    |      |     | 186   |
|                                       | GSM         | 2                           |         |            | 5                         | 52.3    |      |     | -11   |
|                                       | GSM         | 9                           |         | !          | <b>-</b>                  | 47.5    | 34   | 27  | 141   |
| RCT by UNIT SHOP AND SUBSHOP          | CSSD-14 ORG | 2                           | ×       |            |                           | 102     | 72   |     |       |
|                                       | CSSG 1 IX   | 3                           | က       |            | 52                        | 38.1    | 31   | 47  | 98    |

I MEF CY96 Secrep Report

| Label                        | Unit      | Unit Shop number Subshop Maint Cat | Subshop  | Maint Cat | Numbe | Numbe Average | 20%  | 75%  | 95% |
|------------------------------|-----------|------------------------------------|----------|-----------|-------|---------------|------|------|-----|
|                              |           |                                    |          |           |       |               |      |      |     |
| RCT by UNIT SHOP AND SUBSHOP | CSSG 1 IX | ဇ                                  | I        |           | 96    | 48.7          | 36   | 70.5 | 138 |
|                              | CSSG 1 IX | 9                                  | S        |           | 247   | 68.4          | 55   | 104  | 188 |
|                              | CSSG 1 IX | 9                                  | F        |           | 85    | 103.5         | 86   | 160  | 245 |
|                              | GSM       | 2                                  | ۵        |           | 1615  | 38.5          | 28   | 52   | 110 |
|                              | GSM       | 2                                  | ×        |           | 688   | 29.5          | 24   | 40   | 75  |
|                              | GSM       | က                                  | က        |           | 280   | 54            | 36.5 | 71.5 | 158 |
|                              | GSM       | က                                  | I        |           | 90    | 130.5         | 131  | 168  | 282 |
|                              | GSM       | 4                                  | 4        | :         | 68    | 89.1          | 114  | 139  | 179 |
|                              | GSM       | ,                                  | ٦        |           | 134   | 6.69          | 38.5 | 92   | 233 |
|                              | GSM       | 4                                  | Σ        |           | 97    | 36.3          | 28   | 46   | 114 |
|                              | GSM       | 5                                  | 5        |           | 76    | 61.5          | 56   | 77   | 136 |
|                              | GSM       | 5                                  | a        |           | 81    | 41.5          | 37   | 56   | 81  |
|                              | GSM       | 9                                  | 9        |           | 1122  | 40.1          | 25   | 48   | 141 |
|                              | GSM       | 9                                  | æ        |           | 712   | 54.1          | 45   | 61.5 | 135 |
|                              | GSM       | 9                                  | S        |           | 95    | 46.9          | 33   | 56   | 146 |
|                              | GSM       | 9                                  | <b> </b> |           | 82    | 91.5          | 44   | 93   | 316 |

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| MEF overall RCT  | MSC UAC |               | -    |         |          |
|--|---------|---------------|------|---------|----------|
| TAMC         ECHMNT         MNTCAT         UAC           overall RCT         A         C         UAC           yTAMC         A         C         <   | MSC UAC |               |      |         |          |
| MARES Non-MARES  |         | NUMBER AVG    |      | 20% 75% | % 62%    |
| A MARES Non-MARES 10 A A MARES   |         | 7368 5        | 6.5  | 32 7    | 4 193    |
| A MARES Non-MARES  A A A A A A A A A A A A A A A A A A A   |         | 1             | . :  | :       |          |
| B MARES Mon-MARES 3  |         | 83            | -    | 7       | 3        |
| E MARES Non-MARES 10 10 10 10 10 10 10 10 10 10 10 10 10   |         |               | က    | 37 7    | 8 19     |
| MARES MARES Non-MARES  3 A A A A   |         | 747           | വ    | -       | 6 2      |
| MARES MARRES 3 3 A A A A   |         | 88            | 43.5 | 5       | 9        |
| MANES Non-MARIES 3   |         |               | :    |         | _        |
| MNT 2 3 3 3 1 TAMC A   |         | 4260 5        | 7.   | 31 77.  | 5 209.5  |
| MINT 3   | S       | 80            | 4.   | 34 6    | <u>ω</u> |
| TAMC A   |         | 7130          | α    |         | 0        |
| TAMC A   |         | מ             | 0.   |         | n        |
| TAMC   |         | 3177 3        | 9.1  | 20 5    | 13       |
| TAMC A   | 2:FSSG  | 62            | 8.6  |         |          |
| A Company of the comp | 2:MAW   | 30 4          | 6.9  | 7       | - 1      |
| A C  | 2:MDIV  | - 80          | 36   | 6       |          |
| A C  | 2:MEU   | 87            | 4.0  |         | -        |
| A C  | 2:ОТНЕВ | 23            | 7.8  | 0       | 6        |
| <b>A</b>   | 2:SRIG  | 129 5         | 9.1  | 41 8    | 7 1      |
| A  | 2:FSSG  | 29            | 8.8  | 0       | 2        |
| A  | 2:MAW   | 0             | 6.9  | 7       |          |
| A  | 2:MDIV  | $\overline{}$ |      | 6       | 5        |
| A  | 2:MEU   | 87            | 0.4  |         | _        |
| A  | 2:OTHER | N             | 7.8  | 0       | 6        |
| A  | 2:SRIG  | 6             | 9.1  | -       |          |
|  | 2:FSSG  | 27            | က    | 21      | 2        |
|  | 2:FSSG  | 26            | 8.9  | 0       |          |
|  | 2:FSSG  | 1049 4        | 8.4  | 29 7    | 6        |
|  | 2:FSSG  | 27            | 8.2  | 5       |          |

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| Label                     | TAMC | TAMC ECHMNT | MNTCAT    |         | UAC | UNIT | NUMBER | AVG    | 20%    | 75%  | 95%            |
|---------------------------|------|-------------|-----------|---------|-----|------|--------|--------|--------|------|----------------|
| RCT by MSC TAMC           | ⋖    |             |           | 2:MAW   |     |      | 322    | 2 43.8 | 3 21   | 54   | 160            |
|                           | В    |             |           | 2:MAW   |     |      | 36     | 1 45.2 | 2 28   | 22   | 148            |
|                           | ۵    |             |           | 2:MAW   |     |      | 246    | 6 61.8 | 3 37   | 84   | 224            |
|                           | Ш    |             |           | 2:MAW   |     |      | 10     | 1 26.8 | 3 14   | 31   | 78             |
|                           | A    |             |           | 2:MDIV  |     |      | 145    | 7 32.9 | 9 19   | 38   | 115            |
|                           | В    |             |           | 2:MDIV  |     |      | 470    | 0 35.2 | 2 20   | 42   | 130            |
|                           | ۵    |             |           | 2:MDIV  |     |      | 1062   | 2 54.1 | 1 34   | 9.2  | 168            |
|                           | ш    |             |           | 2:MDIV  |     |      | 2029   | 9 29.1 | 14     | 38   | 101            |
|                           | ¥    |             |           | 2:MEU   |     |      | 11     | 0 38.8 | 3 21.5 | 49   | 131            |
|                           | В    |             |           | 2:MEU   |     |      | က      | 9 36.4 |        | 43   | 145            |
|                           | ۵    |             |           | 2:MEU   |     |      | 55     | 5 22.1 | 15     | 35   | 56             |
|                           | ш    |             |           | 2:MEU   | ,   |      | 183    |        | 3 34   | 7.1  | 140            |
|                           | 4    |             |           | 2:OTHER |     |      |        | 19.5   | 6      | 36   | 59             |
|                           | Ф    |             |           | 2:OTHER |     |      |        | 1 79   | 9 79   | 79   | 7.9            |
|                           | ۵    |             |           | 2:OTHER |     |      |        | 3 5    | 4      | 10   | 10             |
|                           | ш    |             |           | 2:OTHER |     |      | -      | 5 31.1 | 14     | 49   | 173            |
|                           | 4    |             |           | 2:SRIG  |     |      | 2      | 8 79.8 | 3 53   | 113  | 193            |
|                           | മ    |             |           | 2:SRIG  |     |      | ဇ      | 1 30.5 | 2      | 35   | 108            |
|                           | ۵    |             |           | 2:SRIG  |     |      | 9      | 7      | 51     | 66   | 185            |
|                           | Ш    |             |           | 2:SRIG  |     | :    |        | 3 75.7 |        | 168  | 168            |
| DOT BY MSC MINTOAT        |      |             | MADEC     | 9.5000  |     |      | 0.00   | 0 + 7  | C      | 4    | 7              |
| TO INITIAL DOING TO LOUIS |      |             | Non-MARES | 2.FSSG  |     |      | 1687   | 1 c    | 10     | 0 7  | - +<br>- +<br> |
|                           |      |             | MARES     | 2:MAW   |     |      | 657    |        | - 2    | 58   | 173            |
|                           |      | _           | Non-MARES | 2:MAW   |     |      | 373    | 3 46.5 | 2      | 58   | 162            |
|                           |      |             | MARES     | 2:MDIV  |     |      | 287    | 7 38.7 | 7 20   | 48   | 139            |
|                           |      |             | Non-MARES | 2:MDIV  |     |      | 214    | 1 32.5 | 16     | 42   | 105            |
|                           |      |             |           | 2:MEU   |     |      | 16     | 9 32.3 | Í      | 42   | 100            |
|                           |      | -           | Non-MARES | 2:MEU   |     |      | 21     | 8 46.7 | 34     | 29   | 140            |
|                           |      |             |           | 2:OTHER |     |      |        | 7 6.3  | 5      | 10   | 13             |
|                           |      |             | RES       | 2:OTHER |     |      |        | 6 37.2 | 15     | 56.5 | 173            |
|                           |      |             | MARES     | 2:SRIG  |     |      | 1      | 5 55.9 | 34     | 86   | 152            |

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| Label             | TAMC ECHMNT |           | MSC     | UAC     | UNIT      | NUMBER | AVG   | 20%  | 75%   | %56   |
|-------------------|-------------|-----------|---------|---------|-----------|--------|-------|------|-------|-------|
| RCT by MSC MNTCAT |             | Non-MARES | 2:SRIG  |         |           | 14     | 85.9  | 47.5 | 168   | 194   |
| RCT by MSC ECHMNT |             | 2         | 2:FSSG  |         |           | 935    | 42.1  | 20   | 51    | 164   |
|                   |             | က         | 2:FSSG  |         |           |        | (7)   | 20   | 52    | 133   |
|                   |             | 2         | 2:MAW   |         |           | 1001   | 47.1  | 27   | 58    | 165   |
|                   |             | ဇ         | 2:MAW   |         |           | 29     | 39.6  | 20   | 50    |       |
|                   |             | 2         | 2:MDIV  |         |           | 4888   | 35.9  | 19   | 45    | 128   |
|                   |             | က         | 2:MDIV  |         |           | 130    | 41.4  | 15.5 | 42    | 186   |
|                   |             | 2         | 2:MEU   |         |           | 164    | 42.7  | 32   | 49.5  |       |
|                   |             | က         | 2:MEU   |         |           | 223    | 38.8  | 25   | 55    | 121   |
|                   |             | 2         | 2:OTHER |         |           | 22     | 26.8  | 10   | 15    | 82    |
|                   |             | 3         | 2:OTHER |         |           | _      | 49    | 49   | 49    | 49    |
|                   |             | 2         | 2:SRIG  |         |           | 129    | 59.1  | 41   | 87    | 181   |
| BCT by HAC        |             |           | 9.500   | M410000 | CIME      | CO     | 7 7 7 | 7    | C     | 0     |
|                   |             |           | 2:FSSG  | M21310  | 8 ESB     | 282    | 49.9  | 26   | 65    |       |
|                   |             |           | 2:FSSG  | M27010  | 8 MOTORS  | 137    | 36.6  | 2    | 42    | 131   |
|                   |             |           | 2:FSSG  | M27101  | H&S BN    | 150    | 61.9  | က    | 102   | 179   |
|                   |             |           | 2:FSSG  | M27110  | 2 SUP     | 29     | 9.09  | 4    | 91    | 141   |
|                   |             |           | 2:FSSG  | M27112  | 2 FSSG    | 56     | 18.4  | 12   | 27    | 58    |
| :                 | :           |           | 2:FSSG  | M27121  | 2 MNT     | 136    | 24.7  | 6    | 23.5  | 84    |
|                   |             | 1         | 2:FSSG  | M27124  | ELMACO    | 516    | 55.4  | 23.5 | 73    | 210   |
|                   |             |           | 2:FSSG  | M27125  | EMC       | 393    | 38.8  | 21   | 49    | 139   |
|                   |             |           | 2:FSSG  | M27126  | MTM       | 308    | 23.7  | 14   | 33    | 73    |
|                   |             |           | 2:FSSG  | M27127  | ORDCO     | 1128   | 28.8  | 15   | 37    | 98    |
|                   |             |           | 2:FSSG  | M27128  | GSM       | 80     | 18    | 80   | 29    | 52    |
|                   |             |           | 2:FSSG  | M27139  | CSSD 21   | 150    | 48.7  | 31   | 9.2   | 133   |
|                   |             |           | 2:FSSG  | M27140  | CSSD 23   | 71     | 40.6  | 28   | 56    |       |
|                   |             |           | 2:FSSG  | M27150  | 2 LSB     | 51     | 40.5  |      | 47    | 195   |
|                   |             |           | 2:FSSG  | M97200  | 2 MNT ORF | 160    | 89.5  | 86   | 101.5 | 146.5 |
|                   |             |           | 2:MAW   | M00014  | MAG 14    | 34     | 61.4  | 54.5 | 84    | 160   |
|                   |             |           | 2:MAW   | M00026  | MAG 26    | 36     | 14.9  | - 1  | 6     | 35    |

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| Label  | TAMC | ECHMNT | MNTCAT MSC | MSC    | NAC    | LINIT          | NUMBER | AVG   | 20%  | 75%  | 95%   |
|--|------|--------|------------|--------|--------|----------------|--------|-------|------|------|-------|
| RCT by UAC   |      |        |            | 2:MAW  | M00029 | MAG 29         | -      | 7     | 7    | 7    | 7     |
|  |      |        |            | 2:MAW  | M00031 | MAG 31         | 20     | 52.6  | 23   | 87   | 156   |
|  |      |        |            | 2:MAW  | M00207 | MWCS 28        | 98     | 40.4  | 21   | 22   | 132   |
|  |      |        |            | 2:MAW  | M00271 | MWSS 271       | 112    | 63.8  | 41   | 9 /  | 225   |
|  |      |        |            | 2:MAW  | M00272 | MWSS 272       | 125    | 38.5  | 14   | 41   | 165   |
|  |      |        |            | 2:MAW  | M00273 | MWSS 273       | 86     | 38.2  | 30.5 | 43   | 119   |
|  |      |        |            | 2:MAW  | M00274 | MWSS 274       | 139    | 55.6  | 27   | 9    | 224   |
|  |      |        |            | 2:MAW  | M00820 | MASS 1         | 48     | 45.9  | 36   | 74   | 119   |
|  |      |        |            | 2:MAW  | M00850 | MACS 2         | 75     | 56.4  | 35   | 64   | 249   |
|  |      |        |            | 2:MAW  | M00870 | MACS 6         | 113    | 47.1  | 31   | 20   | 118   |
| 7  |      |        |            | 2:MAW  | M00920 | 2 LAAD         | 97     | 37.6  | 28   | 47   | 127   |
|  |      |        |            | 2:MAW  | M01053 | MWHS 2         | 9      | 105.7 | 84   | 154  | 260   |
|  |      |        |            | 2:MAW  | M01145 | MTACS 28       | 24     | 46.8  | 24   | 51.5 | 187   |
|  |      |        |            | 2:MAW  | M20161 | H&S 2 MACE     | 16     | 33.5  | 13   | 47.5 | 138   |
|  |      |        |            | 2:MDIV | M12001 | HQ BN 2 MARDIV | 169    | 63.1  | 28   | 104  | 203   |
|  |      |        |            | 2:MDIV | M12010 | HQ BN 2 MARDIV | 130    | 30.5  | 15   | 34   | 126   |
| THE THE PARTY OF T |      |        |            | 2:MDIV | M12101 | HQ 2 MAR       | 126    | 45.8  | 20.5 | 73   | 160   |
|  |      |        |            | 2:MDIV | M12130 | 2/2            | 63     | 32.8  | 19   | 39   | 71    |
|  |      |        |            | 2:MDIV | M12160 | 1/2            | 51     | 58.9  | 22   | 109  | 200   |
|  |      |        |            | 2:MDIV | M12220 | 1/2            | 198    | 38.8  | 28   | 46   | 112   |
|  |      |        |            | 2:MDIV | M12230 | 2/2            | 200    | 27.3  | 10   | 31   | 129.5 |
|  |      |        |            | 2:MDIV | M13180 | 3/2            | 203    | 26.1  | 14   | 35   | 86    |
|  |      |        |            | 2:MDIV | M12110 | 2/6            | 267    | 31.3  | 15   | 34   | 118   |
|  |      |        |            | 2:MDIV | M12151 | HQ 6 MAR       | 79     | 56.4  | 28   | 74   | 235   |
|  |      |        |            | 2:MDIV | M12170 | 3/6            | 124    | 37.7  | 21   | 47   | 132   |
|  |      |        |            | 2:MDIV | M12120 | 2/8            | 231    | 36.8  | 20   | 46   | 118   |
|  |      |        |            | 2:MDIV | M12180 | 1/8            | 460    | 27.1  | 14.5 | 34.5 | 111.5 |
|  |      |        |            | 2:MDIV | M12201 | HQ 8 MAR       | 126    | 37.7  | 25   | 49   | 114   |
|  |      |        |            | 2:MDIV | M12210 | 3/8            | 188    | 24.3  | 13   | 28.5 | 93    |
|  |      |        |            | 2:MDIV | M12301 | HQ BT 10 MAR   | 304    | 46.7  | 21   | 52.5 | 196   |
|  |      |        |            | 2:MDIV | M12310 | 1/10           | 167    | 43.1  | 25   | 22   | 137   |
|  |      |        |            | 2:MDIV | M12320 | 2/10           | 133    | 26.2  | 13   | 35   | 94    |

### II MEF CY96 PEI Report

| Label      | TAMC | TAMC ECHMNT | MINTCAT MSC | MSC     | UAC    | UNIT          | NUMBER   | AVG  | 20%  | 75%  | 95% |
|------------|------|-------------|-------------|---------|--------|---------------|----------|------|------|------|-----|
| RCT by UAC |      |             |             | 2:MDIV  | M12330 | 3/10          | 115      | 55.1 | 34   | 69   | 182 |
|            |      |             |             | 2:MDIV  | M12350 | 5/10          | 187      | 36.9 | 21   | 43   | 141 |
|            |      |             |             | 2:MDIV  | M12190 | 2 RECON       | 31       | 14.8 | 14   | 16   | 48  |
|            |      |             |             | 2:MDIV  | M12400 | 2 CEB         | 292      | 28.1 | 16   | 39.5 | 82  |
|            |      |             |             | 2:MDIV  | M18100 | GTFGTMO       | 30       | 32.4 | 28   | 44   | 87  |
|            |      |             |             | 2:MDIV  | M20364 | CHEM BIO RESP | 7        | 26.4 | 15   | 47   | 97  |
|            |      |             |             | 2:MDIV  | M20460 | 2 LAI         | 163      | 29.6 | 16   | 32   | 104 |
|            |      |             |             | 2:MDIV  | M21420 | 2 TANK        | 284      | 27.9 | 16   | 36.5 | 9.8 |
|            |      |             |             | 2:MDIV  | M21590 | 2 RADIO       | 119      | 40.2 | 19   | 43   | 153 |
|            |      |             |             | 2:MDIV  | M21625 | 2 ANGLICO     | 46       | 26.2 | 8.5  | 31   | 7.8 |
|            |      |             |             | 2:MDIV  | M21640 | 8 COMM        | 275      | 47.9 | 34   | 7.1  | 112 |
|            | ,    |             |             | 2:MDIV  | M21810 | 2 AABN        | 7.0      | 25   | 11.5 | 35   | 127 |
|            |      |             |             | 2:MDIV  | M21812 | 2 AABN A CO   | 4        | 17   | 14.5 | 27   | 39  |
|            |      |             |             | 2:MDIV  | M21813 | 2 AABN B CO   | 2        | 10.5 | 10.5 | 19   | 19  |
|            |      |             |             | 2:MDIV  | M21814 | 2 AABN C CO   | -        | 5    | 2    | ည    | 5   |
|            |      |             |             | 2:MDIV  | M28351 | 2 FORCE RECON | 64       | 26.7 | 19   | 41   | 79  |
|            | :    |             |             | 2:MDIV  | M52570 | GDSF GTMO     | 109      | 53.4 | 37   | 7.1  | 200 |
|            | !    |             |             | 2:MEU   | M01266 | HMM 266       | <b>-</b> | 80   | æ    | ω    | æ   |
|            |      |             |             | 2:MEU   | M20179 | 22 MEU        | 50       | 55.3 | 37   | 93   | 143 |
|            |      |             |             | 2:MEU   | M20180 | 24 MEU        | 7        | 30.9 | 14   |      | 144 |
|            |      |             |             | 2:MEU   | M20181 | 26 MEU        | 14       | 33.8 | 17   | 33   | 181 |
|            | :    |             |             | 2:MEU   | M20197 | MSSG 22       | 89       | 43.3 | 34   | 55   | 131 |
|            |      | :           |             | 2:MEU   | M20198 | MSSG 26       | 127      | 27.1 | 14   | 40   | 66  |
| :          |      |             |             | 2:MEU   | M20199 | MSSG 24       |          | 49.4 | 38   |      | 126 |
|            |      |             |             | 2:OTHER | M12015 | II MEF        | 16       | 27.6 | 11.5 | 12   | 173 |
|            |      |             | :           | 2:OTHER | M20137 | II MEF FWD    | 4        | 35.8 | 31.5 | 69   | 79  |
|            |      |             |             | 2:OTHER | M94101 | SMAGTF 8      | ဇ        | 18   | S    | 49   | 4 9 |
|            |      |             |             | 2:SRIG  | M20361 | H&S 2 SRIG    | 129      | 59.1 | 41   | 87   | 181 |

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|  | SECF                                    | CREP REPAIR CYCLE TIME FOR II MEF | CYCLE - | TIME FOR  | 1      | ENDA  | R YEA   | <b>CALENDAR YEAR 1996</b> |     |     |
|--|---|-----------------------------------|---------|-----------|--------|-------|---------|---------------------------|-----|-----|
|  |   |                                   |         |           |        |       |         |                           |     |     |
| Label  | Unit                                    | Shop number                       | Subshop | Maint Cat | Number | 1     | Average | 20%                       | 75% | 95% |
|  |   |                                   |         |           |        |       |         |                           |     |     |
| 2 FSSG   |   |                                   |         |           | 53     | 352   | 48.4    | 27                        | 26  | 171 |
| RCT by MAINT CATEGORY  |   |                                   |         | Q         |        | 789   | 106.1   | 74                        | 162 | 286 |
| The state of the s |   |                                   |         | ட         | 17     | 773   | 35.8    | 22                        | 42  | 105 |
|  |   |                                   |         | I         | 27     | 2790  | 40      |                           | 50  | 127 |
| TIMIT INIT   | Ç                                       |                                   |         |           |        | 000   | 0       | 00                        | C   | 100 |
|  | 2 \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ |                                   |         |           | 1.00   |       |         | 27                        | 2.5 | 4   |
|  | 8                                       |                                   |         |           |        |       |         | 35                        | 59  | 13  |
|  |   |                                   |         |           |        |       |         |                           |     |     |
| RCT by UNIT AND MAINT CATEGORY   | EMC                                     |                                   |         | I         |        | 128   | 40.9    | 28                        | 62  | 129 |
|  | GSM                                     |                                   |         | O         | 7      | 750 1 | 09.5    | 84                        | 168 | 293 |
|  | GSM                                     |                                   |         | Ш         | 17     | 765   | 35.8    | 22                        | 42  | 104 |
|  | GSM                                     |                                   |         | I         | 26     | 605   | 39.6    | 26                        | 49  | 125 |
|  |   |                                   |         |           |        |       |         |                           |     |     |
| RCT by UNIT SHOP   | EMC                                     | 7                                 |         |           |        | 128   | 40.9    | 28                        | 62  | 129 |
|  | GSM                                     | -                                 |         |           |        | 200   | 18.9    | 13                        | 27  | 52  |
|  | GSM                                     | 2                                 |         |           |        | 981   | 80      | 48                        | 104 | 267 |
|  | GSM                                     | က                                 |         |           |        | 265   | 44.9    | 27                        | 48  | 121 |
|  | GSM                                     | 4                                 |         |           | 37     | 472   | 39.1    | 24                        | 45  | 139 |
|  | GSM                                     | 5                                 |         |           |        | 137   | 18.5    | 117                       | 140 | 182 |
|  | GSM                                     | 9                                 |         |           |        | 65    | 32.2    | 25                        | 28  | 76  |
|  | ORO<br>DRO                              | 9                                 |         |           |        | 63    | 50.5    | 35                        | 59  | 139 |
|  |   |                                   |         |           |        |       |         |                           |     |     |
| RCT by UNIT SHOP AND SUBSHOP   | EMC                                     | 2                                 | Щ       |           |        | 92    | 53.4    | 49.5                      | 92  | 152 |
|  | GSM                                     | -                                 | -       |           |        | 37    | 19.3    | 13                        | 26  | 61  |
|  | GSM                                     | -                                 | В       |           |        | 59    | 18.7    | 15                        | 27  | 51  |
|  | GSM                                     | 2                                 | ۵       |           |        | 52    | 51      | 40                        | 62  | 150 |

II MEF CY96 Secrep Report

| 228                          | 353   | 376   | 79   | 98   | 322   | 275   | 253   | 78   | 178   | 53   | 139  |
|------------------------------|-------|-------|------|------|-------|-------|-------|------|-------|------|------|
| 104                          | 131   | 175   | 46   | 42   | 187.5 | 184   | 181   | 34   | 140   | 26   | 62   |
| 50.5                         | 39.5  | 62.5  | 27   | 25   | 53.5  | 124   | 82.5  | 16   | 117   | 24   | 35   |
| 73.6                         | 104.6 | 113.7 | 33.3 | 33.7 | 109.3 | 111.3 | 105.9 | 25.5 | 117.3 | 24.3 | 53.7 |
| 525                          | 2     | 138   | 212  | 2565 | 72    | 94    | 96    | 269  | 134   | 28   | 51   |
|                              |       |       |      |      |       |       |       |      |       |      |      |
|                              |       |       |      |      |       |       |       |      |       |      |      |
| ш                            | ×     | Z     | က    | 7    | ¥     | Σ     | n     | ≯    | Ø     | ⊢    | Œ    |
| 2                            | 2     | 2     | က    | 4    | 4     | 4     | 4     | 4    | 5     | 9    | 9    |
| GSM                          | GSM   | GSM   | GSM  | GSM  | GSM   | GSM   | GSM   | GSM  | GSM   | GSM  | ORO  |
| RCT by UNIT SHOP AND SUBSHOP |       |       |      |      |       |       |       |      |       |      |      |

## III MEF CY96 PEI Report

|   |      |         | PEI REPAIF | 3 CYCLE       | TIME FOR | PAIR CYCLE TIME FOR III MEF CALENDAR YEAR 1996   | DAR YEA | R 1996 |      |      |     |
|---|------|---------|------------|---------------|----------|--|---------|--------|------|------|-----|
|   |      | - 1     |            |               |          |  |         |        |      |      |     |
| Label                                   | TAMC | ECHMINT | MNTCAT     | ₩<br><b>2</b> | UAC      | UNIT   | NUMBER  | AVG    | 20%  | 75%  | 95% |
| III MEF overall RCT                     |      |         |            |               |          |  | 4384    | 53     | 27   | 64   | 186 |
|   |      |         |            |               |          |  |         |        |      |      |     |
| RCT by TAMC                             | 4    |         |            |               |          |  | 1349    | 53.5   | 23   | 62   | 209 |
|   | В    |         |            |               |          |  | 655     | 62.5   | 39   | 83   | 194 |
|   | ۵    |         |            |               |          |  | 716     | 9.99   | 35   | 98   | 217 |
| 9 | ш    |         |            |               |          |  | 1664    | 42.9   | 23   | 52   | 143 |
|   |      |         |            |               |          |  |         |        |      |      |     |
| RCT by MNTCAT                           |      |         | MARES      |               |          |  | 2225    | 50.1   | 23   | 61   | 178 |
|   |      |         | Non-MARES  |               |          |  | 2159    | 55.9   | 29   | 70   | 191 |
|   |      |         |            |               |          |  |         |        |      |      |     |
| RCT by ECHMNT                           |      | 2       |            |               |          |  | 4128    | 37.1   | 18   | 42   | 138 |
|   |      | က       |            |               |          |  | 1994    | 34.7   | 17   | 40   | 120 |
|   |      |         |            |               |          |  |         |        |      |      |     |
| RCTby MSC                               |      |         |            | 1:MAW         |          |  | 513     | 46.3   | 22   | 22   | 163 |
|   |      |         |            | 3:FSSG        |          |  | 2533    | 34.6   | 17   | 39   | 120 |
|   |      |         |            | 3:MDIV        |          |  | 2594    | 36.1   | 17   | 41   | 135 |
|   |      |         |            | 3:MEU         |          |  | 290     | 34.8   | 17   | 43   | 129 |
|   |      |         |            | 3:OTHER       |          |  | 192     | 38.9   | 14   | 45.5 | 147 |
|   |      |         |            | 1:MAW         |          |  | 513     | 46.3   | 22   | 22   | 163 |
|   |      |         |            | 3:FSSG        |          | 4  | 2533    | 34.6   | 17   | 39   | 120 |
|   |      |         |            | 3:MDIV        |          |  | 2594    | 36.1   | 17   | 41   | 135 |
|   |      |         |            | 3:MEU         |          | n de la companya de l | 290     | 34.8   | 17   | 43   | 129 |
|   |      |         |            | 3:OTHER       |          |  | 192     | 38.9   | 14   | 45.5 | 147 |
|   |      |         |            |               |          |  |         |        |      |      |     |
| RCT by MSC TAMC                         | 4    |         |            | 1:MAW         |          |  | 224     | 40.3   | 16.5 | 43.5 | 180 |
|   | œ    |         |            | 1:MAW         |          |  | 149     |        | 32   | 63   | 160 |
|   | ۵    |         |            | 1:MAW         |          |  | 103     | 57.9   | 30   | 78   | 168 |
|   | ш    |         |            | 1:MAW         |          |  | 37      | 32.4   | -    | 47   | 66  |
|   | 4    |         |            | 3:FSSG        |          | The state of the s | 514     | 49.8   | 22   | 49   | 203 |
|   | В    |         |            | 3:FSSG        |          |  | 563     | 36.6   | 19   | 46   | 132 |

### III MEF CY96 PEI Report

| Label   | TAMC        | TAMC ECHMNT | MNTCAT MSC | MSC<br>MSC | UAC | LINO | NUMBER | AVG  | 20%  | 75%  | 95%  |
|---|-------------|-------------|------------|------------|-----|------|--------|------|------|------|------|
| RCT by MSC TAMC   | Δ           |             |            | 3:FSSG     |     |      | 482    | 29.9 | 17   | 36   | 92   |
|   | ш           |             |            | 3:FSSG     |     |      | 974    | 27.7 | 13.5 | 34   | 94   |
|   | 4           |             |            | 3:MDIV     |     |      | 788    |      | 19   | 40   | 134  |
|   | В           |             |            | 3:MDIV     |     |      | 254    |      | 17   | 54   | 147  |
|   | ۵           |             |            | 3:MDIV     |     |      | 313    | 61.5 | 36   |      | 181  |
|   | ш           |             |            | 3:MDIV     |     |      | 1239   | 28.4 | 15   | 32   | 112  |
|   | 4           |             |            | 3:MEU      | :   |      | 128    | 35   | 20   |      | 135  |
|   | 8           |             |            | 3:MEU      |     |      | 8      | က်   | 5.5  | 51.5 | 141  |
|   | ۵           |             |            | 3:MEU      | :   |      | 48     |      | 11.5 | 61   | 115  |
|   | Ш           |             |            | 3:MEU      | :   |      | 106    | 35.1 | 16   | 56   | 140  |
|   | 4           |             |            | 3:OTHER    |     |      | 44     |      | 14   | 64   | 144  |
|   | B           |             |            | 3:OTHER    |     |      | 47     | 34   | 20   | 52   | 148  |
|   | ۵           |             |            | 3:OTHER    |     |      | 35     | 78.  | 55   | 113  | 238  |
|   | ш           |             |            | 3:OTHER    |     |      | 99     | 15   | 8    | 23   | 50   |
|   | <del></del> |             |            |            |     |      |        |      |      |      |      |
| RCT by MSC MNTCAT   |             |             | MARES      | 1:MAW      |     |      | 308    | 50.4 | 21   | 89   | 182  |
|   |             |             | Non-MARES  | 1:MAW      |     |      | 205    | 40.2 | 22   | 48   | 157  |
|   |             |             | MARES      | 3:FSSG     |     |      | 1161   | 26.8 | 15   | 35   | 8    |
|   |             | :           | Non-MARES  | 3:FSSG     | :   |      | 1372   |      | 21   | 46   | 156  |
|   |             |             | MARES      | 3:MDIV     |     |      | 1222   | 39   | 18   | 48   | 145  |
|   | !           |             | Non-MARES  | 3:MDIV     |     |      | 1372   |      | 16   | 35   | 124  |
|   |             |             | MARES      | 3:MEU      |     |      | 162    | 30.5 | 13   | 43   | 112  |
|   |             |             | Non-MARES  | 3:MEU      |     |      | 128    | 40.1 | 21   | 43   | 155  |
|   | :           |             | MARES      | 3:OTHER    |     |      | 118    | 46.2 | 21   | 74   | 148  |
|   |             |             | Non-MARES  | 3:OTHER    |     |      | 7.4    | 27.3 | 9.5  | 30   | 107  |
| DOT by MSC ECHMANT  |             | C           |            | 1.1000     |     |      |        |      | 21   | 57   | 164  |
|   |             | . c.        |            | 1-MAW      |     |      | 20     | 30.5 | 30.5 | 42.5 | 75.5 |
|   |             | 2           |            | 3:FSSG     |     |      | 642    |      | 17.5 | 39   | 113  |
|   |             | က           |            | 3:FSSG     |     |      | 1891   | 34.1 | 17   | 39   | 120  |
| A DESCRIPTION OF THE PROPERTY |             | 8           |            | 3:MDIV     |     |      | 2576   | 35.9 | 17   | 41   | 135  |
|   |             | က           |            | 3:MDIV     |     |      | 18     | 52.6 | 14.5 | 39   | 519  |

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| Label  | TAMC | ECHMNT | MNTCAT | CAT MSC | UAC    | UNIT            | NUMBER | AVG   | 20%   | 75%   | 95% |
|--|------|--------|--------|---------|--------|-----------------|--------|-------|-------|-------|-----|
| RCT by MSC ECHMNT  |      | 2      |        | 3:MEU   |        |                 | 226    | 32.9  | 16    | 33    | 135 |
|  |      | 3      |        | 3:MEU   |        |                 | 64     | 41.2  | 20.5  | 77    | 113 |
|  |      | 7      |        | 3:OTHER |        |                 | 191    | 36.8  | 14    | 44    | 144 |
|  |      | က      |        | 3:OTHER |        |                 | -      | 444   | 444   | 444   | 444 |
|  |      |        |        |         |        |                 |        |       |       |       |     |
| RCT by UAC   |      |        |        | 1:MAW   | M00012 | MAG 12          | 12     | 122   | 106   | 171.5 | 300 |
|  |      |        |        | 1:MAW   | M00024 | 1 MAW           | 15     | 5.2   | 9     | 18    | 47  |
|  |      |        |        | 1:MAW   | M00036 | MAG 36          | 9      | 23.2  | 11    | 30    | 68  |
|  |      |        |        | 1:MAW   | M00107 | MWCS 18 ORG MNT | 97     | 41    | 17    | 55    | 130 |
|  |      |        |        | 1:MAW   | M00171 | MWSS 171        | 53     | 42.8  | 25    | 57    | 157 |
|  |      |        |        | 1:MAW   | M00172 | MWSS 172        | 79     | 34.1  | 21    | 47    | 125 |
|  |      |        |        | 1:MAW   | M00175 | MWSG 17 PSD 17  | 10     | 6.8   | 4     | 8     | 20  |
|  |      |        |        | 1:MAW   | M00825 | MASS 2 ORG MNT  | 47     | 43.1  | 23    | 64    | 132 |
|  |      |        |        | 1:MAW   | M00860 | MACS 4          | 22     | 40.6  | 27    | 54    | 152 |
|  |      |        |        | 1:MAW   | M00910 | 1 STINGER       | 43     | 59.6  | 24    | 92    | 182 |
|  |      |        |        | 1:MAW   | M00979 | MACS 4          | 77     | 51.4  | 34    | 78    | 176 |
|  |      |        |        | 1:MAW   | M01027 | MWHS 1          | 2      | 22    | 22    | 22    | 22  |
| Ab Ris vi  |      |        |        | 1:MAW   | M01143 | MTACS 18 ORG MN | 15     | 34.3  | 12    | 33    | 257 |
|  |      |        |        | 1:MAW   | M01262 | HMM 262         | 2      | 362.5 | 362.5 | 418   | 418 |
|  |      |        |        | 1:MAW   | M19783 | 1 STINGER       | 12     | 113.3 | 30.5  | 121.5 | 491 |
|  |      |        |        | 1:MAW   | M97301 | 1 MAW ORF       | -      | 370   | 370   | 370   | 370 |
|  |      |        |        | 1:MAW   | MI0107 | MWCS 18 INT MNT | 19     | 31.2  | 31    | 43    | 79  |
|  |      |        |        | 1:MAW   | MI0825 | MASS 2 INT MNT  | -      | 17    | 17    | 17    | 17  |
|  |      |        |        | 3:FSSG  | M13020 | 3 MED           | 5      | 43.2  | 44    | 48    | 111 |
|  |      |        |        | 3:FSSG  | M28260 | 3 MED           | 14     | 48    | 29    | 46    | 169 |
|  |      |        |        | 3:FSSG  | M29001 | H&S BN ORG MNT  | 104    | 27    | 19    | 28    | 97  |
|  |      |        |        | 3:FSSG  | M2900I | H&S BN INT MNT  | -      | 355   | 355   | 355   | 355 |
| 100 100 100 100 100 100 100 100 100 100  |      |        |        | 3:FSSG  | M29010 | 3 SUP           | 12     | 27    | 13    | 22    | 154 |
|  |      |        |        | 3:FSSG  | M29021 | 3 MNT           | 117    | 24    | 8     | 18    | 108 |
| and the state of t |      |        |        | 3:FSSG  | M29024 | ELMACO          | 232    | 55.3  | 27    | 56.5  | 203 |
|  |      |        |        | 3:FSSG  | M29025 | EMC             | 307    | 29.7  | 15    | 38    | 104 |
|  |      |        |        | 3:FSSG  | M29026 | MTM             | 208    | 21.9  | 15    | 26.5  | 79  |

| Label       | TAMC | TAMC ECHMNT | MNTCAT MSC | MSC    | UAC    | UNIT            | NUMBER | AVG  | 20%  | 75%  | 95% |
|-------------|------|-------------|------------|--------|--------|-----------------|--------|------|------|------|-----|
| RCT by UAC  |      |             |            | 3:FSSG | M29027 | OPD CO          | 265    | 19.8 | 7    | 25   | 77  |
|             |      |             |            | 3:FSSG | M29028 | GSM             | 33     | 18.8 | ω    | 37   | 52  |
|             |      |             |            | 3:FSSG | M29040 | 3 SUPPORT BN    | 108    | 49.8 | 19   | 41   | 223 |
|             |      |             |            | 3:FSSG | M29049 | CSSD 36 ORG MNT | 4      | 11.3 | 11.5 | 14   | 15  |
|             |      |             |            | 3:FSSG | M2904I | CSSD 36 ORD MNT | 39     | 45.7 | 36   | 54   | 120 |
|             |      |             |            | 3:FSSG | M29100 | 9 ESB           |        | 41.9 | 22.5 | 41   | 165 |
|             |      |             |            | 3:FSSG | M60131 | CSSD 38         | -      | -    | -    | -    | -   |
|             |      |             |            | 3:FSSG | M69006 | CSSD 34 ENG MNT | 5      | 5.6  | 9    | 0    | 6   |
|             | !    |             |            | 3:FSSG | M69008 | CSSD 76 ORG MNT | -      | 38   | 38   | 38   | 38  |
|             |      |             |            | 3:FSSG | M69009 | CSSG 3 ORG MNT  | 77     | 37.4 | 19   | 54   | 120 |
|             |      |             |            | 3:FSSG | M69001 | CSSD 76 INT MNT | 16     | 30   | 15.5 | 39   | 133 |
| 4 000 4 000 |      |             |            | 3:FSSG | M69019 | CSSG 3 IMA      | 453    | 50.6 | 27   | 22   | 193 |
|             |      |             |            | 3:FSSG | M97300 | OFR HQSVC CO    | m      | 42.7 | 30   | 83   | 83  |
|             |      |             |            | 3:FSSG | MMR121 | TAEGU DSU       | က      | 26.3 | 34   | 42   | 42  |
|             |      |             |            | 3:FSSG | MMR127 | DSU BLK 6       | 20     | 46.7 | 51.5 | 53.5 | 09  |
|             |      | <u> </u>    |            | 3:FSSG | MMR133 | DSU BLK 8       | -      | 5    | വ    | 5    | J.  |
|             |      |             |            | 3:FSSG | MMR530 | DEPOT MNT FLT   | 34     | 30.1 | 20   | 47   | 98  |
|             |      |             |            | 3:MDIV | M13001 | HO BN 3 MARDIV  | 156    | 34.4 | 16   | 31   | 116 |
|             |      |             |            | 3:MDIV | M13101 | HQ 3 MAR        | 138    | 41.8 | 24.5 | 56   | 151 |
|             |      |             |            | 3:MDIV | M13110 | 1/3             | 101    | 26.1 | 15   | 31   | 106 |
|             |      |             |            | 3:MDIV | M13120 | 1/3             | 210    | 32.3 | 15   | 47   | 142 |
|             |      |             |            | 3:MDIV | M13130 | 3/3             | 335    | 32.9 | 19   | 37   | 112 |
|             |      |             |            | 3:MDIV | M13403 | 3 MAR CMBT SPT  | 41     | 35.2 | 19   | 42   | 133 |
|             |      |             |            | 3:MDIV | MMJ131 | 2/3             | 108    | 31.9 | 26   | 42   | 06  |
|             |      |             |            | 3:MDIV | M13170 | 3/4             | 333    | 20.1 | 14   | 20   | 65  |
|             |      |             |            | 3:MDIV | M13201 | HQ 4 MAR        | 33     | 30   | 21   | 35   | 104 |
|             |      |             | 1          | 3:MDIV | M13220 | 3/8             | 288    | 24.6 | 13   | 29.5 | 97  |
|             |      |             |            | 3:MDIV | M13301 | HQ BT 12 MAR    | 159    | 41.3 | 19   | 56   | 123 |
|             |      |             |            | 3:MDIV | M13310 | 1/12            | 63     | 65.2 | 24   | 73   | 265 |
|             |      |             |            | 3:MDIV | M13330 | 3/12            | 139    | 32.5 | 16   | 31   | 138 |
|             |      |             |            | 3:MDIV | M21580 | 1 RADIO         | 144    | 45.9 | 22.5 | 58.5 | 148 |
|             |      |             |            | 3:MDIV | M21635 | 7 COMM          | 206    | 59.9 | 33   | 84   | 189 |

III MEF CY96 PEI Report

III MEF CY96 PEI Report

| Label      | TAMC | TAMC ECHIMINT | MINTO | SAT MSC | UAC    | UNIT           | NUMBER AVG | AVG     | 20%  | 75%  | %26 |
|------------|------|---------------|-------|---------|--------|----------------|------------|---------|------|------|-----|
| RCT by UAC |      |               |       | 3:MDIV  | M21639 | 1 RADIO B CO   | 3          | 3 697.3 | 707  | 713  | 713 |
|            |      |               |       | 3:MDIV  | M21800 | CAB ORG MNT    | 114        | 42.1    | 21.5 | 43   | 169 |
|            |      |               |       | 3:MDIV  | M2180B | CAB INT MINT   | 9          | 31.7    | 11.5 | 15   | 141 |
|            |      |               |       | 3:MDIV  | MMR135 | SUB UNIT 1     | 17         | 64.1    | 21   | 59   | 341 |
|            |      |               |       | 3:MEU   | M20175 | 31 MEU COMM    | 19         | 75.9    | 47   | -    | 308 |
|            |      |               |       | 3:MEU   | M29048 | MSSG 31        | 113        | 41.8    | 19   | 84   | 129 |
|            |      |               |       | 3:MEU   | MMJ132 | 31 MEU BLT 3/5 | 158        | 24.8    | 16   | 24   | 9.1 |
|            |      |               |       | 3:OTHER | M20380 | III MEF H&S BN | 188        | 39.5    | 14   | 48.5 | 147 |
|            |      |               |       | 3:OTHER | M38530 | III MEF PWRMS  | 4          | 25.3    | 24   | 36.5 | 42  |

III MEF CY96 Secrep Report

|                                       | SECRE  | SECREP REPAIR CYCLE TIME FOR III MEF CALENDAR YEAR 1996 | YCLE TII | ME FOR III | MEF | CALEND  | AR YI | EAR 1 | 966 |
|---------------------------------------|--------|---|----------|------------|-----|---------|-------|-------|-----|
| Label                                 | Unit   | Unit Shop number Subshop Maint Cat Number               | Subshop  | Maint Cat  |     | Average | 20%   | 75%   | 95% |
| 3 FSSG                                |        |   |          |            | 92  | 56.4    | 28    | 84.5  | 165 |
| RCT by MAINT CATEGORY                 |        |   |          | I          | 54  | 45.5    | 28    | 59    | 149 |
| RCT by UNIT                           | CSSG 3 |   |          |            | 88  | 51.2    | 28    | 7.0   | 149 |
| RCT by UNIT AND MAINT CATEGORY CSSG 3 | CSSG 3 |   |          | T          | 52  | 44.2    | 28    | 22    | 149 |
| RCT by UNIT SHOP                      | CSSG 3 | r   |          |            | 72  | 42      | 23.5  | 55.5  | 146 |
| RCT by UNIT SHOP AND SUBSHOP          | CSSG 3 | 8   | 3        | -          | 72  | 42      | 23.5  | 55.5  | 146 |

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|  |      | PEI REF | AIR CYCLE     | TIME FO | R MARF | PEI REPAIR CYCLE TIME FOR MARFORRES – CALENDAR YEAR 1996 | DAR YEA | IR 1996 |      |       |      |
|--|------|---------|---------------|---------|--------|--|---------|---------|------|-------|------|
|  |      |         |               |         |        |  |         |         |      |       |      |
| Label  | TAMC | ECHMINT | MNTCAT        | MSC     | UAC    | TIND   | NUMBER  | AVG     | 20%  | 75%   | 95%  |
| MARFORRES overall RCT  |      |         |               |         |        |  | 2302    | 136.5   | 66   | 181   | 399  |
|  |      |         |               |         |        |  |         |         |      |       |      |
| RCT by TAMC  | А    |         |               |         |        |  | 893     | 134.1   | 95   | 181   | 408  |
|  | В    |         |               |         |        |  | 132     | 130.7   | 92.5 | 190   | 359  |
|  | D    |         |               |         |        |  | 461     | 158.7   | 114  | 210   | 478  |
|  | Ш    |         |               |         |        |  | 816     | 127.4   | 66   | 167   | 372  |
| DOT h MANITO A T   |      |         | AAADTO        |         |        |  | 1       |         | L 7  | 0     | 001  |
| A STATE OF   |      |         | NION MADITO   |         |        |  |         |         | • •  | - 1   | 4400 |
|  |      |         | NOI I-IMARIES |         |        |  | 78/     | 123.3   | 0    | 0.101 | 0.50 |
| RCT by ECHMNT  |      | 2       |               |         |        |  | 2469    | 106.2   | 7.1  | 141   | 307  |
|  |      | 3       |               |         |        |  | 382     | 106.3   | 75   | 137   | 306  |
|  |      |         |               |         |        |  |         |         |      |       |      |
| RCT by MSC   |      |         |               | 4:FSSG  |        |  | 549     | 103     | 7.5  | 139   | 281  |
|  |      |         |               | 4:MAW   |        |  | 386     | 103.5   | 68   | 140   | 289  |
| de annount de de la constant de la c |      |         |               | 4:MDIV  |        |  | 1878    | 107     | 7.1  | 140   | 318  |
|  |      |         |               | 4:OTHER |        |  | 38      | 143.7   | 127  | 182   | 347  |
|  |      |         |               | 4:FSSG  |        |  | 549     | 103     | 7.5  | 139   | 281  |
|  |      |         |               | 4:MAW   |        |  | 386     | 103.5   | 68   | 140   | 289  |
|  |      |         |               | 4:MDIV  |        |  | 1878    | 107     | 7.1  | 140   | 318  |
|  |      |         |               | 4:OTHER |        |  | 38      | 143.7   | 127  | 182   | 347  |
|  |      |         |               |         |        |  |         |         |      |       |      |
| RCT by MSC TAMC  | ∢    |         |               | 4:FSSG  |        |  | 138     | 123     | 91   | 161   | 365  |
|  | В    |         |               | 4:FSSG  |        |  | 43      | 102.4   | 88   | 144   | 253  |
|  | ۵    |         |               | 4:FSSG  |        |  | 145     | 94.5    | 74   | 143   | 248  |
|  | Ш    |         |               | 4:FSSG  |        |  | 223     | 96.4    | 68   | 127   | 286  |
|  | ¥    |         |               | 4:MAW   |        |  | 185     | 107.8   | 69   | 127   | 289  |
|  | В    |         |               | 4:MAW   |        |  | 74      | 109.1   | 75   | 181   | 287  |
|  | О    |         |               | 4:MAW   |        |  | 94      | 100.9   | 29   | 140   | 309  |

| Label  | TAMC E   | CHMNT      | TAMC ECHMNT MNTCAT | WSC WSC | UAC    | UNIT           | NUMBER | AVG   | 20%   | 75%   | 82% |
|--|----------|------------|--------------------|---------|--------|----------------|--------|-------|-------|-------|-----|
| RCT by MSC TAMC  | Ш        |            |                    | 4:MAW   |        |                | 33     | 73.6  | 54    | 112   | 219 |
|  | 4        |            |                    | 4:MDIV  |        |                | 711    | 108.1 | 69    | 146   | 352 |
|  | B        |            |                    | 4:MDIV  | _      |                | 43     | 89.2  | 85    | 131   | 252 |
|  | ۵        |            |                    | 4:MDIV  |        |                | 345    | 125.3 | 66    | 172   | 307 |
|  | ш        |            |                    | 4:MDIV  |        |                | 779    | 98.8  | 64    | 116   | 315 |
|  |          |            |                    |         |        |                |        |       |       |       |     |
| RCT by MSC TAMC  | 4        |            |                    | 4:OTHER |        |                | 27     | 134   | 127   | 182   | 318 |
|  | В        |            |                    | 4:OTHER |        |                | က      | 110.3 | 100   | 153   | 153 |
|  | ۵        |            |                    | 4:OTHER |        |                | 9      | 245.3 | 226   | 330   | 506 |
|  | ш        |            |                    | 4:OTHER |        |                | 2      | 19.5  | 19.5  | 21    | 21  |
| TACTINA CAN TOO  |          |            | MANDER             | 4.5000  |        |                | 000    | 7     | 7.7   | 1 10  | 206 |
| TO INITIAL STATE OF THE STATE O |          |            |                    |         |        |                | 0 0    | ) (   | 1     | 1     |     |
|  |          |            | NOT-INFINATES      | 4.T35G  |        |                | 720    | 0 0   | 0.0   | 0.45  | 200 |
|  |          |            | MAHES              | 4:MAW   |        |                | 282    | 102.6 | 69    | 148   | 289 |
|  |          |            | Non-MARES          | 4:MAW   |        |                | 104    | 105.8 | 66.5  | 113.5 | 287 |
|  |          | :          | MARES              | 4:MDIV  |        |                | 1214   | 115.6 | 82.5  | 156   | 352 |
|  |          |            | Non-MARES          | 4:MDIV  |        | :              | 664    | 91.2  | 61.5  | 106   | 275 |
| :  | :        |            | MARES              | 4:OTHER |        | 1              | 25     | 146.8 | 124   | 194   | 347 |
|  |          |            | Non-MARES          | 4:OTHER | :      |                | 13     | 137.7 | 127   | 160   | 318 |
|  | :        |            |                    | 1       |        |                |        |       | :     | 1     |     |
| RCT by MSC ECHMNT  | N        | <u>.</u>   |                    | 4:FSSG  | į      |                | 202    | 102   | 72    | 168   | 253 |
|  | 60       | ~          | !                  | 4:FSSG  |        |                | 347    | 103.6 | 76    | 137   | 299 |
|  | <u>N</u> | -          |                    | 4:MAW   |        |                | 378    | 101.7 | 89    | 131   | 288 |
|  | ന        | ~          |                    | 4:MAW   |        |                | 8      | 188.5 | 186.5 | 271.5 | 421 |
|  | CV       | <u>.</u>   |                    | 4:MDIV  |        |                | 1851   | 106.8 | 7.1   | 140   | 316 |
|  | က        | 3          |                    | 4:MDIV  |        |                | 27     | 116.4 | 65    | 162   | 455 |
|  | N        | <b>C</b> : |                    | 4:OTHER |        |                | 38     | 143.7 | 127   | 182   | 347 |
|  |          |            |                    |         |        |                |        |       |       |       |     |
| RCT by UAC   |          |            |                    | 4:FSSG  | M14021 | 4 MED H&S      | -      | 45    | 45    | 45    | 45  |
|  | İ        |            |                    | 4:FSSG  | M14024 | 4 MED CO C     | -      | 80    | ∞     | 80    | 8   |
|  |          |            |                    | 4:FSSG  | M14026 | 4 MED CO A     | 7      | 100.3 | 101   | 172   | 268 |
|  |          |            |                    | 4:FSSG  | M14027 | 4 MED SURG SPT | -      | 112   | 112   | 112   | 112 |

| Label      | TAMC | TAMC ECHMNT MNTCA | MNTCAT | WSC<br>WSC | UAC    | UNIT           | NUMBER | AVG   | 20%   | 75%   | 95% |
|------------|------|-------------------|--------|------------|--------|----------------|--------|-------|-------|-------|-----|
| RCT by UAC |      |                   |        | 4:FSSG     | M14550 | 4 LOG SPT      | 32     | 110.3 | 110.5 | 168.5 | 253 |
|            |      |                   |        | 4:FSSG     | M14661 | MTM            | 13     | 116.5 | 130   | 150   | 210 |
|            |      |                   |        | 4:FSSG     | M14664 | 2 DSPLT MTM    | 18     | 50.5  | 43    | 59    | 153 |
|            |      |                   |        | 4:FSSG     | M22320 | 6 ESB          | 52     | 129.9 | 90.5  | 197.5 | 405 |
|            |      |                   |        | 4:FSSG     | M28110 | 6 MT BN H&S    | 23     | 56.5  | 58    | 62    | 182 |
|            |      |                   |        | 4:FSSG     | M29051 | H&S BN         | 27     | 109.9 | 100   | 184   | 202 |
|            |      |                   |        | 4:FSSG     | M29060 | 4 SUP          | 13     | 39.8  | 21    | 31    | 153 |
|            |      |                   |        | 4:FSSG     | M29070 | 4 MNT          | 50     | 133.7 | 87.5  | 191   | 392 |
|            |      |                   |        | 4:FSSG     | M29073 | ELMACO         | 21     | 81.9  | 64    | 89    | 246 |
|            |      |                   |        | 4:FSSG     | M29074 | EMC            | 4      | 124.8 | 101   | 165.5 | 225 |
|            |      |                   |        | 4:FSSG     | M29075 | MTM            | 9      | 139.7 | 161.5 | 178   | 200 |
|            |      |                   |        | 4:FSSG     | M29076 | GSM            | 9      | 52    | 56    | 92    | 84  |
|            |      |                   |        | 4:FSSG     | M29077 | 4 MNT          | 50     | 130   | 94.5  | 155   | 273 |
|            |      |                   |        | 4:FSSG     | M29078 | ELMACO DET 2   | 15     | 171.1 | 137   | 137   | 453 |
|            |      |                   |        | 4:FSSG     | M70694 | ORDCO          | 102    | 105.1 | 66    | 127   | 265 |
|            |      |                   |        | 4:FSSG     | M74746 | ORDCO          | 71     | 75.7  | 49    | 86    | 307 |
|            |      |                   |        | 4:FSSG     | M74860 | MTM 1 DSP      | 25     | 8.99  | 50    | 74    | 149 |
|            |      |                   |        | 4:FSSG     | M75188 | EMC DET 1      | က      | 50.3  | 75    | 75    | 75  |
|            |      |                   |        | 4:FSSG     | M75190 | 4 FSSG DET A   | -      | 41    | 41    | 41    | 41  |
|            |      |                   |        | 4:FSSG     | M75191 | MWSG 47        | -      | 108   | 108   | 108   | 108 |
|            |      |                   |        | 4:FSSG     | M75192 | 4 FSSG DET F   | 4      | 194.5 | 212.5 | 250   | 263 |
|            |      |                   |        | 4:FSSG     | M77010 | 4 FSSG DET G   | 2      | 118.5 | 118.5 | 154   | 154 |
| A AMA      |      |                   |        | 4:MAW      | M00407 | MACG 48        | 57     | 97.5  | 81    | 145   | 233 |
|            |      |                   |        | 4:MAW      | M00409 | MWCS 48 DET B  | 31     | 2.99  | 40    | 62    | 215 |
|            |      |                   |        | 4:MAW      | M00510 | MWSS 471 DET A | က      | 84    | 89    | 155   | 155 |
|            |      |                   |        | 4:MAW      | M00512 | MWSS 474       | 26     | 121.9 | 115   | 164   | 284 |
|            |      |                   |        | 4:MAW      | M00524 | MWSS 472       | 9      | 70.8  | 52    | 56    | 218 |
|            |      |                   |        | 4:MAW      | M00526 | MWSS 472 DET A | 12     | 72.8  | 69    | 95.5  | 201 |
|            |      |                   |        | 4:MAW      | M00527 | MWSS 472 DET B | ဇ      | 120.7 | 102   | 198   | 198 |
|            |      |                   |        | 4:MAW      | M00540 | MWSS 473 DET A | 5      | 225   | 219   | 281   | 448 |
|            |      |                   |        | 4:MAW      | M00541 | MWSS 471 DET B | 2      | 7.5   | 7.5   | 15    | 15  |
|            |      |                   |        | 4:MAW      | M00542 | MWSS 473 DET B | 5      | 40.4  | 19    | 28    | 153 |

| Label  | TAMC     | TAMC ECHMNT MNTCAT | MNTCAT | MSC    | UAC    | UNIT            | NUMBER | AVG   | 20%   | 75%   | %56 |
|--|----------|--------------------|--------|--------|--------|-----------------|--------|-------|-------|-------|-----|
| RCT by UAC   |          |                    |        | 4:MAW  | M00983 | MASS 6 DET A    | 16     | 72    | 45.5  | 74.5  | 309 |
|  |          |                    |        | 4:MAW  | M00985 | MASS 6          | 13     | 171.6 | 113   | 156   | 421 |
|  |          |                    |        | 4:MAW  | M01138 | MALS 46 DET B   | က      | 165   | 155   | 223   | 223 |
|  |          |                    |        | 4:MAW  | M01139 | MWSS 473 DET A  | 2      | 108   | 108   | 182   | 182 |
|  |          |                    |        | 4:MAW  | M01149 | MWSS 473        | 31     | 107.3 | 09    | 214   | 289 |
|  |          |                    |        | 4:MAW  | M01199 | MWSS 474 DET A  | -      | 141   | 163   | 201   | 247 |
|  |          |                    | 3      | 4:MAW  | M01209 | 4 LAAD A BTRY   | 10     | 128.3 | 56    | 97    | 533 |
|  |          | i                  |        | 4:MAW  | M01283 | MACS 24 TAOC DE | 35     | 165.7 | 75    | 217   | 559 |
| and the same of th |          |                    |        | 4:MAW  | M01309 | MACS 24         | 16     | 187.3 | 180.5 | 270.5 | 307 |
|  |          |                    |        | 4:MAW  | M04157 | MWSS 471        | 8      | 143.4 | 129.5 | 193.5 | 259 |
|  |          |                    |        | 4:MAW  | M04171 | 4 LAAM H&S DET  | ဖ      | 41.7  | 22.5  | 80    | 118 |
|  |          |                    |        | 4:MAW  | M04715 | 4 LAAD B BTRY   | 46     | 81    | 69.5  | 117   | 151 |
|  |          | i<br>              |        | 4:MAW  | M23971 | 4 LAAM H&S      | 23     | 48.1  | 44    | 22    | 196 |
|  |          | :<br>:             |        | 4:MAW  | M23973 | 4 LAAM B BTRY   | တ      | 17.9  | 12    | 21    |     |
| The state of the s |          |                    |        | 4:MAW  | M23974 | 4 LAAM C BTRY   | 7      | 63.3  | 56    | 112   | 189 |
|  | 1        |                    |        | 4:MDIV | M14008 | 4 SCAMP PLT     | -      | 37    | 37    | 37    | 37  |
|  |          | :                  | :      | 4:MDIV | M14030 | 4 LAR           | 102    | 103.8 | 66.5  | 119   | 275 |
|  | <u> </u> |                    |        | 4:MDIV | M14101 | HQ 23 MAR       | 27     | 115.3 | 84    | 135   | 281 |
|  |          |                    |        | 4:MDIV | M14110 | 1/23            | 69     | 57.7  | 20    | 85    | 193 |
|  |          |                    |        | 4:MDIV | M14120 | 2/23            | 10     | 124.7 | 85    | 198   | 240 |
|  |          |                    |        | 4:MDIV | M14130 | 3/23            | 36     | 106.7 | 71.5  | 160.5 | 274 |
|  |          |                    |        | 4:MDIV | M14151 | 24 MAR          | 17     | 62.7  | 62    | 93    | 104 |
|  |          | 1                  |        | 4:MDIV | M14160 | 1/24            | 46     | 152   | 116   | 176   | 406 |
|  |          |                    |        | 4:MDIV | M14170 | 2/24            | 54     | 94.1  | 99    | 133   | 318 |
|  |          |                    |        | 4:MDIV | M14180 | 3/24            | 145    | 85.9  | 59    | 8     | 306 |
|  |          |                    | 1      | 4:MDIV | M14201 | HQ 25 MAR       | 18     | 156.7 | 142   | 163   | 621 |
|  |          |                    |        | 4:MDIV | M14210 | 1/25            | 150    | 75.5  | 51    | 103   | 216 |
|  |          | <br>               |        | 4:MDIV | M14220 | 2/25            | 43     | 54    | 42    | 92    | 134 |
|  |          |                    |        | 4:MDIV | M14230 | 3/25            | 39     | 153.1 | =     |       | 388 |
|  |          |                    |        | 4:MDIV | M14301 | HQ BT 14 MAR    | 26     | 111.4 | 4     | 150   | 457 |
|  |          |                    |        | 4:MDIV | M14310 | 1/14            | 8      | 36.8  | 44.5  | 45    |     |
|  |          |                    |        | 4:MDIV | M14320 | 2/14            | 72     | 142.9 | 94    | 185   | 399 |

| Label      | TAMC ECHIMINT MINTCAT | NT MNTCAT | MSC     | UAC    | UNIT            | NUMBER | AVG   | 20%   | 75%   | 95%   |
|------------|-----------------------|-----------|---------|--------|-----------------|--------|-------|-------|-------|-------|
| RCT by UAC |                       |           | 4:MDIV  | M14330 | 3/14            | 87     | 109.8 | 77    | 158   | 303   |
|            |                       |           | 4:MDIV  | M14340 | 4/14            | 113    | 107.4 | 85    | 147   | 308   |
|            |                       |           | 4:MDIV  | M14400 | 4 CEB           | 41     | 104.5 | 7.0   | 140   | 359   |
|            |                       |           | 4:MDIV  | M14600 | 1/14            | 7.0    | 89.1  | 7.1   | 140   | 246   |
|            |                       |           | 4:MDIV  | M14640 | 5/14            | 45     | 89.9  | 89    | 111   | 246   |
|            |                       |           | 4:MDIV  | M14653 | 4 TANK          | 45     | 129.3 | 95    | 150   | 399   |
|            |                       |           | 4:MDIV  | M14662 | TRK 4 MARDIV    | င      | 62    | 48    | 104   | 104   |
|            |                       |           | 4:MDIV  | M14700 | 4 RECON         | 54     | 163.3 | 117   | 257   | 415   |
|            |                       |           | 4:MDIV  | M14704 | 4 FORCE RECON   | -      | 80    | 80    | 80    | 80    |
|            |                       |           | 4:MDIV  | M21400 | 8 TANK          | 69     | 172.7 | 96    | 235   | 576   |
|            |                       |           | 4:MDIV  | M21440 | 4 TANK          | 77     | 109.2 | 59    | 136   | 343   |
|            |                       |           | 4:MDIV  | M21626 | 3 ANGLICO       | 58     | 64.2  | 47    | 88    | 222   |
|            |                       |           | 4:MDIV  | M21628 | 4 ANGLICO       | 25     | 131.1 | 155   | 181   | 268   |
|            |                       |           | 4:MDIV  | M21680 | 6 COMM          | 95     | 142   | 77    | 225   | 525   |
|            |                       |           | 4:MDIV  | M21830 | 4 AABN          | 151    | 99.8  | 77    | 132   |       |
|            |                       |           | 4:MDIV  | M28353 | 4 RECON         | 10     | 128.2 | 88    | 145   | 10.   |
|            |                       |           | 4:MDIV  | M71703 | 1 PLT TRK CO    | 4      | 34.3  | 23.5  | 57.5  | 79.   |
|            |                       |           | 4:MDIV  | M71706 | HQ 2 PLT REIN T | 4      | 124.5 | 124.5 | 183.5 | 192   |
|            |                       |           | 4:MDIV  | M73010 | 3 FORCE RECON   | 30     | 113.8 | 66    | 103   | 520   |
|            |                       |           | 4:MDIV  | M74016 | HQ 23 MAR       | 6      | 138.8 | 93    | 232   | 366   |
|            |                       |           | 4:MDIV  | M74215 | 25 MAR          | 24     | 123.7 | 91.5  | 146   | 329   |
|            |                       |           | 4:OTHER | M14004 | COMM MARFORRES  | 20     | 150.7 | 140   | 172   | 338.5 |
|            |                       |           | 4:OTHER | M26382 | HQBN MARFORRES  | -      | 120   | 120   | 120   | 120   |
|            |                       |           | 4:OTHER | M75240 | COMIM MARFORRES | 17     | 136.8 | 100   | 194   | 506   |

### APPENDIX B. RETAIL ORDER AND SHIP TIME

### **DATA SELECTION**

Data for the retail order and ship time report come from headquarters MIMMS archives held at MARCORLOGBASE-Albany.

Archived MIMMS records (i.e., for EROs that have closed) contain two types of records. The "header" record contains information about the repair itself, such as item fixed, DRIS, close date, etc. (the header records provided the information for the retail RCT report in App. A). The second, or "trailer," record includes information about the parts required (the EROSLs, or ERO shopping lists) associated with the ERO. Each EROSL record contains, among other things, the requisition document number, the source of supply, the final status, and the date received. This was the source for the baseline retail order and ship time report.<sup>1</sup>

The retail OST report is based on the following data selection:

- EROSLs with a date received in CY96
- Items issued out of local stock (routing identifier code beginning with "M": for I MEF, MC1 and MC3; for II MEF, ML1 and ML3; for III MEF, MK1 or MK3, MR1 or MR3—none for MARFORRES, which does not have retail stocks)
- non-backordered requisitions, i.e., those with supply status
   BA.

### REPORT LOGIC

The logic for the retail OST baseline report is exceedingly simple. Only one time is calculated—the end-to-end order and ship time, defined as the date received-document date. The document date is

<sup>&</sup>lt;sup>1</sup>The MIMMS database, however, will not be the source for the recurrent USMC retail OST report scheduled to be issued quarterly by MDAC. For reasons discussed earlier in the text, it is impossible to separate back-ordered and non-back-ordered requisitions in the EROSL archive of MIMMS, making any measurement of non-backordered OST impossible. Instead, an alternative has been developed to build an archive of SASSY requisition histories, based in the SASSY HDIS file. While that archive is currently being filled, it was not started until well after the baseline year was over.

extracted from the document number and represents the draft ATLASS date.

### REPORT STRUCTURE

The retail OST report structure is similar to the retail RCT report, i.e., it tends to follow a descending hierarchy. Results are presented below in tabular form for each MEF; there again is no overall USMC report. The sections of the report include OST reported by:

- Overall MEF
- MSC
- UAC/unit, arranged by MSC.

| eport  |
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| OST R  |
| Retail |
| : CY96 |
| ME     |

|                               |         | I MEF RETAIL O  | ST CAL | I MEF RETAIL OST CALENDAR YEAR 1996 |        |         |          |     |     |
|-------------------------------|---------|-----------------|--------|-------------------------------------|--------|---------|----------|-----|-----|
|                               |         |                 |        |                                     |        |         |          | :   | İ   |
| Label                         | ₩<br>W  | Unit            | FLC    | Location                            | Number | Average | 20%      | 75% | 95% |
| I MEF overall OST             |         |                 |        |                                     | 70990  | 7.1     | 4        | 7   | 22  |
|                               |         |                 |        |                                     |        |         |          |     |     |
| OST by MSC                    | 1:CAX   |                 |        |                                     | 391    | 4.2     | က        | 2   | 12  |
|                               | 1:FSSG  |                 |        |                                     | 28247  | 3.4     | <b>-</b> | S.  | Ξ   |
|                               | 1:MDIV  |                 |        |                                     | 24686  | 1.1     | 7        | 12  | 34  |
|                               | 1:MEU   |                 |        |                                     | 1302   | 12.5    | 7        | ω   |     |
|                               | 1:SRIG  |                 |        |                                     | 1210   | 6.9     | ၑ        | 7   | 15  |
|                               | 3:MAW   |                 |        |                                     | 14174  | 7       | 4        | 7   |     |
|                               | MCB_PEN |                 |        |                                     | 975    | 6.9     | 4        | ဖ   |     |
| OST by MSC UAC UNIT LOG 1:CAX | 01:CAX  | CAX 182         | M35031 | 29 PALMS                            | 391    | 4.2     | က        | 2   | 12  |
|                               | 1:FSSG  | 7 ESB           | M21300 | PENDLETON                           | 1810   | 5.5     | Ŋ        | ဖ   | 12  |
|                               | 1:FSSG  | 7 MOTORS        | M28280 | PENDLETON                           | 1495   | 5.2     | Z.       | 9   | 13  |
|                               | 1:FSSG  | 1 MED           | M28290 | PENDLETON                           | 364    | 5.9     | 4        | Ŋ   | 26  |
|                               | 1:FSSG  | H&S BN          | M28301 | PENDLETON                           | 226    | 6.7     | ಬ        | 7   | 20  |
|                               | 1:FSSG  | 1 SUP           | M28310 | PENDLETON                           | 562    | 3.1     | 0        | 2   | 80  |
|                               | 1:FSSG  | 1 MNT           | M28321 | PENDLETON                           | 1077   | 5.1     | 4        | 9   | 6   |
|                               | 1:FSSG  | GSM             | M28328 | PENDLETON                           | 989    |         | က        | 3   | 8   |
|                               | 1:FSSG  | MSU             | M28331 | PENDLETON                           | 1770   | 1.5     | -        | -   | 9   |
|                               | 1:FSSG  | CSSD-14 IX      | M28332 | EL TORO                             | 498    | 9.5     | 7        | -   | 29  |
|                               | 1:FSSG  | CSSG 1 IX       | M28339 | 29 PALMS                            | 2757   | 7.      | 7        | 8   | 13  |
|                               | 1:FSSG  | MSU             | M28340 | PENDLETON                           | 3720   | 1.6     | 0        | 2   | ^   |
|                               | 1:FSSG  | SHOP STORES IP2 | M28341 | 29 PALMS                            | 10196  | 1.2     | 0        | -   | 4   |
|                               | 1:FSSG  | CSSD 12         | M28349 | 29 PALMS                            | 342    |         | 13       | 19  | 26  |
|                               | 1:FSSG  | CSSD 16 (MIP)   | M28357 | YUMA                                | 548    | 6.9     | S        | 7   | 16  |
|                               | 1:FSSG  | 1 LSB           | M28370 | PENDLETON                           | 1444   | 4.3     | က        | ß   | 6   |
|                               | 1:FSSG  | DSO             | M28403 | PENDLETON                           | 109    | • 1     | 7        | -   | 16  |
|                               | 1:FSSG  | SMU             | M28409 | PENDLETON                           | 236    | 8.7     | 8        | 10  | 20  |

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| Label                         | MSC    | Unit           | RUC    | Location  | Number Average | Average | 20%  | 75%  | 95% |
|-------------------------------|--------|----------------|--------|-----------|----------------|---------|------|------|-----|
|                               |        |                |        |           |                |         |      |      |     |
| OST by MSC UAC UNIT LO(1:FSSG | 1:FSSG | DSO            | M28411 | PENDLETON | 422            | 2.7     | -    | 3    | 10  |
|                               | 1:MDIV | HQ BN 1 MARDIV | M11001 | PENDLETON | 2494           | 7.9     | 5    | 6    | 21  |
|                               | 1:MDIV | HQ CO 1 MAR    | M11104 | PENDLETON | 369            | 9.8     | 7    | 10   | 22  |
|                               | 1:MDIV | 3/5            | M11110 | PENDLETON | 91             | 6.9     | 4    | 13   | 13  |
|                               | 1:MDIV | 1/1            | M11120 | PENDLETON | 166            | 14.2    | 13   | 13   | 39  |
|                               | 1:MDIV | 2/1 DEPL       | M11130 | PENDLETON | 857            | 39.5    | 25   | 29   | 103 |
|                               | 1:MDIV | 1/4            | M11140 | PENDLETON | 1023           | 12.4    | 5    | 80   | 62  |
|                               | 1:MDIV | 2/5            | M11160 | PENDLETON | 198            | 13.7    | 8    | 14   | 48  |
|                               | 1:MDIV | 3/1            | M11170 | PENDLETON | 881            | 11      | 10   | 14   | 24  |
|                               | 1:MDIV | 2/4            | M11180 | PENDLETON | 704            | 4.9     | 5    | 7    | 10  |
|                               | 1:MDIV | 7 MAR          | M11204 | 29 PALMS  | 395            | 8.6     | 8    | 13   | 19  |
|                               | 1:MDIV | 3/4            | M11210 | PENDLETON | 529            | 13.4    | 10   | 21   | 28  |
|                               | 1:MDIV | 1/7            | M11230 | 29 PALMS  | 204            | 20.5    | 18   | 20   | 38  |
|                               | 1:MDIV | HQ BT 11 MAR   | M11303 | PENDLETON | 461            | 8.3     | 7    | 10   | 16  |
|                               | 1:MDIV | 1/11           | M11310 | PENDLETON | 1110           | 4.4     | ဗ    | 9    | 12  |
|                               | 1:MDIV | 2/11           | M11320 | PENDLETON | 2125           | 6.9     | 5    | 7    | 16  |
|                               | 1:MDIV | 3/11           | M11330 | 29 PALMS  | 350            | 15      | 6    | 15   | 48  |
|                               | 1:MDIV | 5/11           | M11340 | PENDLETON | 985            | 5.5     | ß    | 7    | 13  |
|                               | 1:MDIV | 1 CEB          | M11400 | 29 PALMS  | 1712           | 6.1     | 9    | 9    | 13  |
|                               | 1:MDIV | 2/7            | M13160 | 29 PALMS  | 164            | 25      | 19.5 | 28.5 | 99  |
|                               | 1:MDIV | 1 LAR          | M20450 | PENDLETON | 844            | 10      | 7    | 12   | 23  |
|                               | 1:MDIV | 3 LAR          | M20470 | 29 PALMS  | 1179           | 24      | 16   | 27   | 65  |
|                               | 1:MDIV | 1 TANKS        | M21410 | 29 PALMS  | 1636           | 10.5    | 8    | 11   | 26  |
|                               | 1:MDIV | 1 ANGLICO      | M21610 | PENDLETON | 06             | 13.5    | 12   | 16   | 45  |
|                               | 1:MDIV | 9 COMM         | M21670 | PENDLETON | 1080           | 10.8    | 7    | 12   | 26  |
|                               | 1:MDIV | 3 AABN SUP     | M21820 | PENDLETON | 1866           | 10.2    | 9    | 12   | 33  |
|                               | 1:MDIV | 3 AABN D CO    | M21825 | 29 PALMS  | 291            | 14.5    | 13   | 16   | 26  |
|                               | 1:MDIV | 1 FORCE RECON  | M28350 | PENDLETON | 327            | 9.1     | 9    | 10   | 28  |
|                               | 1:MDIV | EAP            | M35014 | 29 PALMS  | 2461           | 10.6    | 7    | 10   | 29  |
|                               | 1:MEU  | MSSG 11 ORG    | M20195 | PENDLETON | 545            | 14.3    | 5    | 8    | 77  |
|                               | 1:MEU  | MSSG 15 ORG    | M20196 | PENDLETON | 130            | 17.1    | က    | 9    | 148 |

| Report |
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| Label                         | MSC     | Unit          | RUC    | Location   | Number | Number Average | 20% | 75% | 95%  |
|-------------------------------|---------|---------------|--------|------------|--------|----------------|-----|-----|------|
|                               |         |               |        |            |        |                |     |     |      |
| OST by MSC UAC UNIT LOCATIMEU | (1:MEU  | 15 MEU        | M20310 | PENDLETON  | 54     | 9.1            | 7   | 7   | 13   |
|                               | 1:MEU   | MSSG 13 ORG   | M28391 | USS DULUTH | 527    | 10.1           | 7   | 11  | 32   |
|                               | 1:SRIG  | 1 SRIG        | M20371 | PENDLETON  | 1177   | 6.7            | 9   | 7   | 14   |
|                               | 3:MAW   | MWCS 38       | M00307 | EL TORO    | 540    | 12.9           | æ   | 14  | 30.5 |
|                               | 3:MAW   | MWSS 371      | M00371 | YUMA       | 170    | 9.9            | 7   | 7   | 27   |
|                               | 3:MAW   | MWSS 372      | M00372 | PENDLETON  | 986    | 6.9            | 5   | 9   | 23   |
|                               | 3:MAW   | MWSS 373      | M00373 | EL TORO    | 817    | 12.6           | 8   | 15  | 33   |
|                               | 3:MAW   | MWSS 374      | M00374 | TUSTIN     | 928    | 16             | 8   | 19  | 43   |
|                               | 3:MAW   | MWSG 37 AGSE  | M00376 | 29 PALMS   | 1000   |                | 9   | 8   | 20   |
|                               | 3:MAW   | MASS 3        | M00830 | PENDLETON  | 500    | 8.4            | വ   | 8   | 24   |
|                               | 3:MAW   | MACS 1        | M00840 | PENDLETON  | 594    |                | 4   | 9   |      |
|                               | 3:MAW   | MACS 7        | M00880 | YUMA       | 514    | 9.2            | 7   | 8   | 21   |
|                               | 3:MAW   | 3 LAAD BN     | M00930 | PENDLETON  | 549    | ω              | 9   | 6   | 22   |
|                               | 3:MAW   | MTACS 38      | M01144 | EL TORO    | 134    | 10.4           | 7   | 16  | 28   |
|                               | 3:MAW   | VMU 1         | M01480 | 29 PALMS   | 56     | 3.2            | 2.5 | က   | 9    |
|                               | 3:MAW   | 1 LAAM BN     | M22960 | YUMA       | 1063   | 8.1            | 5   | 8   | 20   |
|                               | 3:MAW   | MNT FLOAT     | MMG810 |            | 6093   | က              | _   | 8   | 12   |
|                               | 3:MAW   | 1 LAAM BN     | MSAJ70 | YUMA       | 69     | 25.2           | 16  | 34  | 63   |
|                               | 3:MAW   | MACS 1 SUP    | MSAM20 | PENDLETON  | 75     | 2.1            | 0   | 8   | 1 4  |
|                               | 3:MAW   | MNT FLOAT     | MSAM80 |            | 70     | 9.9            | 2   | æ   | 20   |
|                               | MCB_PEN | SCHOOL BN SUP | M93001 | PENDLETON  | 749    | 5.6            | 4   | 9   | 14   |
|                               | MCB_PEN | SOI SASSY     | M93250 | PENDLETON  | 180    | 11.4           | 5   | 80  | 28   |

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| <b>ST P</b> |
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|                                |         | II MEF RETAIL | - OST CA | AIL OST CALENDAR YEAR 1996 | 1996   |         |     |     |      |
|--------------------------------|---------|---------------|----------|----------------------------|--------|---------|-----|-----|------|
|                                |         |               |          |                            |        |         |     |     |      |
| Label                          | MSC     | Unit          | JH.      | Location                   | Number | Average | 20% | 75% | 95%  |
| II MEF overall OST             |         |               |          |                            | 7121   | 4 8.4   | 9   | 6   | 22   |
| OST by MSC                     | 2:FSSG  |               |          |                            | 2255(  | 7.7     | 5   | 8   | 23   |
|                                | 2:MAW   |               |          |                            | 4484   | 11.1    | 0   | 13  | 25   |
|                                | 2:MDIV  |               |          |                            | 37256  | 8.6     | 7   | 6   | 20   |
|                                | 2:MEU   |               |          |                            | 2480   | 0 8.3   | 5   | 7   | 28   |
|                                | 2:SRIG  |               |          |                            | 1146   | 9.8     | 9   | 7   | 19   |
|                                | MCB_LEJ |               |          |                            | 3288   | 7.7     | 9   | 8   | 16   |
| OST by MSC UAC UNIT LOC 2:FSSG | 2:FSSG  | 2 MED         | M12020   | LEJEUNE                    | 1166   | 6 7.6   | 9   | 8   | 19   |
|                                | 2:FSSG  | 8 ESB         | M21310   | LEJEUNE                    | 2192   | 9.6     | 7   | 10  | 19   |
|                                | 2:FSSG  | 8 MOTORS      | M27010   | LEJEUNE                    | 3924   | 8.1     | Ω.  | 7   | 13   |
|                                | 2:FSSG  | H&S BN        | M27101   | LEJEUNE                    | 958    | 8 7.3   | 5   | 8   | 20   |
|                                | 2:FSSG  | 2 SUP         | M27110   | LEJEUNE                    | 738    | 8 6.2   | 5   | 7   | 16   |
|                                | 2:FSSG  | 2 FSSG        | M27112   | LEJEUNE                    | 64     | 10.1    | 9   | 6   | 29   |
|                                | 2:FSSG  | 2 MNT         | M27121   | LEJEUNE                    | 1685   | 10      | 7   | 10  | 27   |
|                                | 2:FSSG  | CSSD 21       | M27139   | CHERRY PT                  | 491    | 1 6.6   | 9   | 7   | 13   |
|                                | 2:FSSG  | 2 LSB         | M27150   | LEJEUNE                    | 1114   | 4.7     | က   | 5   | æ    |
|                                | 2:FSSG  | SSC           | MML205   | LEJEUNE                    | 4067   | 7 12.3  | 7   | 14  | 37   |
|                                | 2:FSSG  | RIP           | MSAF50   | LEJEUNE                    | 8609   | 3.8     | -   | 4   | 13   |
|                                | 2:MAW   | MWCS 28       | M00207   | CHERRY PT                  | 425    | 5 8.8   | 7   | 11  | 21   |
|                                | 2:MAW   | MWSS 271      | M00271   | CHERRY PT                  | 1416   | 9.6     | 8   | 11  | 17   |
|                                | 2:MAW   | MWSS 272      | M00272   | NEW RIVER                  | 399    | 9.4     | 7   | 11  | 28   |
|                                | 2:MAW   | MWSS 273      | M00273   | BEAUFORT                   | 623    | 3 15.4  | 14  | 17  | 25   |
|                                | 2:MAW   | MWSS 274      | M00274   | CHERRY PT                  | 52     | 1 11.2  | 6   | 13  | 23   |
|                                | 2:MAW   | MASS 1        | M00820   | CHERRY PT                  | 14     | 1 11.1  | 6   | 10  | 18   |
|                                | 2:MAW   | MACS 2        | M00850   | BEAUFORT                   | 158    | 8 21.8  | 23  | 24  | 35   |
|                                | 2:MAW   | 2 LAAD        | M00920   | CHERRY PT                  | 340    | 10.1    | 7   | 12  | 25.5 |

| Report |
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| OST    |
| Retail |
| CY96   |
| MEF    |

| Label                         | MSC<br>MSC | Unit           | HC<br>C | Location  | Number Average | Average | 20%  | 75%      | 95% |
|-------------------------------|------------|----------------|---------|-----------|----------------|---------|------|----------|-----|
|                               |            |                |         |           |                |         | (    |          |     |
| OST by MSC UAC UNIT LOC 2:MAW | 2:MAW      | MTACS 28       | M01145  | CHERRY PT | 274            | 13.2    | 6    | 14       |     |
|                               | 2:MAW      | MACS 2 MF      | MSAM60  | BEAUFORT  | 87             | 4.1     | -    | 2        | 22  |
|                               | 2:MDIV     | HQ BN 2 MARDIV | M12001  | LEJEUNE   | 4438           | 8.3     | 7    | æ        | 15  |
|                               | 2:MDIV     | HQ 2 MAR       | M12101  | LEJEUNE   | 58             | 12.6    | 11.5 | 17       | 37  |
|                               | 2:MDIV     | 2/6            | M12110  | LEJEUNE   | 939            | 8       | 6    | 6        | 12  |
|                               | 2:MDIV     | 2/8            | M12120  | LEJEUNE   | 1893           | 8.8     | 7    | 10       | 15  |
|                               | 2:MDIV     | HQ 6 MAR       | M12151  | LEJEUNE   | 309            | 8.4     | 9    | 6        | 28  |
|                               | 2:MDIV     | 3/6            | M12170  | LEJEUNE   | 1284           | 8.3     | 7    | ∞        | 22  |
|                               | 2:MDIV     | 1/8            | M12180  | LEJEUNE   | 576            | 6.2     | 9    | 7        | 6   |
|                               | 2:MDIV     | HQ 8 MAR       | M12201  | LEJEUNE   |                | 6.4     | 9    | 9        | 13  |
|                               | 2:MDIV     | 3/8            | M12210  | LEJEUNE   |                | 9.7     | 9    | <b>®</b> | 42  |
|                               | 2:MDIV     | 1/2            | M12220  | LEJEUNE   | 792            | 8.5     | 9    | -        | 18  |
|                               | 2:MDIV     | 2/2            | M12230  | LEJEUNE   | 192            | 19.4    | 14   | 29       | 45  |
|                               | 2:MDIV     | HQ BT 10 MAR   | M12301  | LEJEUNE   | 1200           | 5.9     | ເດ   | 9        | 12  |
|                               | 2:MDIV     | 1/10           | M12310  | LEJEUNE   | 1873           |         | 7    | 12       | 18  |
|                               | 2:MDIV     | 2/10           | M12320  | LEJEUNE   | 1982           | 6.5     | 5    | 7        | 11  |
|                               | 2:MDIV     | 3/10           | M12330  | LEJEUNE   | 677            | 11.6    | 7    | 13       | 29  |
|                               | 2:MDIV     | 5/10           | M12350  | LEJEUNE   | 1744           | 6.7     | 9    | 7        | 15  |
|                               | 2:MDIV     | 2 CEB          | M12400  | LEJEUNE   | 3612           | 8       | 7    | ω        | 16  |
|                               | 2:MDIV     | 3/2            | M13180  | LEJEUNE   | 1194           | 8.3     | 7    | 8        | 15  |
|                               | 2:MDIV     | CHEM BIO RESP  | M20364  | LEJEUNE   | 99             | 9       | က    | 80       | 15  |
|                               | 2:MDIV     | 2 LAI          | M20460  | LEJEUNE   | 1934           | 6.6     | 7    | -        | 27  |
|                               | 2:MDIV     | 2 TANK         | M21420  | LEJEUNE   | 2522           | 8.2     | 9    | 8        | 15  |
|                               | 2:MDIV     | 2 RADIO        | M21590  | LEJEUNE   |                | 10.6    | 6    | 4 -      | 20  |
|                               | 2:MDIV     | 2 ANGLICO      | M21625  | LEJEUNE   | 595            | 8.3     | 9    | 12       | 19  |
|                               | 2:MDIV     | 8 COMM         | M21640  | LEJEUNE   | 2411           | 6.1     | 9    | 7        | 13  |
|                               | 2:MDIV     | 2 AABN         | M21810  | LEJEUNE   | 3305           | 12.7    | 8    | 12       | 35  |
|                               | 2:MDIV     | 2 FORCE RECON  | M28351  | LEJEUNE   | 217            | 6.3     | 9    | 7        | 20  |
|                               | 2:MDIV     | GDSFGTMO       | M52570  | СТМО      | 63             | 20.4    | 19   | 24       | 37  |
|                               | 2:MDIV     | 2 RADIO MF     | MSAF20  | LEJEUNE   | 103            | 0.9     | 0    | -        | -   |
|                               | 2:MDIV     | 8 COMM MF      | MSAT80  | LEJEUNE   | 74             | 9.7     | 5    | 6        | 25  |

II MEF CY96 Retail OST Report

| Unit                          |                                | RUC    | Location | Number | Number Average |   | 20% 75% 95% | 95% |
|-------------------------------|--------------------------------|--------|----------|--------|----------------|---|-------------|-----|
|                               |                                |        |          |        |                |   |             |     |
| OST by MSC UAC UNIT LOC 2:MEU | 24 MEU                         | M20180 | APO      | 51     | 11.8           | တ | 12          | 28  |
| 2:MEU                         | MSSG 22                        | M20197 | LEJEUNE  | 419    | ∞              | 9 | 7           | 27  |
| 2:MEU                         | MSSG 26                        | M20198 | LEJEUNE  | 1307   | 6.4            | 4 | 9           | 15  |
| 2:MEU                         | MSSG 24                        | M20199 | APO      | 089    | 11.3           | 9 | 10.5        | 29  |
| 2:SRIG                        | H&S 2 SRIG                     | M20361 | LEJEUNE  | 995    | 8.4            | 9 | 7           | 17  |
| 2:SRIG                        | H&S 2 SRIG MF                  | MSAT10 | LEJEUNE  | 151    | 9.9            | 2 | 7           | 62  |
| MCB_LEJ                       | EJ MC ENG SCHOOL               | M93050 | LEJEUNE  | 331    | 8.7            | 7 | 10          | 16  |
| MCB_LI                        | MCB_LEJ MC SVC SPT SCHO M93053 | M93053 | LEJEUNE  | 2139   | 8.1            | 9 | <b>О</b>    | 18  |
| MCB_LEJ                       | EJ SOI                         | M93055 | LEJEUNE  | 785    | 6.6            | 9 | 7           | 15  |

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|                     |                | III MEF RETAIL | OST C/ | CALENDAR YEAR 1996 | 966 |        |         |          |       | 1           |
|---------------------|----------------|----------------|--------|--------------------|-----|--------|---------|----------|-------|-------------|
|                     | \ \{\text{S}\} |                | 2      | 1                  |     |        |         | ò        | 14.07 | ò           |
| Record type         | NSC.           | Unit           | 3      | Location           |     | Number | Average | 20%      | %2/   | %2 <u>6</u> |
| III MEF overall OST |                |                |        |                    |     | 45541  | 9.1     | 9        | 6     | 28          |
|                     |                |                |        |                    |     |        |         |          |       |             |
| OST by MSC          | 3              |                |        |                    |     | 9 2    | 16.6    | 3.5      | _     | 6.1         |
|                     | 1:MAW          |                |        |                    |     | 5156   | 10.8    | 7        | 12    | 34          |
|                     | 3:FSSG         |                |        |                    |     | 18801  | 9.9     | 2        | 7     | 18          |
|                     | 3:MDIV         |                |        |                    |     | 19189  | 10.3    | 7        | -     | 33          |
|                     | 3:MEU          |                |        |                    |     | 1168   | 20      | 6        | 21    | 69          |
|                     | 3:OTHER        |                |        |                    |     | 949    | 9.3     | 4        | 9     | 38          |
|                     | MCB_BUTLER     |                |        |                    |     | 202    | 16.9    | 15       | 18    | 33          |
| OCT TIMIT ON MACE   |                |                | MCAAEO | ПАМАП              |     | ŭ      | 1771    | ι        | α     | 4           |
|                     | 1-MAW          | MWCS 18        | M00107 | OKINAWA            |     |        | - 2     | α        | , T   | - «<br>«    |
|                     | 1.MAW          | MWSS 171       | M00171 | OKINAWA            | .,  | 788    | 27      | 23       | 35    | 49          |
|                     | 1:MAW          | MWSS 172       | M00172 | OKINAWA            |     | 1944   | 6.4     |          | 7     | 13          |
|                     | 1:MAW          | MASS 2         | M00825 | OKINAWA            |     | 313    | 8.4     | 9        | · &   | 25          |
|                     | 1:MAW          | 1 STINGER      | M00910 | OKINAWA            |     | 235    | 7.9     | ဖ        | 8     |             |
|                     |                | MACS 4         | M00979 | OKINAWA            |     | S      | 5.9     | 2        | 7     | 13          |
|                     | 1:MAW          | MTACS 18       | M01143 | OKINAWA            |     | 150    | 5.9     | 4        | വ     | 28          |
|                     |                | 3 MED          | M28260 | OKINAWA            | :   | 197    | 12.1    | 10       | 12    | 34          |
|                     | 3:FSSG         | H&S BN         | M29001 | OKINAWA            |     | 682    | 5.6     | 4        | ω     | 12          |
|                     | 3:FSSG         | 3 SUP          | M29010 | OKINAWA            |     | 349    | 7.9     | 9        | ဝ     | 17          |
|                     | 3:FSSG         | 3 MNT          | M29021 | OKINAWA            |     | 1620   | 10.4    | 7        | -     | 27          |
|                     | 3:FSSG         | ELMACO         | M29024 | OKINAWA            |     | 1032   | 3.6     | <b>-</b> | 9     | 12          |
|                     | 3:FSSG         | EMC            | M29025 | OKINAWA            |     | 319    | - 1     | 4        | വ     | -           |
|                     | 3:FSSG         | MTM            | M29026 | OKINAWA            |     | 512    | 9       | 4        | ဖ     | 14          |
|                     | 3:FSSG         | ORDCO          | M29027 | OKINAWA            |     | 747    | 5.3     | 4        | 9     | 17          |
|                     | 3:FSSG         | GSM            | M29028 | OKINAWA            |     | 1028   | •       | Ŋ        | ^     | 10          |
|                     | 3:FSSG         | 3 SUPPORT BN   | M29040 | OKINAWA            |     | 4850   | •       | 4        | 9     | 13          |

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| Record type                    | MSC        | Unit            | FUC    | Location | Number | Number Average | 20% | 75% | 95% |
|--------------------------------|------------|-----------------|--------|----------|--------|----------------|-----|-----|-----|
|                                |            |                 |        |          |        |                |     |     |     |
| OST by MSC UAC UNIT LOC 3:FSSG | 3:FSSG     | 9 ESB           | M29100 | OKINAWA  | 2078   | 7.8            | 5   | 9   | 15  |
|                                | 3:FSSG     | CSSD 76         | M69008 | OKINAWA  | 121    | 25.6           | 22  | 30  | 68  |
|                                | 3:FSSG     | CSSG 3          | M69009 | KANEOHE  | 1063   | 15.1           | 12  | 15  | 50  |
|                                | 3:FSSG     | CSSG 3 (ISS MNT | MMK109 | KANEOHE  | 661    | 7.9            | 7   | 10  | 19  |
|                                | 3:FSSG     | MSU             | MMR115 | OKINAWA  | 135    | 16.7           | 7   | -   | 73  |
|                                | 3:FSSG     | CSSG 3 (RIP)    | MSAG20 | KANEOHE  | 761    | 4.7            | က   | 5   | -   |
|                                | 3:FSSG     | MNT FLT         | MSAG40 | OKINAWA  | 2641   | 2.2            | -   | ဗ   | 7   |
|                                | 3:MDIV     | HQ BN 3 MARDIV  | M13001 | OKINAWA  | 2442   | 5.3            | ည   | 9   | 6   |
|                                | 3:MDIV     | HQ 3 MAR        | M13101 | KANEOHE  | 1332   | 11.2           | 6   | =   | 35  |
|                                | 3:MDIV     | 1/3             | M13120 | KANEOHE  | 7.04   | 14.6           | 8   | 13  | 62  |
|                                | 3:MDIV     | 3/3             | M13130 | KANEOHE  | 1286   | 12.5           | 7   | 14  | 41  |
|                                | 3:MDIV     | 3/4             | M13170 | OKINAWA  | 1015   | 7.7            | 9   | 10  | 19  |
|                                | 3:MDIV     | HQ 4 MAR        | M13201 | OKINAWA  | 631    | 7.9            | 4   | ∞   | 24  |
|                                | 3:MDIV     | 3/8             | M13220 | OKINAWA  | 1983   | 8.5            | 7   | ဝ   | 28  |
|                                | 3:MDIV     | HQ BT 12 MAR    | M13301 | OKINAWA  | 318    | 6.5            | 9   | 9   | 18  |
|                                | 3:MDIV     | 1/12            | M13310 | KANEOHE  | 066    | 13.4           | 7   | 12  | 50  |
|                                | 3:MDIV     | 3/12            | M13330 | OKINAWA  | 1516   | 6.3            | ဖ   | 7   | 13  |
|                                | 3:MDIV     | 1 RADIO         | M21580 | KANEOHE  | 606    | 15.7           | 15  | 20  | 33  |
|                                | 3:MDIV     | 7 COMM          | M21635 | OKINAWA  | 2202   | _              | 11  | 19  | 43  |
|                                | 3:MDIV     | CAB             | M21800 | OKINAWA  | 2282   | 8.5            | 9   | ω   | 15  |
|                                | 3:MDIV     | 2/3             | MMJ131 | OKINAWA  | 1366   | 7.6            | 9   | 8   | 15  |
|                                | 3:MDIV     | SUB UNIT 1      | MMR135 | OKINAWA  | 213    | 37.3           | 27  | 46  | 109 |
|                                | з:МЕО      | 31 MEU COMM     | M20175 | OKINAWA  | 110    | 33.3           | 5   | 9   | 215 |
|                                | 3:MEU      | MSSG 31         | M29048 | OKINAWA  | 280    | 20.3           | 13  | 24  | 74  |
|                                | 3:MEU      | 31 MEU BLT 3/5  | MMJ132 | OKINAWA  | 778    | 18             | 10  | 21  | 69  |
|                                | 3:OTHER    | H&S BN III MEF  | M20380 | OKINAWA  | 949    | 9.3            | 4   | 9   | 38  |
|                                | MCB_BUTLER | MCB BUTLER      | M29049 | OKINAWA  | 202    | 16.9           | 15  | 18  | 33  |

### APPENDIX C. ORDER AND SHIP TIME FROM WHOLESALE SUPPLY

### DATA SELECTION

Data for the USMC wholesale OST report come from the Logistics Response Time database, under the control of the Defense Logistics Agency (DLA) and maintained by the Defense Automated Addressing System Center (DAASC) at Dayton, OH. The LRT includes requisition histories for all the Services for most items they requisition. The database is evolving (and the coverage changed over the course of data collection) as it seeks to include more and more of the order and ship process. The baseline year measurements include all Marine Corps requisition history data sent to RAND from DAASC for requisitions closing with a D6S in CY 1996. However, there are several things to keep in mind. Very few LRT data were available before April 1996, and "normal" numbers of cases only started entering the database in June 1996. Furthermore, until February 1997, only items managed by DLA and the Navy were included in the database (in 1997, coverage extended to all items except those managed by the Air Force). Thus, the "1996" database isn't precisely a year's worth of data; however, it is the best source of data available. We will continue to refer to the baseline "year" of 1996 as a kind of shorthand. The other thing to note is that not all Marine requisitions are included (beyond the issue of DLA and Navy managed items). Only ground force and other nonaviation Marine requisitions are included (i.e., those documents beginning with "M" as opposed to "R" and "V" for Marine air). Logistics for Marine aviation is a separate process, supported and managed by the Navy; it lies outside the scope of this project.

In creating the baseline report, the following conditions were applied:

- Requisitions closed out with D6S date in CY 1996
- Non-back-ordered issues from DLA supply depots
   (corp\_fill\_type = A) for overall OSTs and for the ICP
   processing segment; otherwise, all issues are included

• FMF ground customers only

### REPORT LOGIC

This report also has a simple logic. Order and ship times are calculated as end-to-end measures defined as the document date to the D6S date (extracted from the document number and representing the ATLASS draft date). Internal segments of the O&S process are calculated similarly, i.e.:

- Document date to DAAS establish date: time to move the requisition off the base
- DAAS establish date to MRO date: ICP processing time for non-back-ordered requisitions
- MRO date to depot ship date: depot processing time
- Depot ship date to D6S date: transit and receipt take-up time

### REPORT STRUCTURE

The following baseline year OST report has two major parts. The first part reports overall OSTs; the second part provides finer detail, reporting segment times for those segments the Marine Corps has most direct influence over—moving the requisition off the base and transit/receipt take-up time. As in the previous reports, we follow a descending hierarchy:

### Overall OSTs:

- overall FMF
- by MEF
- by MEF and MSC
- by MEF, MSC, and RUC/unit

### Segment times:

Docdate to DAAS establish by

- overall FMF
- MEF
- MEF and MSC
- MEF, MSC, and RUC/unit

Depot ship date to D6S date by:

- overall FMF
- MEF
- MEF and MSC
- MEF, MSC, and RUC/unit.

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|   |        | USMC W  | HOLESA | USMC WHOLESALE ORDER AND SHIP TIMECALENDAR YEAR 1996 | P TIME-CALE | NDAR Y  | <b>EAR 19</b> | 96   |       |
|---|--------|---------|--------|--|-------------|---------|---------------|------|-------|
|   |        |         |        |  |             |         |               |      |       |
| Label                                   | ₩<br>W | MBC     | ALC    | Unit   | Number      | Average | %09           | %52  | %26   |
| USMC overall OST                        |        |         |        |  | 130102      | 318     | 2.1           | 41   | 84    |
|   |        |         |        |  |             |         | !             |      | ,     |
| OST by MEF                              | 1~MEF  |         |        |  | 5761        | 5 21.5  | 16            | 23   | 57    |
|   | 2~MEF  |         |        |  | 28550       | 0 22.3  | 18            | 24   | 51    |
|   | 3~MEF  |         |        |  | 25053       |         | 55            | 69   | 104   |
|   | 4~MEF  |         |        |  | 18884       | 4 44.5  | 34            | 54   | 113   |
|   |        |         |        |  |             |         |               |      |       |
| OST by MEF MSC                          | 1~MEF  | 1:FSSG  |        |  | 42927       | 7 19.1  | 15            | 21   | 45    |
|   | 1~MEF  | 1:MDIV  |        |  | 8705        | 5 28.9  | 21            | 31   | 73    |
|   | 1∼MEF  | 1:MEU   |        |  | 892         | 2 43.4  | 31            | 65   | 113   |
|   | 1~MEF  | 1:SRIG  |        |  | 126         | 6 33.4  | 28            | 42   | 68    |
|   | 1~MEF  | 3:MAW   |        |  | 4965        | 5 25.6  | 21            | 28   | 09    |
|   | 2~MEF  | 2:FSSG  |        |  | 23434       | 4 20.9  | 17            | 22   | 42    |
| 9 9 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 2~MEF  | 2:MAW   |        |  | 1692        |         | 18            | 28   | 67    |
|   | 2~MEF  | 2:MDIV  |        |  | 3041        |         | 21            | 31   | 26    |
|   | 2~MEF  | 2:MEU   |        |  | 354         | 4 35.3  | 23            | 39   | 107   |
|   | 3~MEF  | 1:MAW   |        |  | 2117        | 7 67.8  |               | 86   | 115   |
|   | 3~MEF  | 3:FSSG  |        |  | 19613       | 3 54    | 54            | 68   | 91    |
|   | 3~MEF  | 3:MDIV  |        |  | 2805        | 5 67.1  | 63            | 83   | 141   |
|   | 3~MEF  | 3:MEU   |        |  | 240         | 0 56.3  | 49            | 69.5 | 141.5 |
|   | 3~MEF  | 3:OTHER |        |  | 278         | 8 70.3  | 99            | 85   | 162   |
|   | 4~MEF  | 4:FSSG  |        |  | 5083        | 3 50.8  | 37            | 62   | 133   |
|   | 4~MEF  | 4:MAW   |        |  | 2625        | 5 42.7  | 28            | 46   | 87    |
|   | 4~MEF  | 4:MDIV  |        |  | 11176       | 6 42.1  |               | 53   | 107   |
|   |        |         |        |  |             |         |               |      |       |
| OST by MEF MSC DODAAC UNIT 1~MEF        | 1~MEF  | 1:FSSG  | M21300 | 7 ESB  | 543         | 3 17.5  | 16            | 21   | 31    |
|   | 1~MEF  | 1:FSSG  | M28280 | 7 MOTORS   | 642         | 2 22.2  | 18            | 23   | 56    |
|   | 1~MEF  | 1:FSSG  | M28301 | H&S BN   | 345         |         | 18            | 24   | 48    |
|   | 1~MEF  | 1:FSSG  | M28321 | 1 MNT  | 220         | 0 20.2  | 18.5          | 21   | 36    |

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| Label                            | MEF   | MSC    | RUC    | Unit            | Number |      | Average | 20%  | 75% | 95%   |
|----------------------------------|-------|--------|--------|-----------------|--------|------|---------|------|-----|-------|
|                                  |       |        |        |                 |        |      |         |      |     |       |
| OST by MEF MSC DODAAC UNIT 1~MEF | 1~MEF | 1:FSSG | M28331 | MSU             |        | 968  | 18      | 14   | 19  | 49    |
|                                  | 1~MEF | 1:FSSG | M28332 | CSSD-14 IX      |        | 259  | 19.6    | 17   | 20  | 41    |
|                                  | 1~MEF | 1:FSSG | M28339 | CSSG 1 IX       | 1      | 780  | 16      | 14   | 18  | 33.5  |
|                                  | 1~MEF | 1:FSSG | M28340 | MSU             | 1      | 1805 | 17.6    | 14   | 20  | 42    |
|                                  | 1~MEF | 1:FSSG | M28341 | SHOP STORES IP2 | 7      | 7607 | 12.8    | 10   | 14  | 29    |
|                                  | 1~MEF | 1:FSSG | M28349 | CSSD 12         |        | 346  | 27.7    | 26   | 35  | 50    |
|                                  | 1~MEF | 1:FSSG | M28357 | CSSD 16 (MIP)   |        | 318  | 24.6    | 20   | 27  | 64    |
|                                  | 1~MEF | 1:FSSG | M28370 | 1 LSB           |        | 536  | 24.7    | 18   | 29  | 68    |
|                                  | 1~MEF | 1:FSSG | M97111 | MEDLOG          |        | 118  | 83.2    | 47.5 | 91  | 333   |
|                                  | 1~MEF | 1:FSSG | MMC100 | GEN ACCT        | 27     | 113  | 19.9    | 16   | 22  | 47    |
|                                  | 1~MEF | 1:FSSG | MMFAG8 | MNT FLOAT       |        | 153  | 21.7    | 13   | 20  | 90    |
|                                  | 1~MEF | 1:FSSG | MMT100 | GEN ACCT MCAGCC |        | 450  | 35.3    | 20   | 49  | 92    |
|                                  | 1~MEF | 1:MDIV | M11001 | HQ BN 1 MARDIV  |        | 269  | 28.8    | 21   | 34  | 64    |
|                                  | 1~MEF | 1:MDIV | M11104 | HQ CO 1 MAR     |        | 09   | 43      | 21   | 37  | 123.5 |
|                                  | 1~MEF | 1:MDIV | M11110 | 3/5             |        | 186  | 21.7    | 18   | 24  | 42    |
|                                  | 1~MEF | 1:MDIV | M11120 | 1/1             |        | 26   | 62.6    | 42.5 | 80  | 223   |
|                                  | 1~MEF | 1:MDIV | M11130 | 2/1 DEPL        |        | 150  | 27.2    | 26   | 28  | 53    |
|                                  | 1~MEF | 1:MDIV | M11140 | 1/4             |        | 132  | 09      | 37   | 80  | 210   |
|                                  | 1~MEF | 1:MDIV | M11180 | 2/4             |        | 104  | 29.5    | 22   | 28  | 7.0   |
|                                  | 1~MEF | 1:MDIV | M11204 | HQ CO 7 MAR     |        | 200  | 30.2    | 23   | 35  | 73    |
|                                  | 1~MEF | 1:MDIV | M11210 | 3/4             |        | 231  | 33.3    | 24   | 31  | 106   |
|                                  | 1~MEF | 1:MDIV | M11303 | HQ BT 11 MAR    |        | 232  | 43.7    | 28   | 45  | 148   |
|                                  | 1~MEF | 1:MDIV | M11310 | 1/11            |        | =    | 24.6    | 19   | 25  | 92    |
|                                  | 1~MEF | 1:MDIV | M11320 | 2/11            |        | 282  | 31.4    | 22   | 31  | 83    |
|                                  | 1~MEF | 1:MDIV | M11330 | 3/11            |        | 110  | 30.1    | 27   | 36  | 57    |
|                                  | 1~MEF | 1:MDIV | M11340 | 5/11            |        | 54   | 32      | 24.5 | 33  | 72    |
|                                  | 1~MEF | 1:MDIV | M11400 | 1 CEB           |        | 408  | 23.3    | 19   | 26  | 59    |
|                                  | 1~MEF | 1:MDIV | M13160 | 2/7             |        | 110  | 69.8    | 40   | 99  | 188   |
|                                  | 1~MEF | 1:MDIV | M20450 | 1 LAR           |        | 520  | 28.6    | 22   | 30  | 86    |
|                                  | 1~MEF | 1:MDIV | M20470 | 3 LAR           |        | 754  | 23.7    | 21   | 27  | 54    |
|                                  | 1~MEF | 1:MDIV | M21410 | 1 TANKS         | -      | 1142 | 29.6    | 23   | 36  | 58    |
|                                  |       |        |        |                 |        |      |         |      |     | 1     |

| Label                      | MEF   | MSC    | RUC    | Unit            | Number   | $\overline{}$ | Average | 20%  | 75%  | 92% |
|----------------------------|-------|--------|--------|-----------------|----------|---------------|---------|------|------|-----|
|                            |       |        |        |                 |          |               |         |      |      |     |
| OST by MEF MSC DODAAC UNIT | 1~MEF | 1:MDIV | M21670 | 9 COMM          | 4        | 471           | 33.5    | 26   | 38   | 87  |
|                            | 1~MEF | 1:MDIV | M21820 | 3 AABN SUP      | 4        | 458           | 35.9    | 30.5 | 39   | 86  |
|                            | 1~MEF | 1:MDIV | M21825 | 3 AABN D CO     | _        | 198           | 43.9    | 33   | 50   | 153 |
|                            | 1~MEF | 1:MDIV | M28350 | 1 FORCE RECON   |          | 61            | 28.8    | 19   | 24   | 93  |
|                            | 1~MEF | 1:MDIV | M33710 | WPN FLD TRNG BN | 1        | 176           | 26.2    | 25   | 30   | 40  |
|                            | 1~MEF | 1:MDIV | M35014 | EAP             | 2041     |               | 19.4    | 15   | 21   | 41  |
|                            | 1~MEF | 1:MDIV | M92280 | LAV TEST BR     |          | 89            | 25      | 17   | 25   | 86  |
|                            | 1~MEF | 1:MEU  | M20195 | MSSG 11 ORG     | 1        | 93            | 27.6    | 22   | 30   | 67  |
|                            | 1~MEF | 1:MEU  | M20196 | MSSG 15 ORG     | 1        | 165           | 28.7    | 19   | 22   | 7.5 |
|                            | 1~MEF | 1:MEU  | M20310 | 15 MEU          |          | 65 ;          | 25.5    | 18   | 39   | 57  |
|                            | 1~MEF | 1:MEU  | M28389 | MSSG 11 IX      | 1        | 06            | 58.6    | 65   | 67   | 67  |
|                            | 1~MEF | 1:MEU  | M28391 | MSSG 13 ORG     | 1        | 186           | 45.8    | 32   | 22   | 140 |
|                            | 1~MEF | 1:MEU  | M28400 | MSSG 13 IX      |          |               | 84.9    | 7.3  | 97   | 175 |
|                            | 1~MEF | 1:SRIG | M20371 | 1 SRIG          | 1        | 126           | 33.4    | 28   | 42   | 68  |
|                            | 1~MEF | 3:MAW  | M00307 | MWCS 38         | 1        | 148           | 35.9    | 27   | 44   | 84  |
|                            | 1~MEF | 3:MAW  | M00371 | MWSS 371        | 5        | 500           | 23.3    | 21   | 23   | 37  |
|                            | 1~MEF | 3:MAW  | M00372 | MWSS 372        | 2        | 204           | 31.2    | 25   | 33.5 | 76  |
|                            | 1~MEF | 3:MAW  | M00373 | MWSS 373        | 3        | 314           | 28.2    | 22   | 33   | 75  |
|                            | 1~MEF | 3:MAW  | M00374 | MWSS 374        | 3        | 391           | 34.9    | 29   | 43   | 84  |
|                            | 1~MEF | 3:MAW  | M00376 | AGSE            | 4        | 420           | 25.7    | 21   | 27   | 57  |
|                            | 1~MEF | 3:MAW  | M00840 | MACS 1          | 2        | 249           | 23.1    | 14   | 25   | 56  |
|                            | 1~MEF | 3:MAW  | M00880 | MACS 7          | 2        | 299           | 20.5    | 18   | 23   | 36  |
|                            | 1~MEF | 3:MAW  | M22960 | 1 LAAM BN       | 7        | 733           | 19.9    | 17   | 22   | 31  |
|                            | 1~MEF | 3:MAW  | M35100 | MCAGCC          | 15       | 587           | 25.2    | 21   | 27   | 57  |
|                            | 2~MEF | 2:FSSG | M12020 | 2 MED           |          | 69            | 29.5    | 21   | 40   | 99  |
|                            | 2~MEF | 2:FSSG | M21310 | 8 ESB           | 13       | 337           | 26.7    | 20   | 26   | 64  |
|                            | 2~MEF | 2:FSSG | M27010 | 8 MOTORS        | 3        | 354           | 35      | 13   | 21   | 77  |
|                            | 2~MEF | 2:FSSG | M27121 | 2 MNT           | <b>T</b> | 154           | 39.7    | 31.5 | 47   | 119 |
|                            | 2~MEF | 2:FSSG | M27139 | CSSD 21         | <b>T</b> | 164           | 20.6    | 16   | 20.5 | 64  |
|                            | 2~MEF | 2:FSSG | M93135 | CTEP            |          |               | 39.7    | 27   | 41   | 112 |
|                            | 2~MEF | 2:FSSG | MMFAF5 | GEN ACCT        | -        | 107           | 32.1    | 15   | 22   | 143 |

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| Label                            | MEF   | MSC    | RUC    | Unit           | Number | Average | 20%  | 75%  | 95% |
|----------------------------------|-------|--------|--------|----------------|--------|---------|------|------|-----|
|                                  |       |        |        |                |        |         |      |      |     |
| OST by MEF MSC DODAAC UNIT 2~MEF | 2~MEF | 2:FSSG | MML100 | SMU            | 13064  | 20.9    | 19   | 24   | 37  |
|                                  | 2~MEF | 2:FSSG | MML205 | ISSC           | 8047   | 17.4    | 14   | 21   | 38  |
|                                  | 2~MEF | 2:MAW  | M00146 | WEATHER SVC    | 88     | 14.8    | 12   | 15   | 33  |
|                                  | 2~MEF | 2:MAW  | M00207 | MWCS 28        | 269    | 29.3    | 22   | 39   | 65  |
|                                  | 2~MEF | 2:MAW  | M00271 | MWSS 271       | 368    | 29.5    | 16   | 28   | 104 |
|                                  | 2~MEF | 2:MAW  | M00274 | MWSS 274       | 390    | 20      | 17   | 22   | 43  |
|                                  | 2~MEF | 2:MAW  | M00850 | MACS 2         | 168    | 32.9    | 21   | 33   | 119 |
|                                  | 2~MEF | 2:MAW  | M00870 | MACS 6         | 221    | 27.6    | 14   | 19   | 43  |
|                                  | 2~MEF | 2:MDIV | M12001 | HQ BN 2 MARDIV | 114    | 27.4    | 21   | 29   | 72  |
|                                  | 2~MEF | 2:MDIV | M12210 | 3/8            | 79     | 24.8    | 20   | 26   | 77  |
|                                  | 2~MEF | 2:MDIV | M12220 | 1/2            | 57     | 21.9    | 17   | 27   | 36  |
|                                  | 2~MEF | 2:MDIV | M12310 | 1/10           | 174    | 20.3    | 17.5 | 25   | 36  |
|                                  | 2~MEF | 2:MDIV | M12400 | 2 CEB          | 637    | 28.1    | 20   | 28   | 84  |
|                                  | 2~MEF | 2:MDIV | M20460 | 2 LAI          | 743    | 29.1    | 22   | 35   | 65  |
| :                                | 2~MEF | 2:MDIV | M21590 | 2 RADIO        | 9.2    | 23.9    | 21.5 | 27.5 | 61  |
|                                  | 2~MEF | 2:MDIV | M21640 | 8 COMM         | 212    | 25.3    | 18.5 | 28.5 | 61  |
|                                  | 2~MEF | 2:MDIV | M21810 | 2 AABN         | 301    | 33.2    | 21   | 30   | 111 |
|                                  | 2~MEF | 2:MDIV | M28351 | 2 FORCE RECON  | 192    | 20.2    | 17   | 23   | 34  |
|                                  | 2~MEF | 2:MDIV | M93177 | TRNG SPT DIV   | 144    | 31.3    | 21   | 37   | 69  |
|                                  | 2~MEF | 2:MEU  | M20197 | MSSG 22        | 303    | 33      | 21   | 34   | 107 |
|                                  | 3~MEF | 1:MAW  | M00107 | MWCS 18        | 235    | 75.8    | 72   | 87   | 117 |
|                                  | 3~MEF | 1:MAW  | M00171 | MWSS 171       | 387    | 54.5    | 55   | 68   | 89  |
|                                  | 3~MEF | 1:MAW  | M00172 | MWSS 172       | 255    | 62.5    | 61   | 84   | 127 |
|                                  | 3~MEF | 1:MAW  | M00910 | 1 STINGER      | 62     | 57.2    | 50   | 06   | 117 |
|                                  | 3~MEF | 1:MAW  | M00979 | MACS 4         | 277    | 69.5    | 67   | 92   | 119 |
|                                  | 3~MEF | 1:MAW  | M62613 | MCAS IWAKUNI   | 729    | 92      | 81   | 92   | 113 |
|                                  | 3~MEF | 1:MAW  | M63026 | MCAS FUTENMA   | 86     | 52.1    | 54   | 7.0  | 85  |
|                                  | 3~MEF | 3:FSSG | M29001 | H&S BN         | 91     | 66.4    | 67   | 81   | 128 |
|                                  | 3~MEF | 3:FSSG | M29021 | 3 MNT          | 259    | 61.7    | 63   | 97   | 122 |
|                                  | 3~MEF | 3:FSSG | M29024 | ELMACO         | 682    | 54      | 54.5 | 72   | 105 |
|                                  | 3~MEF | 3:FSSG | M29025 | EMC            | 670    | 24      | 17   | 22   | 7.0 |

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| Label                            | MEF   | MSC     | RUC    | Unit            | Nun | nber / | Number Average | 20%  | 75%  | 95%   |
|----------------------------------|-------|---------|--------|-----------------|-----|--------|----------------|------|------|-------|
|                                  |       |         |        |                 |     |        |                |      |      |       |
| OST by MEF MSC DODAAC UNIT 3~MEF | 3~MEF | 3:FSSG  | M29026 | MTM             |     | 56     | 71.1           | 68.5 | 86.5 | 147   |
|                                  | 3~MEF | 3:FSSG  | M29028 | GSM             |     | 1389   | 40.4           | 33   | 57   | 83    |
|                                  | 3~MEF | 3:FSSG  | M29040 | 3 SUPPORT BN    |     | 329    | 60.8           | 61   | 16   | 121   |
|                                  | 3~MEF | 3:FSSG  | M29100 | 6 ESB           |     | 459    | 57.2           | 61   | 7.4  | 105   |
|                                  | 3~MEF | 3:FSSG  | M69009 | c esc           |     | 807    | 54.1           | 44   | 72   | 121   |
|                                  | 3~MEF | 3:FSSG  | M97115 | 3 SUP BN        |     | 216    | 51.2           | 42   | 74   | 114   |
|                                  | 3~MEF | 3:FSSG  | MMFAG4 | MNT FLT         |     | 55     | 59.1           | 61   | 7.5  | 91    |
|                                  | 3~MEF | 3:FSSG  | MMK100 | GEN ACCT HI     | }   | 5162   | 47.3           | 47   | 52   | 77    |
|                                  | 3~MEF | 3:FSSG  | MMK109 | CSSG 3 (ISS MNT |     | 848    | 28.7           | 21   | 37   | 74    |
|                                  | 3~MEF | 3:FSSG  | MMR100 | 3 SUP BN        | 3   | 8400   | 63.9           | 61   | 72   | 89    |
|                                  | 3~MEF | 3:MDIV  | M13001 | HQ BN 3 MARDIV  |     | 275    | 56.7           | 59   | 73   | 98    |
|                                  | 3~MEF | 3:MDIV  | M13101 | HQ 3 MAR        |     | 284    | 56.9           | 52.5 | 71   | 105   |
|                                  | 3~MEF | 3:MDIV  | M13120 | 2/3             |     | 82     | 65.3           | 62   | 74   | 148   |
|                                  | 3~MEF | 3:MDIV  | M13130 | 8/8             |     | 353    | 73.8           | 59   | 66   | 177   |
|                                  | 3~MEF | 3:MDIV  | M13220 | 3/2             |     | 181    | 59.5           | 65   | 68   | 90    |
|                                  | 3~MEF | 3:MDIV  | M13301 | HQ BT 12 MAR    |     | 139    | 72.8           | 74   | 97   | 127   |
|                                  | 3~MEF | 3:MDIV  | M13310 | 1/12            |     | 161    | 65.3           | 43   | 98   | 143   |
|                                  | 3~MEF | 3:MDIV  | M13330 | 3/12            |     | 140    | 9.92           | 73   | 92   | 121.5 |
|                                  | 3~MEF | 3:MDIV  | M21580 | 1 RADIO         |     | 299    | 42.6           | 37   | 52   | 85    |
|                                  | 3~MEF | 3:MDIV  | M21635 | 7 COMM          |     | 446    | 74.6           | 67.5 | 88   | 189   |
|                                  | 3~MEF | 3:MDIV  | M21800 | CAB             |     | 260    | 79.4           | 75   | 107  | 146   |
|                                  | 3~MEF | 3:MDIV  | MMR135 | SUB UNIT 1      |     | 111    | 90.7           | 84   | 140  | 163   |
|                                  | 3~MEF | 3:MEU   | M29048 | MSSG 31         |     | 155    | 56.1           | 44   | 81   | 146   |
|                                  | 3~MEF | 3:MEU   | MMJ132 | 31 MEU BLT 3/5  |     | 61     | 52.8           | 56   | 63   | 103   |
|                                  | 3~MEF | 3:OTHER | M20380 | H&S BN III MEF  |     | 278    | 70.3           | 99   | 85   | 162   |
|                                  | 4~MEF | 4:FSSG  | M14021 | H&S 4 MED       |     | 163    | 47.9           | 45   | 73   | 84    |
|                                  | 4~MEF | 4:FSSG  | M14550 | 4 LOG SPT       |     | 520    | 112.7          | 108  | 148  | 249   |
|                                  | 4~MEF | 4:FSSG  | M22320 | 6 ESB           |     | 1988   | 37.2           | 33   | 46   | 92    |
|                                  | 4~MEF | 4:FSSG  | M28110 | H&S 6 MT        |     | 589    | 59.1           | 43   | 83   | 114   |
|                                  | 4~MEF | 4:FSSG  | M29051 | H&S BN          |     | 150    | 51.6           | 58   | 71   | 126   |
|                                  | 4~MEF | 4:FSSG  | M29060 | 4 SUP           |     | 198    | 69.2           | 51   | 74   | 154   |

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| Label                            | MEF   | MSC    | FLC    | Unit           | Number | Average | 20%  | 75%  | 95% |
|----------------------------------|-------|--------|--------|----------------|--------|---------|------|------|-----|
|                                  |       |        |        |                |        |         |      |      |     |
| OST by MEF MSC DODAAC UNIT 4~MEF | 4~MEF | 4:FSSG | M29070 | 4 MNT          | 1397   | 41.6    | 31   | 54   | 87  |
|                                  | 4~MEF | 4:MAW  | M00407 | MACG 48        | 328    | 54.8    | 46   | 50   | 117 |
|                                  | 4~MEF | 4:MAW  | M00409 | MWCS 48 DET B  | 149    | 57.4    | 46   | 69   | 123 |
|                                  | 4~MEF | 4:MAW  | M00512 | MWSS 474       | 219    | 20.3    | 16   | 22   | 45  |
|                                  | 4∼MEF | 4:MAW  | M00526 | MWSS 472 DET A | 188    |         | 17   | 21.5 | 47  |
|                                  | 4~MEF | 4:MAW  | M00542 | MWSS 473 DET B | 169    | 32.7    | 28   | 47   | 63  |
|                                  | 4~MEF | 4:MAW  | M00983 | MASS 6 DET A   | 198    | 46.7    | 47   | 58   | 84  |
|                                  | 4~MEF | 4:MAW  | M01149 | MWSS 473       | 210    | 35.9    | 36   | 38   | 56  |
|                                  | 4~MEF | 4:MAW  | M01309 | MACS 24        | 211    | 25.7    | 23   | 31   | 44  |
|                                  | 4~MEF | 4:MAW  | M03042 | MAG 42 DET B   | 7.9    | 51      | 48   | 99   | 85  |
|                                  | 4~MEF | 4:MAW  | M04171 | 4 LAAM H&S DET | 192    | 23      | 17   | 27   | 45  |
|                                  | 4~MEF | 4:MAW  | M23971 | 4 LAAM H&S     | 367    | 28.7    | 25   | 29   | 63  |
|                                  | 4~MEF | 4:MDIV | M14003 | MP 4 MARDIV    | 113    | 26.4    | 24   | 24   | 44  |
|                                  | 4~MEF | 4:MDIV | M14030 | 4 LAR          | 1577   | 53.3    | 43   | 52   | 139 |
|                                  | 4~MEF | 4:MDIV | M14101 | HQ 23 MAR      | 208    | 59.9    | 68   | 69   | 87  |
|                                  | 4~MEF | 4:MDIV | M14110 | 1/23           | 393    | 56.4    | 42   | 67   | 157 |
|                                  | 4~MEF | 4:MDIV | M14130 | 3/23           | 384    | 53.6    | 45   | 63   | 120 |
|                                  | 4~MEF | 4:MDIV | M14151 | 24 MAR         | 302    | 44      | 37.5 | 22   | 94  |
|                                  | 4~MEF | 4:MDIV | M14170 | 2/24           | 436    | 32.3    | 26   | 32   | 72  |
|                                  | 4∼MEF | 4:MDIV | M14180 | 3/24           | 455    | 43.9    | 34   | 59   | 114 |
|                                  | 4~MEF | 4:MDIV | M14220 | 2/25           | 198    | 26      | 23   | 30   | 54  |
|                                  | 4~MEF | 4:MDIV | M14230 | 3/25           | 366    | 39.7    | 29   | 39   | 147 |
|                                  | 4~MEF | 4:MDIV | M14301 | HQ BT 14 MAR   | 84     | 22.3    | 18   | 24   | 99  |
|                                  | 4~MEF | 4:MDIV | M14330 | 3/14           | 319    | 35.7    | 37   | 44   | 83  |
|                                  | 4~MEF | 4:MDIV | M14340 | 4/14           | 251    | 61.2    | 58   | 74   | 83  |
|                                  | 4~MEF | 4:MDIV | M14400 | 4 CEB          | 623    | 29.3    | 26   | 37   | 53  |
|                                  | 4~MEF | 4:MDIV | M14600 | 1/14           | 686    | 39.4    | 33   | 48   | 77  |
|                                  | 4~MEF | 4:MDIV | M14640 | 5/14           | 487    | 37.2    | 27   | 39   | 97  |
|                                  | 4~MEF | 4:MDIV | M14653 | 4 TANK         | 264    | 25      | 21   | 30   | 50  |
|                                  | 4~MEF | 4:MDIV | M14700 | 4 RECON        | 197    | 42.2    | 27   | 35   | 208 |
|                                  | 4~MEF | 4:MDIV | M21400 | 9 TANK         | 804    | 38.2    | 31   | 53.5 | 82  |

USMC CY96 Wholesale OST Report

| Label | MEF   | OUR SEN |                        | Unit                  | 1 | Number | Number Average 50% 75% | 20% | 75% | 92% |
|-------|-------|---------|------------------------|-----------------------|---|--------|------------------------|-----|-----|-----|
|       |       |         |                        |                       |   |        |                        |     |     |     |
|       |       | 4:MDIV  | ADIV M21440 4 TANK     | 4 TANK                |   | 835    | 38.1                   | 33  | 44  | 106 |
|       | 4~MEF | 4:N     | M21628                 | ADIV M21628 4 ANGLICO |   | 139    | 25.8                   | 17  | 22  | 97  |
|       | 4~MEF | 4:MDIV  | MDIV   M21680   6 COMM | 6 COMM                |   | 753    | 36.3                   | 30  | 41  | 85  |
|       | 4~MEF | 4:N     | ADIV   M21830   4 AABN | 4 AABN                |   | 928    | 50.1                   | 41  | 63  | 117 |
|       | 4~MEF | 4:1     | ADIV M75240            | HQ COMM DET           |   | 171    | 171 27.7               | 20  | 36  | 52  |

USMC CY96 On-Base Processing Time Report (Wholesale Requisitions)

| <b>USMC WHOLESALE INSTALLATION</b>  |       | SSING T | ME (DOC                   | PROCESSING TIME (DOCUMENT DATE TO DAAS ESTABLISH DATE) | DAAS ES | TABLIS  | H DAT | (ii) |     |
|---|-------|---------|---------------------------|--|---------|---------|-------|------|-----|
|   |       | CALEN   | <b>CALENDAR YEAR 1996</b> | 3 1996   |         |         |       |      |     |
|   |       |         |                           |  |         |         |       |      |     |
| Label   | MEF   | MSC     | ELC.                      | Unit   | Number  | Average | 20%   | 75%  | 95% |
|   |       |         |                           |  |         |         |       |      |     |
| USMC overall DOCDT-ESTDT  |       |         |                           |  | 147559  | 6.8     | 4     | 9    | 21  |
|   |       |         |                           |  |         |         |       |      |     |
| DOCDT-ESTDT by MEF  | 1~MEF |         |                           |  | 64961   | 5.1     | 3     | 5    | 16  |
|   | 2~MEF |         |                           |  | 33360   | 5.1     | 3     | 5    | 6   |
|   | 3~MEF |         |                           |  | 28205   | 7.3     | 4     | 9    | 21  |
|   | 4~MEF |         |                           | ٠  | 21033   | 13.9    | 2     | 14   | 39  |
|   |       |         |                           |  |         |         |       |      |     |
| DOCDT-ESTDT by MEF MSC  | 1~MEF | 1:FSSG  |                           |  | 47889   | 4.4     | 2     | 4    | 16  |
|   | 1~MEF | 1:MDIV  |                           |  | 10112   | 7       | 2     | 7    | 17  |
|   | 1~MEF | 1:MEU   |                           |  | 1002    | 11.6    | 4     | 12   | 31  |
|   | 1~MEF | 1:SRIG  |                           |  | 138     | 6.9     | 5     | 8    | 20  |
|   | 1~MEF | 3:MAW   |                           |  | 5820    | 7       | 4     | 2    | 17  |
|   | 2~MEF | 2:FSSG  |                           |  | 27302   | 5.1     | 8     | 2    | 8   |
|   | 2~MEF | 2:MAW   |                           |  | 2012    | 5.3     | 3     | 4    | 6   |
|   | 2~MEF | 2:MDIV  |                           |  | 3597    | 5.1     | ε     | 5    | 13  |
|   | 2~MEF | 2:MEU   |                           |  | 407     | 8.7     | 4     | 7    | 68  |
|   | 3~MEF | 1:MAW   |                           |  | 2439    | 5.7     | 4     | 9    | 14  |
|   | 3~MEF | 3:FSSG  |                           |  | 22018   | 7.1     | 4     | 9    | 21  |
| A second | 3~MEF | 3:MDIV  |                           |  | 3136    | 9.6     | 9     | 6    | 29  |
|   | 3~MEF | 3:MEU   |                           |  | 284     | 10.4    | 2     | 13   | 28  |
|   | 3~MEF | 3:OTHER |                           |  | 328     | 7.9     | 4     | 6.5  | 20  |
|   | 4~MEF | 4:FSSG  |                           |  | 5660    | 16.7    | 6     | 18   | 48  |
|   | 4~MEF | 4:MAW   |                           |  | 2910    | 17.9    | 9     | 12   | 38  |
|   | 4~MEF | 4:MDIV  |                           |  | 12463   | 11.7    | 7     | 13   | 37  |
|   |       |         |                           |  |         |         |       |      |     |
| DOCDT-ESTDT by MEF MSC DODAAC UNIT  | T     | 1:FSSG  | M21300                    | 7 ESB  | 635     | 4.4     | 3     | 5    | 12  |
|   | 1~MEF | 1:FSSG  | M28280                    | 7 MOTORS   | 771     | 4.8     | 4     | 2    |     |
|   |       |         |                           |  |         |         |       |      |     |

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| Label                              | MEF   | MSC    | RUC    | Unit            | Number | Average | 20% | 75% | 95% |
|------------------------------------|-------|--------|--------|-----------------|--------|---------|-----|-----|-----|
|                                    |       |        |        |                 |        |         |     |     |     |
| DOCDT-ESTDT by MEF MSC DODAAC UNIT | 1~MEF | 1:FSSG | M28301 | H&S BN          | 435    | 5.1     | က   | 9   | 6   |
|                                    | 1~MEF | 1:FSSG | M28321 | 1 MNT           | 236    | 4.7     | က   | 9   | 15  |
|                                    | 1~MEF | 1:FSSG | M28331 | MSU             | 1059   | 5.2     | က   | 9   | 12  |
|                                    | 1~MEF | 1:FSSG | M28332 | CSSD-14 IX      | 291    | 6.9     | 5   | 12  | 15  |
|                                    | 1~MEF | 1:FSSG | M28339 | CSSG 1 IX       | 1976   | 4.8     | 4   | 9   | 12  |
|                                    | 1~MEF | 1:FSSG | M28340 | MSU             | 1940   | 3.9     | 3   | 5   | 6   |
|                                    | 1~MEF | 1:FSSG | M28341 | SHOP STORES IP2 | 7738   | 3.9     | 3   | 5   | 80  |
|                                    | 1~MEF | 1:FSSG | M28349 | CSSD 12         | 406    | 6.1     | 4   | 9   | 18  |
|                                    | 1~MEF | 1:FSSG | M28357 | CSSD 16 (MIP)   | 354    | 7.2     | 5   | 6   | 17  |
|                                    | 1~MEF | 1:FSSG | M28370 | 1 LSB           | 631    | 5.4     | 3   | 5   | 16  |
|                                    | 1~MEF | 1:FSSG | M97111 | Medlog          | 146    | 26.4    | 2   | 7   | 117 |
|                                    | 1~MEF | 1:FSSG | MMC100 | GEN ACCT        | 30254  | 3.9     | 2   | 4   | 16  |
|                                    | 1~MEF | 1:FSSG | MMC199 | TAP ACCT        | 51     | 47.1    | 53  | 53  | 64  |
|                                    | 1~MEF | 1:FSSG | MMFAG8 | MNT FLOAT       | 206    | 6.1     | 2   | 5   | 15  |
|                                    | 1~MEF | 1:FSSG | MMT100 | GEN ACCT MCAGCC | 512    | 14.2    | 4   | 5   | 58  |
|                                    | 1~MEF | 1:MDIV | M11001 | HQ BN 1 MARDIV  | 355    | 8.4     | 4   | 9   | 28  |
|                                    | 1~MEF | 1:MDIV | M11104 | HQ CO 1 MAR     | 84     | 10.3    | 9   | 10  | 36  |
|                                    | 1~MEF | 1:MDIV | M11110 | 3/5             | 209    | 4.6     | 4   | 5   | 10  |
|                                    | 1~MEF | 1:MDIV | M11120 | 1/1             | 22     | 16.8    | 9   | 16  | 35  |
|                                    | 1~MEF | 1:MDIV | M11130 | 2/1 DEPL        | 165    | 9       | 5   | 7   | 10  |
|                                    | 1~MEF | 1:MDIV | M11140 | 1/4             | 159    | 9.8     | 7   | 15  | 22  |
|                                    | 1~MEF | 1:MDIV | M11180 | 2/4             | 124    | 5.6     | 3   | 9   | 12  |
|                                    | 1~MEF | 1:MDIV | M11204 | HQ CO 7 MAR     | 256    | 8       | 2   | 6   | 24  |
|                                    | 1~MEF | 1:MDIV | M11210 | 3/4             | 273    | 7.9     | 9   | 7   | 16  |
|                                    | 1~MEF | 1:MDIV | M11303 | HQ BT 11 MAR    | 272    | 7.2     | 4   | 7   | 13  |
|                                    | 1~MEF | 1:MDIV | M11310 | 1/11            | 135    | 6.9     | 3   | 5   | 13  |
|                                    | 1~MEF | 1:MDIV | M11320 | 2/11            | 333    | 7.5     | 5   | 8   | 14  |
|                                    | 1~MEF | 1:MDIV | M11330 | 3/11            | 148    | 6.2     | 4   | 7   | 13  |
|                                    | 1~MEF | 1:MDIV | M11340 | 5/11            | 63     | 7.3     | 5   | 7   | 14  |
|                                    | 1~MEF | 1:MDIV | M11400 | 1 CEB           | 461    | 7.1     | 4   | 7   | 27  |
|                                    | 1~MEF | 1:MDIV | M13160 | 2/7             | 156    | 7.7     | 7   | 6   | 17  |

USMC CY96 On-Base Processing Time Report (Wholesale Requisitions)

| Label                              | MEF   | MSC    | FUC    | Unit            | Number | Average | 20% | 75% | 95% |
|------------------------------------|-------|--------|--------|-----------------|--------|---------|-----|-----|-----|
|                                    | 1     |        |        |                 |        | 1       |     |     |     |
| DOCDT-ESTDT by MEF MSC DODAAC UNIT | 1~MEF | 1:MDIV | M20450 | 1 LAR           | 577    |         | 9   | 7   | 13  |
|                                    | 1~MEF | 1:MDIV | M20470 | 3 LAR           | 836    |         | 4   | 9   | 15  |
|                                    | 1~MEF | 1:MDIV | M21410 | 1 TANKS         | 1304   | 7.7     | 5   | 8   | 16  |
|                                    | 1~MEF | 1:MDIV | M21670 | 9 COMM          | 561    | 5.1     | 4   | 5   | 17  |
|                                    | 1~MEF | 1:MDIV | M21820 | 3 AABN SUP      | 531    | 9.4     | 9   | 12  | 21  |
|                                    | 1~MEF | 1:MDIV | M21825 | 3 AABN D CO     | 241    | 11.4    | 7   | 11  | 22  |
|                                    | 1~MEF | 1:MDIV | M28350 | 1 FORCE RECON   | 8 8    | 5.9     | 5   | 5   | 10  |
|                                    | 1~MEF | 1:MDIV | M33710 | WPN FLD TRNG BN | 197    | 5.7     | 9   | 7   | 10  |
|                                    | 1~MEF | 1:MDIV | M35014 | EAP             | 2300   | 5.4     | 5   | 9   | 13  |
|                                    | 1~MEF | 1:MDIV | M92280 | LAV TEST BR     | 98     | 4.9     | 2   | 3   | 13  |
|                                    | 1~MEF | 1:MEU  | M20195 | MSSG 11 ORG     | 227    | 4.7     | 4   | 4   | 12  |
|                                    | 1~MEF | 1:MEU  | M20196 | MSSG 15 ORG     | 187    | 15.2    | 5   | 9   | 7   |
|                                    | 1~MEF | 1:MEU  | M20310 | 15 MEU          | 67     | 4       | 2   | 2   | 17  |
|                                    | 1~MEF | 1:MEU  | M28389 | MSSG 11 IX      | 200    | 8.5     | 13  | 13  | 14  |
|                                    | 1~MEF | 1:MEU  | M28391 | MSSG 13 ORG     | 202    | 11.2    | 5   | 19  | 3.1 |
|                                    | 1~MEF | 1:MEU  | M28400 | MSSG 13 IX      | 96     | 28.4    | 2.5 | 52  | 124 |
|                                    | 1~MEF | 1:SRIG | M20371 | 1 SRIG          | 138    | 6.9     | 5   | 8   | 20  |
|                                    | 1~MEF | 3:MAW  | M00307 | MWCS 38         | 177    |         | 9   | 8   | 11  |
|                                    | 1~MEF | 3:MAW  | M00371 | MWSS 371        | 579    | 4.1     | 3   | 5   | 6   |
|                                    | 1~MEF | 3:MAW  | M00372 | MWSS 372        | 256    | 7       | 4   | 8   | 22  |
|                                    | 1~MEF | 3:MAW  | M00373 | MWSS 373        | 386    | 7.7     | 7   | 6   | 19  |
|                                    | 1~MEF | 3:MAW  | M00374 | MWSS 374        | 471    | 9.5     | 9   | 8   | 40  |
|                                    | 1~MEF | 3:MAW  | M00376 | AGSE            | 516    | 12.3    | 5   | 12  | 23  |
|                                    | 1~MEF | 3:MAW  | M00840 | MACS 1          | 301    | 5.5     | 2   | 4   | 7   |
|                                    | 1~MEF | 3:MAW  | M00880 | MACS 7          | 329    | 5.1     | 5   | 9   | 11  |
|                                    | 1~MEF | 3:MAW  | M22960 | 1 LAAM BN       | 791    | 4.5     | 4   | 9   | 10  |
|                                    | 1~MEF | 3:MAW  | M35100 | MCAGCC          | 1864   | 7.1     | 5   | 7   | 20  |
|                                    | 2~MEF | 2:FSSG | M12020 | 2 MED           | 82     | 3.8     | 7   | 2   | 18  |
|                                    | 2~MEF | 2:FSSG | M21310 | 8 ESB           | 1578   | 5.9     | 3   | 9   | 6   |
|                                    | 2~MEF | 2:FSSG | M27010 | 8 MOTORS        | 412    | 17.4    | 3   | 5   | 33  |
|                                    | 2~MEF | 2:FSSG | M27121 | 2 MNT           | 218    | 7.6     | 2   | 9   | 23  |

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| DOCDT-ESTDT by MEF MSC DODAAC UNIT   | 2~MEF | 2:FSSG | M27139 | CSSD 21        | 189        | 2.5      | 2     | 4      | 5      |
|  | 2~MEF | 2:FSSG | M93135 | CTEP           | 83         | 16       | 7     | 15     | 33     |
|  | 2~MEF | 2:FSSG | MMFAF5 | GEN ACCT       | 134        | 11.9     | 2     | 5      | 130    |
|  | 2~MEF | 2:FSSG | MML100 | OWS            | 15239      | 4        | 2     | 4      | 7      |
|  | 2~MEF | 2:FSSG | MML205 | ISSC           | 9276       | 5.1      | 4     | 9      | 14     |
|  | 2~MEF | 2:MAW  | M00146 | WEATHER SVC    | 66         | 2.1      | 1     | 2      | ဗ      |
|  | 2~MEF | 2:MAW  | M00207 | MWCS 28        | 343        | 4.9      | 2     | 4      | 13     |
|  | 2~MEF | 2:MAW  | M00271 | MWSS 271       | 451        | 4.1      | 3     | 4      | 6      |
|  | 2~MEF | 2:MAW  | M00274 | MWSS 274       | 456        | 4.5      | 2     | 5      | 8      |
|  | 2~MEF | 2:MAW  | M00850 | MACS 2         | 199        | 3.8      | 3     | 5      | 7      |
|  | 2~MEF | 2:MAW  | M00870 | MACS 6         | 242        | 11.6     | 2     | 3      | 5      |
|  | 2~MEF | 2:MDIV | M12001 | HQ BN 2 MARDIV | 137        | 6.4      | 4     | 5      | 20     |
|  | 2~MEF | 2:MDIV | M12210 | 3/8            | 66         | 2.9      | 4     | 7      | 32     |
|  | 2~MEF | 2:MDIV | M12220 | 1/2            | 65         | 5.3      | 2     | 4      | 7      |
|  | 2~MEF | 2:MDIV | M12310 | 1/10           | 196        | 4.6      | 3     | 5      | 6      |
|  | 2~MEF | 2:MDIV | M12400 | 2 CEB          | 787        | 4.8      | 4     | 5      | 7      |
|  | 2~MEF | 2:MDIV | M20460 | 2 LAI          | 908        | 5.2      | 3     | 9      | 12     |
|  | 2~MEF | 2:MDIV | M21590 | 2 RADIO        | 89         | 2.6      | 2     | 3      | 7      |
|  | 2~MEF | 2:MDIV | M21640 | 8 COMM         | 258        | 3.3      | 2     | 4      | 8      |
|  | 2~MEF | 2:MDIV | M21810 | 2 AABN         | 357        | 5.2      | 4     | 9      | 15     |
|  | 2~MEF | 2:MDIV | M28351 | 2 FORCE RECON  | 238        | 3.9      | 2     | 4      | 14     |
|  | 2~MEF | 2:MDIV | M93177 | TRNG SPT DIV   | 177        | 6.2      | 4     | 9      | 25     |
|  | 2~MEF | 2:MEU  | M20197 | MSSG 22        | 352        | 9.3      | 4     | 7      | 68     |
|  | 3~MEF | 1:MAW  | M00107 | MWCS 18        | 275        | 6.8      | 4     | 6      | 19     |
|  | 3~MEF | 1:MAW  | M00171 | MWSS 171       | 459        | 9.9      | 4     | 7      | 15     |
| The state of the s | 3~MEF | 1:MAW  | M00172 | MWSS 172       | 292        | 6.7      | 5     | 8      | 14     |
|  | 3~MEF | 1:MAW  | M00910 | 1 STINGER      | 72         | 3.8      | 4.5   | 5      | 9      |
|  | 3~MEF | 1:MAW  | M00979 | MACS 4         | 309        | 5.5      | 4     | 7      | 13     |
|  | 3~MEF | 1:MAW  | M62613 | MCAS IWAKUNI   | 846        | 4.3      | 4     | 9      | 6      |
|  | 3~MEF | 1:MAW  | M63026 | MCAS FUTENMA   | 94         | 4.3      | 4     | 2      | 10     |
|  | 3~MEF | 3:FSSG | M29001 | H&S BN         | 105        | 8.5      | 4     | 14     | 20     |
|  |       |        |        |                |            |          |       |        |        |

USMC CY96 On-Base Processing Time Report (Wholesale Requisitions)

| Label                              | ₩     | VSV<br>VSC | RC     | Unit            | Number | Average | 50% | 75% | 95% |
|------------------------------------|-------|------------|--------|-----------------|--------|---------|-----|-----|-----|
|                                    |       |            |        |                 |        | 6       |     |     |     |
| DOCDT-ESTDT by MEF MSC DODAAC UNIT | 3~MEF | 3:FSSG     | M29021 | 3 MNT           | 286    | 5.3     | 4   | 9   | 19  |
|                                    | 3~MEF | 3:FSSG     | M29024 | ELMACO          | 740    | 5.6     | 4   | 9   | 15  |
| -                                  | 3~MEF | 3:FSSG     | M29025 | EMC             | 199    | 4.9     | 4   | 9   | 13  |
| -                                  | 3~MEF | 3:FSSG     | M29026 | MTM             | 64     | 8.3     | 4   | 14  | 28  |
|                                    | 3~MEF | 3:FSSG     | M29028 | GSM             | 1611   | 2       | 4   | 6   | 20  |
|                                    | 3~MEF | 3:FSSG     | M29040 | 3 SUPPORT BN    | 349    | 8.9     | 4   | 7   | 25  |
|                                    | 3~MEF | 3:FSSG     | M29100 | 9 ESB           | 518    | 7.1     | ည   | 7   | 22  |
|                                    | 3~MEF | 3:FSSG     | 60069W | CSSG 3          | 890    | 20.8    | 7   | 20  | 83  |
|                                    | 3~MEF | 3:FSSG     | M97115 | 3 SUP BN        | 255    | 7.3     | 4   | 7   | 30  |
|                                    | 3~MEF | 3:FSSG     | MMFAG4 | MNT FLT         | 72     | 4.9     | 4   | 5   | 15  |
|                                    | 3~MEF | 3:FSSG     | MMK100 | GEN ACCT HI     | 5740   | 8.2     | 4   | 10  | 21  |
|                                    | 3~MEF | 3:FSSG     | MMK109 | CSSG 3 (ISS MNT | 930    | 9.1     | 7   | 10  | 28  |
|                                    | 3~MEF | 3:FSSG     | MMR100 | 3 SUP BN        | 9437   | 5.5     | 4   | 5   | 9   |
|                                    | 3~MEF | 3:MDIV     | M13001 | HQ BN 3 MARDIV  | 314    | 4.2     | 3   | 4   | 14  |
|                                    | 3~MEF | 3:MDIV     | M13101 | HQ 3 MAR        | 325    | 12.7    | 8   | 17  | 31  |
|                                    | 3~MEF | 3:MDIV     | M13120 | 2/3             | 87     | 17.7    | 10  | 15  | 76  |
|                                    | 3~MEF | 3:MDIV     | M13130 | 3/3             | 394    | 14.3    | 6   | 21  | 42  |
|                                    | 3~MEF | 3:MDIV     | M13220 | 3/2             | 193    | 7.2     | 5   | 7   | 19  |
|                                    | 3~MEF | 3:MDIV     | M13301 | HQ BT 12 MAR    | 157    | 5.4     | 4   | 7   | 13  |
|                                    | 3~MEF | 3:MDIV     | M13310 | 1/12            | 187    | 17.4    | 7   | 10  | 75  |
|                                    | 3~MEF | 3:MDIV     | M13330 | 3/12            | 154    | 2       | 5   | 10  | 16  |
|                                    | 3~MEF | 3:MDIV     | M21580 | 1 RADIO         | 335    | 11.3    | 9   | 7   | 23  |
|                                    | 3~MEF | 3:MDIV     | M21635 | 7 COMM          | 472    | 6.5     | 4   | 9   | 21  |
|                                    | 3~MEF | 3:MDIV     | M21800 | CAB             | 305    | 5.4     | 4   | 5   | 14  |
|                                    | 3~MEF | 3:MDIV     | MMR135 | SUB UNIT 1      | 126    | 13      | 9   | 18  | 34  |
|                                    | 3~MEF | 3:MEU      | M29048 | MSSG 31         | 177    | 9.4     | 2   | 13  | 28  |
|                                    | 3~MEF | 3:MEU      | MMJ132 | 31 MEU BLT 3/5  | 71     | 12.2    | 2   | 10  | 4 1 |
|                                    | 3~MEF | 3:OTHER    | M20380 | H&S BN III MEF  | 328    | 7.9     | 4   | 6.5 | 20  |
|                                    | 4~MEF | 4:FSSG     | M14021 | H&S 4 MED       | 180    | 17.3    | 10  | 36  | 36  |
|                                    | 4~MEF | 4:FSSG     | M14550 | 4 LOG SPT       | 589    | 55.1    | 40  | 85  | 149 |
|                                    | 4~MEF | 4:FSSG     | M22320 | 6 ESB           | 2230   | 14.1    | 10  | 21  | 37  |

USMC CY96 On-Base Processing Time Report (Wholesale Requisitions)

| Label                              | MET     | MBC     | H.C      | Unit           | Number | Average | 20% | 75% | %26  |
|------------------------------------|---------|---------|----------|----------------|--------|---------|-----|-----|------|
|                                    |         |         |          |                |        |         |     |     |      |
| DOCDT-ESTDT by MEF MSC DODAAC UNIT | 4~MEF   | 4:FSSG  | M28110   | H&S 6 MT       | 699    | 9.7     | 8   | 10  | 16   |
|                                    | 4~MEF   | 4:FSSG  | M29051   | H&S BN         | 116    | 19.3    | 6   | 33  | 42   |
|                                    | 4~MEF   | 4:FSSG  | M29060   | 4 SUP          | 228    | 16.6    | 8   | 20  | 37   |
|                                    | 4~MEF   | 4.FSSG  | M29070   | 4 MNT          | 1566   | 6       | 7   | 6   | 23   |
|                                    | 4~MEF   | 4:MAW   | M00048   | MAG 41         | 28     | 7.4     | 4   | 9   | 20   |
|                                    | 4~MEF   | 4:MAW   | M00407   | MACG 48        | 350    | 35.8    | 35  | 38  | 84   |
|                                    | 4~MEF   | 4:MAW   | M00409   | MWCS 48 DET B  | 162    | 26.3    | 12  | 25  | 91   |
|                                    | 4~MEF   | 4:MAW   | M00512   | MWSS 474       | 249    | 7.5     | 9   | 9   | 17   |
|                                    | 4~MEF   | 4:MAW   | M00526   | MWSS 472 DET A | 214    | 8.7     | 4   | 15  | 34   |
|                                    | 4~MEF   | 4:MAW   | M00542   | MWSS 473 DET B | 186    | 11.1    | 3   | 11  | 40   |
|                                    | 4~MEF   | 4:MAW   | M00983   | MASS 6 DET A   | 220    | 6       | 11  | 11  | 12   |
|                                    | 4~MEF   | 4:MAW   | M01149   | MWSS 473       | 233    | 6.7     | 5   | 8   | 20   |
|                                    | 4∼MEF   | 4:MAW   | M01199   | MWSS 474 DET A | 67     | 4.9     | 4   | 5   | 9    |
|                                    | 4~MEF   | 4:MAW   | M01309   | MACS 24        | 220    | 8.1     | 2   | 14  | 20   |
|                                    | 4~MEF   | 4:MAW   | M03042   | MAG 42 DET B   | 88     | 1.4     | 0   | 4   | 4    |
|                                    | 4~MEF   | 4:MAW   | M04171   | 4 LAAM H&S DET | 217    | 4.4     | 4   | 5   | 8    |
|                                    | 4~MEF   | 4:MAW   | M23971   | 4 LAAM H&S     | 408    | 7.2     | 9   | 7   | 15   |
|                                    | 4~MEF   | 4:MDIV  | M14003   | MP 4 MARDIV    | 122    | 5.4     | 2   | 5   | 7    |
|                                    | 4~MEF   | 4:MDIV  | M14030   | 4 LAR          | 1690   | 10.9    | 8   | 11  | 30   |
|                                    | 4~MEF   | 4:MDIV  | M14101   | HQ 23 MAR      | 216    | 26.8    | 32  | 33  | 33   |
|                                    | 4~MEF   | 4:MDIV  | M14110   | 1/23           | 447    | 22.2    | 8   | 31  | 93   |
|                                    | 4~MEF   | 4:MDIV  | M14130   | 3/23           | 429    | 18.2    | 7   | 15  | 83   |
|                                    | 4~MEF   | 4:MDIV  | M14151   | 24 MAR         | 345    | 11.7    | 4   | 20  | 44   |
|                                    | 4~MEF   | 4:MDIV  | M14170   | 2/24           | 466    | 8.4     | 9   | 7   | 37   |
|                                    | 4~MEF   | 4:MDIV  | M14180   | 3/24           | 508    | 13.2    | 9   | 20  | 30   |
|                                    | 4∼MEF   | 4:MDIV  | M14210   | 1/25           | 29     | 14.9    | 10  | 25  | 35   |
|                                    | 4~MEF   | 4:MDIV  | M14220   | 2/25           | 212    | 12.6    | 6   | 17  | 42   |
|                                    | 4~MEF   | 4:MDIV  | M14230   | 3/25           | 442    | 6.6     | 5   | 7   | 35   |
|                                    | 4~MEF   | 4:MDIV  | M14301   | HQ BT 14 MAR   | 109    | 7       | 9   | 10  | 1.   |
|                                    | 4~MEF   | 4:MDIV  | M14330   | 3/14           | 348    | 12.3    | 7   | 14  | 36   |
|                                    | 4~MEF   | 4:MDIV  | M14340   | 4/14           | 267    | 32.5    | 36  | 37  | 44   |
|                                    | 4~!VIEF | 4:WIDIV | IN 14340 | 4/14           | 797    | n       |     | 2   | 36 3 |

USMC CY96 On-Base Processing Time Report (Wholesale Requisitions)

| Label                              | MEF   | S82<br>1882 | RUC    | Unit        | Number   Average   50%   75%   95% | Average | 20% | 75%  | 92% |
|------------------------------------|-------|-------------|--------|-------------|------------------------------------|---------|-----|------|-----|
|                                    |       |             |        |             |                                    |         |     |      |     |
| DOCDT-ESTDT by MEF MSC DODAAC UNIT | 4~MEF | 4:MDIV      | M14400 | 4 CEB       | 708                                | 6.6     | 5   | 9    | 11  |
|                                    | 4~MEF | 4:MDIV      | M14600 | 1/14        | 748                                | 13.6    | 7   | 13.5 | 44  |
|                                    | 4~MEF | 4:MDIV      | M14640 | 5/14        | 561                                | 6.4     | 5   | 7    | 16  |
|                                    | 4~MEF | 4:MDIV      | M14653 | 4 TANK      | 304                                | 5.6     | 9   | 7    | 11  |
|                                    | 4~MEF | 4:MDIV      | M14700 | 4 RECON     | 216                                | 7.6     | 9   | 7    | 20  |
|                                    | 4~MEF | 4:MDIV      | M21400 | 9 TANK      | 937                                | 12.6    | 9   | 17   | 37  |
|                                    | 4~MEF | 4:MDIV      | M21440 | 4 TANK      | 920                                | 11.9    | 8   | 19   | 32  |
|                                    | 4~MEF | 4:MDIV      | M21628 | 4 ANGLICO   | 161                                | 9.5     | 4   | 4    | 7.1 |
|                                    | 4~MEF | 4:MDIV      | M21680 | 6 COMM      | 860                                | 9.8     | 5   | 12   | 28  |
|                                    | 4~MEF | 4:MDIV      | M21830 | 4 AABN      | 1020                               | 8.8     | 7   | 13   | 15  |
|                                    | 4~MEF | 4:MDIV      | M75240 | HQ COMM DET | 217                                | 6.2     | 5   | 7    | 7   |

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|                                   | USMC  | WHOLES  | ALE SHIP | <b>USMC WHOLESALE SHIP TO RECEIPT TIME</b> |        |         |     |     |     |
|-----------------------------------|-------|---------|----------|--|--------|---------|-----|-----|-----|
|                                   |       |         | CALEND   | <b>CALENDAR YEAR 1996</b>                  |        |         |     |     |     |
|                                   |       |         |          |  |        |         |     |     |     |
| Label                             | MEF   | NBC     | RUC      | Unit                                       | Number | Average | 20% | 75% | 95% |
|                                   |       |         |          |  |        |         |     |     |     |
| USMC overall SHIPDT-D6S           |       |         |          |  | 138828 | 21.8    | 13  | 26  | 69  |
|                                   |       |         |          |  |        |         |     |     |     |
| SHIPDT-D6S by MEF                 | 1~MEF |         |          |  | 61692  | 13.6    | 10  | 15  | 39  |
|                                   | 2~MEF |         |          |  | 31007  | 14.7    | 1   | 16  | 37  |
|                                   | 3~MEF |         |          |  | 26423  | 45.5    | 46  | 59  | 89  |
|                                   | 4~MEF |         |          |  | 19706  | 26.8    | 18  | 31  | 83  |
|                                   |       |         |          |  |        |         |     | -   |     |
| SHIPDT-D6S by MEF MSC             | 1~MEF | 1:FSSG  |          |  | 45946  | 12      | 6   | 14  | 29  |
|                                   | 1~MEF | 1:MDIV  |          |  | 9266   | 18.9    | 12  | 19  | 59  |
|                                   | 1~MEF | 1:MEU   |          |  | 942    | 29.7    | 20  | 47  | 69  |
|                                   | 1~MEF | 1:SRIG  |          |  | 132    | 22.4    | 20  | 26  | 50  |
|                                   | 1~MEF | 3:MAW   |          |  | 5406   | 15.6    | 11  | 16  | 45  |
|                                   | 2~MEF | 2:FSSG  |          |  | 25458  | 13.5    | 11  | 16  | 30  |
|                                   | 2~MEF | 2:MAW   |          |  | 1874   | 17.6    | 11  | 19  | 55  |
|                                   | 2~MEF | 2:MDIV  |          |  | 3271   | 20.6    | 13  | 21  | 99  |
|                                   | 2~MEF | 2:MEU   |          |  | 366    | 23.8    | 15  | 24  | 91  |
|                                   | 3~MEF | 1:MAW   |          |  | 2297   | 59      | 09  | 97  | 107 |
|                                   | 3~MEF | 3:FSSG  |          |  | 20632  | 42.7    | 44  | 56  | 77  |
|                                   | 3~MEF | 3:MDIV  |          |  | 2926   | 54      | 49  | 69  | 125 |
|                                   | 3~MEF | 3:MEU   |          |  | 254    | 42.5    | 37  | 52  | 128 |
|                                   | 3~MEF | 3:OTHER |          |  | 314    | 57.3    | 54  | 7.1 | 129 |
|                                   | 4~MEF | 4:FSSG  |          |  | 5343   | 30.7    | 19  | 39  | 91  |
|                                   | 4~MEF | 4:MAW   |          |  | 2733   | 20.4    | 14  | 25  | 62  |
|                                   | 4~MEF | 4:MDIV  |          |  | 11630  | 26.6    | 18  | 31  | 8 1 |
|                                   |       |         |          |  |        |         |     |     |     |
| SHIPDT-D6S by MEF MSC DODAAC UNIT | 1~MEF | 1:FSSG  | M21300   | 7 ESB                                      | 579    | 10.3    | 6   | 12  | 22  |
|                                   | 1~MEF | 1:FSSG  | M28280   | 7 MOTORS                                   | 718    | 14.7    | 1   | 16  | 44  |

USMC CY96 Wholesale Shipping/Receipt Takeup Time Report

| Label  | ME<br>Ha | MSC    | RUC           | Unit            | Number | Average | 20%  | 75%  | %26   |
|--|----------|--------|---------------|-----------------|--------|---------|------|------|-------|
| THAIL CANCEL COM TIME. A COST TORING   | L        | 0      | 7000074       |                 |        | 1       |      |      |       |
| SHIPUI-DES BY MEF MSC DODAAC UNIT  | I~MET    | 2555   | MZ8301        | H&S BN          | 386    | 15.     | 12   | 18   | 39    |
|  | 1~MEF    | 1:FSSG | M28321        | 1 MNT           | 225    | 12      | -    | 13   | 25    |
| The state of the s | 1~MEF    | 1:FSSG | M28331        | MSU             | 1029   | 10.2    | 7    | 10   | 34    |
|  | 1~MEF    | 1:FSSG | M28332        | CSSD-14 IX      | 272    | 11.5    | 8    | 13   | 25    |
|  | 1~MEF    | 1:FSSG | M28339        | CSSG 1 IX       | 1840   | 6       | 8    | -    | 16    |
|  | 1~MEF    | 1:FSSG | M28340        | MSU             | 1891   | 11.8    | 8    | 13   | 39    |
|  | 1~MEF    | 1:FSSG | M28341        | SHOP STORES IP2 | 7611   | 7.4     | 5    | 8    | 23    |
|  | 1~MEF    | 1:FSSG | M28349        | CSSD 12         | 382    | 17.1    | 14.5 | 22   | 31    |
|  | 1~MEF    | 1:FSSG | M28357        | CSSD 16 (MIP)   | 331    | 15      | 1-1  | 17   | 44    |
|  | 1~MEF    | 1:FSSG | M28370        | 1 LSB           | 591    | 17      | -    | 15   | 56    |
|  | 1~MEF    | 1:FSSG | M97111        | MEDLOG          | 117    | 24.5    | 21   | 28   | 64    |
|  | 1~MEF    | 1:FSSG | MMC100        | GEN ACCT        | 29027  | 12.9    | 10   | 15   | 28    |
|  | 1~MEF    | 1:FSSG | MMC199        | TAP ACCT        | 51     | 37.8    | 27   | 49   | 91    |
|  | 1~MEF    | 1:FSSG | <b>MMFAG8</b> | MNT FLOAT       | 188    | 8.7     | 5    | 6    | 18    |
|  | 1~MEF    | 1:FSSG | MMT100        | GEN ACCT MCAGCC | 496    | 14.4    | 11   | 15   | 30    |
|  | 1~MEF    | 1:MDIV | M11001        | HQ BN 1 MARDIV  | 315    | 14.5    | -    | 16   | 36    |
|  | 1~MEF    | 1:MDIV | M11104        | HQ CO 1 MAR     | 73     | 33.3    | 13   | 58   | 101   |
|  | 1~MEF    | 1:MDIV | M11110        | 3/5             | 194    | 13.2    | 12   | 15   | 28    |
|  | 1~MEF    | 1:MDIV | M11120        | 1/1             | 52     | 45      | 26   | 64   | 200   |
|  | 1~MEF    | 1:MDIV | M11130        | 2/1 DEPL        | 156    | 17.5    | 15   | 19   | 34    |
|  | 1~MEF    | 1:MDIV | M11140        | 1/4             | 140    | 49.7    | 29.5 | 57.5 | 208.5 |
|  | 1~MEF    | 1:MDIV | M11180        | 2/4             | 115    | 18      | 14   | 19   | 50    |
|  | 1~MEF    | 1:MDIV | M11204        | HQ CO 7 MAR     | 228    | 19.5    | 14   | 19   | 99    |
|  | 1~MEF    | 1:MDIV | M11210        | 3/4             | 240    | 22.6    | 12   | 22   | 91.5  |
|  | 1~MEF    | 1:MDIV | M11303        | HQ BT 11 MAR    | 250    | 32.3    | 20   | 34   | 114   |
|  | 1~MEF    | 1:MDIV | M11310        | 1/11            | 122    | 16.5    | 11   | 14   | 56    |
|  | 1~MEF    | 1:MDIV | M11320        | 2/11            | 307    | 20.4    | 12   | 22   | 7.0   |
|  | 1~MEF    | 1:MDIV | M11330        | 3/11            | 119    | 20      | 19   | 24   | 47    |
|  | 1~MEF    | 1:MDIV | M11340        | 5/11            | 56     | 20.4    | 13.5 | 23   | 09    |
|  | 1~MEF    | 1:MDIV | M11400        | 1 CEB           | 434    | 12.6    | 11   | 14   | 26    |
|  | 1~MEF    | 1:MDIV | M13160        | 2/7             | 124    | 6.83    | 29   | 92.5 | 179   |
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| Label                             | MEF   | MSC    | RUC    | Unit            | Number | Average | 20% | 75%  | 95% |
|-----------------------------------|-------|--------|--------|-----------------|--------|---------|-----|------|-----|
|                                   |       |        |        |                 |        |         |     |      |     |
| SHIPDT-D6S by MEF MSC DODAAC UNIT | 1~MEF | 1:MDIV | M20450 | 1 LAR           | 530    | 19      | 12  | 20   | 62  |
|                                   | 1~MEF | 1:MDIV | M20470 | 3 LAR           | 781    | 15.3    | 13  | 16   | 46  |
|                                   | 1~MEF | 1:MDIV | M21410 | 1 TANKS         | 1200   | 18.2    | 13  | 22   | 45  |
|                                   | 1~MEF | 1:MDIV | M21670 | 9 COMM          | 509    | 23.7    | 15  | 26   | 69  |
|                                   | 1~MEF | 1:MDIV | M21820 | 3 AABN SUP      | 484    | 25      | 17  | 27   | 78  |
|                                   | 1~MEF | 1:MDIV | M21825 | 3 AABN D CO     | 215    | 31.1    | 21  | 29   | 139 |
|                                   | 1~MEF | 1:MDIV | M28350 | 1 FORCE RECON   | 7.0    | 16.3    | 12  | 14   | 52  |
|                                   | 1~MEF | 1:MDIV | M33710 | WPN FLD TRNG BN | 189    | 15.5    | 14  | 19   | 29  |
|                                   | 1~MEF | 1:MDIV | M35014 | EAP             | 2158   | 11.5    | 8   | =    | 31  |
|                                   | 1~MEF | 1:MDIV | M92280 | LAV TEST BR     | 92     | 17.3    | 9.5 | 13   | 95  |
|                                   | 1~MEF | 1:MEU  | M20195 | MSSG 11 ORG     | 214    | 20      | 15  | 22   | 57  |
|                                   | 1~MEF | 1:MEU  | M20196 | MSSG 15 ORG     | 172    | 11.7    | 6   | 12.5 | 32  |
|                                   | 1~MEF | 1:MEU  | M20310 | 15 MEU          | 29     | 15.8    | 11  | 18   | 43  |
|                                   | 1~MEF | 1:MEU  | M28389 | MSSG 11 IX      | 193    | 45.6    | 48  | 51   | 62  |
|                                   | 1~MEF | 1:MEU  | M28391 | MSSG 13 ORG     | 189    | 34.4    | 21  | 30   | 133 |
|                                   | 1~MEF | 1:MEU  | M28400 | MSSG 13 IX      | 84     | 57.5    | 57  | 99   | 78  |
|                                   | 1~MEF | 1:SRIG | M20371 | 1 SRIG          | 132    | 22.4    | 20  | 26   | 50  |
|                                   | 1~MEF | 3:MAW  | M00307 | MWCS 38         | 155    | 26.1    | 17  | 35   | 7.8 |
|                                   | 1~MEF | 3:MAW  | M00371 | MWSS 371        | 545    | 15.6    | 14  | 16   | 28  |
|                                   | 1~MEF | 3:MAW  | M00372 | MWSS 372        | 234    | 21.2    | 15  | 22   | 74  |
|                                   | 1~MEF | 3:MAW  | M00373 | MWSS 373        | 362    | 16.9    | 11  | 21   | 51  |
|                                   | 1~MEF | 3:MAW  | M00374 | MWSS 374        | 446    | 24.9    | 14  | 34   | 81  |
|                                   | 1~MEF | 3:MAW  | M00376 | AGSE            | 472    | 15      | 6   | 14   | 54  |
|                                   | 1~MEF | 3:MAW  | M00840 | MACS 1          | 277    | 14.9    | 8   | 15   | 53  |
|                                   | 1~MEF | 3:MAW  | M00880 | MACS 7          | 312    | 12.3    | 10  | 13   | 24  |
|                                   | 1~MEF | 3:MAW  | M22960 | 1 LAAM BN       | 760    | 10.8    | 6   | 13   | 22  |
|                                   | 1~MEF | 3:MAW  | M35100 | MCAGCC          | 1703   | 13.7    | 11  | 15   | 31  |
|                                   | 2~MEF | 2:FSSG | M12020 | 2 MED           | 2.2    | 21.2    | 13  | 26   | 60  |
|                                   | 2~MEF | 2:FSSG | M21310 | 8 ESB           | 1465   | 17.3    | 12  | 17   | 55  |
|                                   | 2~MEF | 2:FSSG | M27010 | 8 MOTORS        | 387    | 15.8    | 8   | 14   | 62  |
|                                   | 2~MEF | 2:FSSG | M27121 | 2 MNT           | 203    | 28      | 15  | 32   | 103 |

USMC CY96 Wholesale Shipping/Receipt Takeup Time Report

| ahel                              | MFF   | 3      | 2 1    | Unit           | Nimber | Average | 20%  | 75%  | 95% |
|-----------------------------------|-------|--------|--------|----------------|--------|---------|------|------|-----|
|                                   |       |        |        |                |        |         |      | 2    |     |
| SHIPDT-D6S by MEF MSC DODAAC UNIT | 2~MEF | 2:FSSG | M27139 | CSSD 21        | 173    | 15.9    | 10   | 16   | 57  |
|                                   | 2~MEF | 2:FSSG | M93135 | CTEP           | 74     | 13.4    | 6    | 14   | 29  |
|                                   | 2~MEF | 2:FSSG | MMFAF5 | GEN ACCT       | 116    | 9.8     | 7.5  | 12   | 18  |
|                                   | 2~MEF | 2:FSSG | MML100 | SMU            | 14320  | 14.6    | 13   | 17   | 27  |
|                                   | 2~MEF | 2:FSSG | MML205 | SSC            | 8565   | 10.5    | 7    | 12   | 31  |
|                                   | 2~MEF | 2:MAW  | M00146 | WEATHER SVC    | 91     | 10.2    | 6    | 11   | 28  |
|                                   | 2~MEF | 2:MAW  | M00207 | MWCS 28        | 312    | 20.2    | 15   | 29   | 54  |
|                                   | 2~MEF | 2:MAW  | M00271 | MWSS 271       | 408    | 21.9    | 9.5  | 19   | 88  |
|                                   | 2~MEF | 2:MAW  | M00274 | MWSS 274       | 436    | 12.5    | 10   | 14   | 35  |
|                                   | 2~MEF | 2:MAW  | M00850 | MACS 2         | 190    | 24.1    | 14   | 21   | 116 |
|                                   | 2~MEF | 2:MAW  | M00870 | MACS 6         | 229    | 12.7    | 6    | 14   | 29  |
|                                   | 2~MEF | 2:MDIV | M12001 | HQ BN 2 MARDIV | 127    | 16.3    | 10   | 16   | 35  |
|                                   | 2~MEF | 2:MDIV | M12210 | 3/8            | 82     | 14.9    | 10   | 17   | 41  |
|                                   | 2~MEF | 2:MDIV | M12220 | 1/2            | 62     | 13.4    | 11   | 15   | 29  |
|                                   | 2~MEF | 2:MDIV | M12310 | 1/10           | 182    | 12.6    | 11.5 | 16   | 22  |
|                                   | 2~MEF | 2:MDIV | M12400 | 2 CEB          | 669    | 21.6    | 13   | 22   | 7.8 |
|                                   | 2~MEF | 2:MDIV | M20460 | 2 LAI          | 757    | 21.1    | 15   | 27   | 56  |
|                                   | 2~MEF | 2:MDIV | M21590 | 2 RADIO        | 82     | 16.7    | 14   | 19   | 40  |
|                                   | 2~MEF | 2:MDIV | M21640 | 8 COMM         | 234    | 19.6    | 12   | 21   | 59  |
|                                   | 2~MEF | 2:MDIV | M21810 | 2 AABN         | 324    | 24.8    | 14   | 20   | 104 |
|                                   | 2~MEF | 2:MDIV | M28351 | 2 FORCE RECON  | 209    | 13.4    | 12   | 15   | 26  |
|                                   | 2~MEF | 2:MDIV | M93177 | TRNG SPT DIV   | 158    | 15.1    | 6    | 14   | 46  |
|                                   | 2~MEF | 2:MEU  | M20197 | MSSG 22        | 316    | 21.5    | 13.5 | 21   | 9.0 |
|                                   | 3~MEF | 1:MAW  | M00107 | MWCS 18        | 259    | 64.4    | 64   | 77   | 108 |
|                                   | 3~MEF | 1:MAW  | M00171 | MWSS 171       | 422    | 45.1    | 47   | 58   | 83  |
|                                   | 3~MEF | 1:MAW  | M00172 | MWSS 172       | 276    | 52.6    | 50.5 | 7.0  | 122 |
|                                   | 3~MEF | 1:MAW  | M00910 | 1 STINGER      | 65     | 50.8    | 43   | 82   | 111 |
|                                   | 3~MEF | 1:MAW  | M00979 | MACS 4         | 285    | 6.09    | 57   | 82   | 112 |
|                                   | 3~MEF | 1:MAW  | M62613 | MCAS IWAKUNI   | 811    | 69.1    | 73   | 83   | 104 |
|                                   | 3~MEF | 1:MAW  | M63026 | MCAS FUTENMA   | 92     | 42.1    | 45   | 59   | 16  |
|                                   | 3~MEF | 3:FSSG | M29001 | H&S BN         | 92     | 53      | 48   | 56.5 | 124 |

| Label                             | ME    | MSC     | RUC    | Unit            | Number | Average | 20%  | 75% | 95%   |
|-----------------------------------|-------|---------|--------|-----------------|--------|---------|------|-----|-------|
|                                   |       |         |        |                 |        | ,       |      |     |       |
| SHIPDT-D6S by MEF MSC DODAAC UNIT | 3~MEF | 3:FSSG  | M29021 | 3 MNT           | 265    | 54      | 55   | 7.0 | 118   |
|                                   | 3~MEF | 3:FSSG  | M29024 | ELMACO          | 702    | 45.8    | 47   | 60  | 97    |
|                                   | 3~MEF | 3:FSSG  | M29025 | EMC             | 740    | 16.4    | 11   | 13  | 09    |
|                                   | 3~MEF | 3:FSSG  | M29026 | MTM             | 09     | 56.6    | 49   | 69  | 138.5 |
|                                   | 3~MEF | 3:FSSG  | M29028 | GSM .           | 1483   | 30.9    | 21   | 49  | 74    |
|                                   | 3~MEF | 3:FSSG  | M29040 | 3 SUPPORT BN    | 341    | 49.1    | 51   | 62  | 115   |
|                                   | 3~MEF | 3:FSSG  | M29100 | 9 ESB           | 491    | 46.4    | 49   | 65  | 89    |
|                                   | 3~MEF | 3:FSSG  | M69009 | csse 3          | 864    | 28.7    | 26   | 40  | 64    |
|                                   | 3~MEF | 3:FSSG  | M97115 | 3 SUP BN        | 233    | 34.7    | 27   | 47  | 89    |
|                                   | 3~MEF | 3:FSSG  | MMFAG4 | MNT FLT         | 63     | 47.2    | 49   | 61  | 84    |
|                                   | 3~MEF | 3:FSSG  | MMK100 | GEN ACCT HI     | 5365   | 34.7    | 34   | 42  | 57    |
|                                   | 3~MEF | 3:FSSG  | MMK109 | CSSG 3 (ISS MNT | 886    | 17.8    | 11   | 19  | 54    |
|                                   | 3~MEF | 3:FSSG  | MMR100 | 3 SUP BN        | 8839   | 54.5    | 52   | 63  | 77    |
|                                   | 3~MEF | 3:MDIV  | M13001 | HQ BN 3 MARDIV  | 282    | 49.5    | 52   | 65  | 92    |
|                                   | 3~MEF | 3:MDIV  | M13101 | HQ 3 MAR        | 307    | 39.5    | 36   | 46  | 88    |
|                                   | 3~MEF | 3:MDIV  | M13120 | 2/3             | 86     | 46.9    | 40   | 61  | 138   |
|                                   | 3~MEF | 3:MDIV  | M13130 | 3/3             | 363    | 53.8    | 38   | 69  | 163   |
|                                   | 3~MEF | 3:MDIV  | M13220 | 3/2             | 185    | 49.3    | 57   | 58  | 72    |
|                                   | 3~MEF | 3:MDIV  | M13301 | HQ BT 12 MAR    | 151    | 8.09    | 26   | 88  | 112   |
|                                   | 3~MEF | 3:MDIV  | M13310 | 1/12            | 174    | 45.7    | 35.5 | 55  | 115   |
|                                   | 3~MEF | 3:MDIV  | M13330 | 3/12            | 147    | 9       | 64   | 8.7 | 112   |
|                                   | 3~MEF | 3:MDIV  | M21580 | 1 RADIO         | 316    | 29.5    | 28   | 40  | 67    |
|                                   | 3~MEF | 3:MDIV  | M21635 | 7 COMM          | 454    | 64.3    | 56   | 72  | 169   |
|                                   | 3~MEF | 3:MDIV  | M21800 | CAB             | 277    | 71.3    | 99   | 92  | 138   |
|                                   | 3~MEF | 3:MDIV  | MMR135 | SUB UNIT 1      | 104    | 84.2    | 74.5 | 133 | 149   |
|                                   | 3~MEF | 3:MEU   | M29048 | MSSG 31         | 161    | 41.7    | 24   | 51  | 128   |
|                                   | 3~MEF | 3:MEU   | MMJ132 | 31 MEU BLT 3/5  | 65     | 36.6    | 34   | 50  | 68    |
|                                   | 3~MEF | 3:OTHER | M20380 | H&S BN III MEF  | 314    | 57.3    | 54   | 71  | 129   |
|                                   | 4~MEF | 4:FSSG  | M14021 | H&S 4 MED       | 161    | 27.5    | 20   | 36  | 7.1   |
|                                   | 4~MEF | 4:FSSG  | M14550 | 4 LOG SPT       | 551    | 52.7    | 44   | 83  | 104   |
|                                   | 4~MEF | 4:FSSG  | M22320 | 6 ESB           | 2118   | 19.3    | 14   | 21  | 50    |
|                                   |       |         |        |                 |        |         |      |     |       |

USMC CY96 Wholesale Shipping/Receipt Takeup Time Report

| Label  | MEF   | MSC    | RUC    | Unit           | Number | Average | 20%  | 75% | 95%  |
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| THE CONTROL OF THE PROPERTY OF | L     | 0      |        |                |        |         |      |     |      |
| SHIPUI-DES BY MEP MSC DODAAC UNIT  | 4~MEF | 4:FSSG | M28110 | H&S 6 MT       | 622    |         | 34   | 64  | 96   |
|  | 4~MEF | 4:FSSG | M29051 | H&S BN         | 113    | 43.8    | 30   | 80  | 113  |
|  | 4~MEF | 4:FSSG | M29060 | 4 SUP          | 226    | 53.5    | 43   | 29  | 133  |
|  | 4~MEF | 4:FSSG | M29070 | 4 MNT          | 1470   | 28.5    | 18   | 33  | 78   |
|  | 4~MEF | 4:MAW  | M00407 | MACG 48        | 333    | 17.6    | 13   | 13  | 83   |
|  | 4~MEF | 4:MAW  | M00409 | MWCS 48 DET B  | 149    | 27.8    | 26   | 31  | 48   |
|  | 4~MEF | 4:MAW  | M00512 | MWSS 474       | 225    | 9.6     | 7    | 10  | 21   |
|  | 4~MEF | 4:MAW  | M00526 | MWSS 472 DET A | 197    | 6.7     | 9    | 8   | 14   |
|  |       | 4:MAW  | M00542 | MWSS 473 DET B | 175    | 17.6    | 6    | 16  | 55   |
|  | 4~MEF | 4:MAW  | M00983 | MASS 6 DET A   | 205    | 33.1    | 34   | 43  | 65   |
|  | 4~MEF | 4:MAW  | M01149 | MWSS 473       | 220    | 24.2    | 23   | 27  | 41.5 |
|  | 4~MEF | 4:MAW  | M01199 | MWSS 474 DET A | 63     |         | 7    | 6   | 56   |
|  | 4~MEF | 4:MAW  | M01309 | MACS 24        | 215    | 13.8    | 10   | 19  | 29   |
|  | 4~MEF | 4:MAW  | M03042 | MAG 42 DET B   | 87     | 44.4    | 42   | 63  | 73   |
|  | 4~MEF | 4:MAW  | M04171 | 4 LAAM H&S DET | 203    | 15      | 13   | 18  | 31   |
|  | 4~MEF | 4:MAW  | M23971 | 4 LAAM H&S     | 382    | 17.9    | 16   | 20  | 41   |
|  | 4~MEF | 4:MDIV | M14003 | MP 4 MARDIV    | 122    | 16.6    | 16   | 21  | 22   |
|  | 4~MEF | 4:MDIV | M14030 | 4 LAR          | 1567   | 39.5    | 30   | 42  | 127  |
|  | 4~MEF | 4:MDIV | M14101 | HQ 23 MAR      | 208    | 30.9    | 34   | 35  | 77   |
|  |       | 4:MDIV | M14110 | 1/23           | 418    | 30.4    | 17.5 | 32  | 116  |
|  | 4~MEF | 4:MDIV | M14130 | 3/23           | 394    | 30.3    | 19   | 51  | 75   |
|  | 4~MEF | 4:MDIV | M14151 | 24 MAR         | 321    | 28.5    | 16   | 37  | 7.1  |
|  | 4~MEF | 4:MDIV | M14170 | 2/24           | 442    | 20.4    | 16   | 20  | 46   |
|  | 4~MEF | 4:MDIV | M14180 | 3/24           | 480    | 26.6    | 20   | 27  | 85.5 |
|  | 4~MEF | 4:MDIV | M14220 | 2/25           | 208    | 9.5     | 8    | 10  | 21   |
|  | 4~MEF | 4:MDIV | M14230 | 3/25           | 429    | 24.6    | 18   | 24  | 118  |
|  | 4~MEF | 4:MDIV | M14301 | HQ BT 14 MAR   | 100    | 12      | 9    | 11  | 57   |
|  | 4~MEF | 4:MDIV | M14330 | 3/14           | 330    | 18.7    | 12.5 | 28  | 63   |
|  | 4~MEF | 4:MDIV | M14340 | 4/14           | 253    | 25.7    | 21   | 38  | 48   |
|  | 4~MEF | 4:MDIV | M14400 | 4 CEB          | 664    | 19.8    | 16   | 28  | 45   |
|  | 4~MEF | 4:MDIV | M14600 | 1/14           | 698    | 21.7    | 20   | 27  | 52   |

USMC CY96 Wholesale Shipping/Receipt Takeup Time Report

| Label  | MET          | MSC          | JH.    | Unit        | Number | Number Average | 20% | 75% | 95% |
|--|--------------|--------------|--------|-------------|--------|----------------|-----|-----|-----|
|  |              |              |        |             |        |                |     | 2   | 2   |
| SHIPDT-D6S by MEF MSC DODAAC UNIT   4~MEF   4:MDIV | 4~MEF        | 4:MDIV       | M14640 | 5/14        | 510    | 26             | 20  | 26  | 81  |
|  | 4~MEF        | -MEF 4:MDIV  | M14653 | 4 TANK      | 291    | 16.1           | =   | 21  | 36  |
|  | 4~MEF        | -MEF 4:MDIV  | M14700 | 4 RECON     | 202    | 1              | 14  | 22  | 147 |
|  | 4~MEF        | -MEF 4:MDIV  | M21400 | 9 TANK      | 856    | 22.1           | 14  | 29  | 50  |
|  | 4~MEF        | -MEF 4:MDIV  | M21440 | 4 TANK      | 844    |                | 13  | 25  | 56  |
|  | 4~MEF        | -MEF 4:MDIV  | M21628 | 4 ANGLICO   | 151    |                | Ξ   | 14  | 38  |
|  | 4~MEF        | -MEF 4:MDIV  | M21680 | 6 COMM      | 808    | 22.5           | =   | 25  | 77  |
|  | 4~MEF 4:MDIV | 4:MDIV       | M21830 | 4 AABN      | 948    | 38.4           | 29  | 49  | 101 |
|  | 4~MEF        | 4~MEF 4:MDIV | M75240 | HQ COMM DET | 205    | 18.2           | 12  | 10  | 49  |